

KANDIYOHI COUNTY AND CITY OF WILLMAR ECONOMIC DEVELOPMENT COMMISSION (EDC)
JOINT POWERS BOARD OF COMMISSIONERS MEETING
MINUTES
July 23, 2020
Via ZOOM Video Conference

Present: Steve Ahmann, Fernando Alvarado, Julie Asmus, Harlan Madsen, Roland (Rollie) Nissen and Kathy Schwantes

Staff: Aaron Backman, Executive Director and Connie Schmoll, Business Development Manager

Secretarial: Nancy Birkeland, Legal & Administrative Assistants, Inc. (LAA)

Media: Shelby Lindrud, West Central Tribune

Chairperson Rollie Nissen called the meeting to order at approximately 11:30 a.m. and declared a quorum was present.

AGENDA—

IT WAS MOVED BY Kathy Schwantes, SECONDED BY Harlan Madsen, to approve the Agenda as emailed. All present voted unanimously in favor by roll call.

MINUTES

IT WAS MOVED BY Kathy Schwantes, SECONDED BY Fernando Alvarado, to approve the Minutes of the April 23, 2020 meeting of the Kandiyohi County and City of Willmar Economic Development Commission Joint Powers Board of Commissioners as emailed. All present voted unanimously in favor by roll call.

TREASURER'S REPORT—Aaron Backman presented the financial reports for periods ending April 30, May 31 and June 30, 2020. Backman reviewed the Balance Sheet as of June 30, 2020 highlighting the loan program receivables and the Profit & Loss Statement as of June 30, 2020. Backman noted the first half levy was received from Kandiyohi County and several grants were received totaling \$37,500. Backman noted expenses are less than normal due to the committees not meeting on a regular basis. Total grants expended have been \$16,928.18. Backman noted the Finance Committee has met almost weekly since March due to COVID-19 business assistance so their expenses are higher than budgeted, but the EDC's total expenses are under budget.

IT WAS MOVED BY Kathy Schwantes, SECONDED BY Harlan Madsen, to accept the Kandiyohi County and City of Willmar Economic Development Commission financial reports for periods ending April 30, May 31 and June 30, 2020, subject to audit. All present voted unanimously in favor by roll call.

UNFINISHED BUSINESS

Childcare Business Assistance Grant Program. Connie Schmoll gave an update on childcare and their increased expenses related to COVID-19. Schmoll reported state grant funds were given to several childcare businesses that were not home based. The EDC boards approved funding of \$24,000 plus an additional \$5,000 from Willmar Area Community Foundation for 88 home-based childcare businesses in Kandiyohi County. Schmoll noted that nearly all of the feedback indicates the funds were used for personal protective equipment and cleaning supplies. Feedback included gratitude that childcare providers were recognized as businesses that are critical to area economic development and substantial for providing for one of our most valuable resources, our children. Schmoll reported two childcare businesses temporarily closed, but reopened and one provider relocated outside the county.

COVID-19 Business Assistance Loan (COBAL) Program. Backman provided information on the new loan program. To date, 34 businesses submitted COBAL applications and 25 loans were approved and closed totaling \$117,500. Backman reported the Finance Committee and Joint Operations Board approved splitting the remaining loan funds and using \$25,000 to broaden the program to include other businesses. Funds remaining are \$37,724.35.

IT WAS MOVED BY Steve Ahmann, SECONDED BY Julie Asmus, to ratify extending the COVID-19 Business Assistance Loan Program for two months to September 1, 2020. All present voted unanimously in favor by roll call.

IT WAS MOVED BY Julie Asmus, SECONDED BY Harlan Madsen, to ratify the Finance Committee's and Joint Operations Board's recommendations that of the funds remaining in the COVID-19 Business Assistance Loan Program, \$25,000 be reserved for businesses under the current loan program criteria and \$25,000 be used to broaden the program. All present voted unanimously in favor by roll call.

Census Education for Diverse Communities. Backman reported the United Somali Community of Willmar completed its efforts and exceeded the goals under the Census Education Contract and submitted a final report (see attached). It continues to encourage individuals to complete the online census.

IT WAS MOVED BY Kathy Schwantes, SECONDED BY Fernando Alvarado, to ratify the final payment of \$5,000 to the United Somali Community of Willmar, LLC for the 2020 Census Education Program. All present voted unanimously in favor by roll call.

NEW BUSINESS

Executive Director's Annual Review and Bonus. Chair Nissen reported he, Julie Asmus, Kelly TerWisscha and Kerry Johnson met at TerWisscha Construction on July 6th and reviewed a compilation of the performance reviews completed by 8 out of 14 board members. The review committee determined that Backman's overall performance met or exceeded expectations in all areas. Nissen reviewed the report with Backman the same day. The Review Committee and Joint Operations Board recommend Backman receive a bonus of 3% of his 2020 annual salary in recognition of his working during the pandemic.

IT WAS MOVED BY Harlan Madsen, SECONDED BY Kathy Schwantes, to approve the recommendation of the Review Committee and Joint Operations Board that it accept the positive annual review of Executive Director Aaron Backman, file the review in his personnel file and approve a bonus to Backman of three percent of his 2020 annual salary. All present voted unanimously in favor by roll call.

Schwantes thanked EDC staff for the additional work done during the pandemic and specifically to Backman for his leadership. Backman reported he conducted Schmoll's annual review and requested a similar percentage bonus for Schmoll.

IT WAS MOVED BY Kathy Schwantes, SECONDED BY Julie Asmus, to approve a bonus to Connie Schmoll of three percent of her 2020 annual salary. All present voted unanimously in favor by roll call.

EDC Preparedness Plan. Backman noted the EDC is a critical care business and must have a Preparedness Plan. Backman reviewed the highlighted areas of the proposed Preparedness Plan (see attached), which was recommended for approval by the Joint Operations Board. Alvarado questioned if a thermometer will be used; Backman stated not at this time, but the office door is locked and guests are asked to stay in the hallway until staff opens the door. Masks will be worn.

IT WAS MOVED BY Steve Ahmann, SECONDED BY Rollie Nissen, to ratify the recommendation of the Kandiyohi County and City of Willmar Economic Development Commission's Joint Operation Board and approve the Preparedness Plan as presented. All present voted unanimously in favor by roll call.

2021 Proposed Budget. Backman reviewed with the board the 2021 proposed budget (see attached) with total revenues of \$604,083 and expenses of \$584,800. The levy remained the same as for 2020. Backman requested that for the United Prairie Bank CD maturing in October 2020 interest of \$1,300 be inserted and to increase expenses under loan writeoffs and allowance to \$15,000. Thus far this year there is a positive net balance. The staff bonuses could be paid this year from reserves. It was the consensus of the board the bonuses be paid in July from the 2020 budget.

IT WAS MOVED BY Kathy Schwantes, SECONDED BY Harlan Madsen, to approve the 2021 budget as presented with the addition of \$1,300 for interest under the United Prairie Bank CD for total revenues of \$605,383 and increase expenses under loan writeoffs and allowance to \$15,000 for total expenses of \$604,800. All present voted unanimously in favor by roll call.

CARES Act Disbursements to Units of Government. Backman reported Kandiyohi County created six CARES Act teams to determine use of its CARES Act funds, one of which is the Small Business and Nonprofits Team that will be led by Backman. The County will forward approximately \$1.3 million to the EDC to administer the CARES Pandemic Relief (CPR) Grant Program, the City of Willmar is recommending \$1 million be transferred and it is anticipated the EDC will receive funds from other governmental units as well. All of the funds provided to the EDC must be disbursed by November 15, 2020. Larry Kleindl, Kandiyohi County Administrator, requested the EDC approve the grants. Kleindl also requested the CPR Grant Program have one application form that would be used throughout the county. Backman noted the Small Business/Nonprofit Planning Team met yesterday and will meet again Friday to approve the

proposed application forms. Backman informed the board of the members on the EDC's Finance Committee and recommended the Finance Committee administratively approve the grants, which will be forwarded to the Kandiyohi County Board of Commissioners for final approval before payment. Schmoll stated the criteria in the grant applications is very clear as to approval of the grants.

IT WAS MOVED BY Steve Ahmann, SECONDED BY Julie Asmus, to ratify the recommendation of the Kandiyohi County and City of Willmar Economic Development Commission's Joint Operations Board to accept CARES Act funding from Kandiyohi County and its units of government and create the CARES Pandemic Relief Grant Program. All present voted unanimously in favor by roll call.

IT WAS MOVED BY Harlan Madsen, SECONDED BY Kathy Schwantes, that the Kandiyohi County and City of Willmar Economic Development Commission administer the CARES Pandemic Relief Grant Program and its Finance Committee and staff be authorized to administratively approve said grants. All present voted unanimously in favor by roll call.

Backman recommended the 2020 budget be revised to add under Revenues \$2.8 million for the CARES Act funds and to add under Expenses the CPR Grant Program and create related expense lines.

IT WAS MOVED BY Rollie Nissen, SECONDED BY Julie Asmus, to revise the 2020 budget to add Revenues of \$2.8 million for receipt of CARES Act funds and add to Expenses the CARES Pandemic Relief Grant Program and related expenses.

Backman stated there could be 300 to 400 applications for the CPR Grant Program and recommended the EDC engage a third party to assist staff for program development and implementation. The board reviewed the proposal by Achieve TFC (Cheryl Glaeser) (see attached) to assist with the CPR Grant Program. Backman also obtained information from another individual, whose rates were higher. Backman recommends approval of the proposal by Achieve TFC.

IT WAS MOVED BY Julie Asmus, SECONDED BY Harlan Madsen, to engage the services of Achieve TFC (Cheryl Glaeser) to assist with development and implementation of the CARES Pandemic Relief Grant Program at a cost of \$16,750. All present voted unanimously in favor by roll call.

The board reviewed the two application forms being proposed for the grant program (see attached). Ahmann noted the Planning Team had a good meeting yesterday and discussed, at length, nonprofit organizations and number of employees. Backman indicated the number of employees was increased from 50 to 100. Schmoll noted the increase came after Sara Carlson of the Willmar Area Community Foundation brought up the number of FTEs by nonprofit organizations that serve the disabled and senior populations. Alvarado spoke in support of providing financial assistance to the small businesses in the county.

[Alvarado was excused from the meeting.]

RATIFY ACTIONS OF JOINT OPERATIONS BOARD

Cash in Certificate of Deposit at United Prairie Bank. Backman reported a Certificate of Deposit held at United Prairie Bank came due in May and the Joint Operations Board approved cashing it in and depositing the funds into the EDC's checking account at Heritage Bank for operational expenses.

IT WAS MOVED BY Steve Ahmann, SECONDED BY Julie Asmus, to ratify the Kandiyohi County and City of Willmar Economic Development Commission Joint Operations Board's action to cash in Certificate of Deposit No. 50110014245 at United Prairie Bank in the original amount of \$75,000.00 and depositing it into the Heritage Bank checking account for operational expenses. All present voted unanimously in favor by roll call.

Immigrant Business Disaster Relief Grant Program. Backman reported Southwest Initiative Foundation (SWIF) gave the EDC \$25,000 to create the Immigrant Business Disaster Relief Grant Program. Thus far, there have been 20 applicants representing East African, Latino and Asian businesses. Schmoll stated SWIF will pay for expenses related to the grant program, including interpreters. Schmoll has interacted with business owners using interpreters, which has been challenging. She has been able to build a relationship with eight Asian business owners.

IT WAS MOVED BY Julie Asmus, SECONDED BY Kathy Schwantes, to ratify the Kandiyohi County and City of Willmar Economic Development Commission Joint Operation Board's action to accept receipt of \$25,000 from Southwest Initiative Foundation (SWIF) to create the Immigrant Business Disaster Relief Grant Program, enter into a grant agreement with SWIF and amend the 2020 budget to include income and expenses for the grant program. All present voted unanimously in favor by roll call.

Resolutions in Support of State Funding for Simply Shrimp. Schmoll reported she has been working with Simply Shrimp to construct a new facility and has communicated with the State of Minnesota relative to programs under which Simply Shrimp would be eligible. Schmoll noted some investors withdrew their investment in Simply Shrimp due to the pandemic and the stock market. Schmoll presented Applicant Agency Resolutions for the Minnesota Job Creation Fund and Minnesota Reinvestment Program (see attached), which were approved by the Kandiyohi County Board and the Joint Operations Board. The owner of Simply Shrimp has not yet decided if he will be scaling back the project. He plans to add 8 to 10 employees earning up to \$26 per hour.

IT WAS MOVED BY Harlan Madsen, SECONDED BY Steve Ahmann, to ratify the approval and signing of the Minnesota Job Creation Fund Resolution and Minnesota Investment Program Resolution for Simply Shrimp. All present voted unanimously in favor by roll call.

Broadband Grant Writer. Schmoll stated the federal CARES Act included funds for broadband. She has been working with Meeker Cooperative Light & Power and Federated Telephone Cooperative on potential broadband projects in the county. CARES Act funds could provide 75% to 80% of the funding needed for a project, however, the federal Economic Development Authority wanted the EDC to identify a large business that employed 500 or more in the three townships where a project would be done. When that could not be done, the representative did not feel a project would be economically competitive. Thus, a grant writer is not needed. Schmoll noted Federated Telephone Cooperative may be interested in applying for a state Border-to-Border Grant.

[Schmoll was excused from the meeting.]

REPORTS

COVID-19 Response/Small Business Relief Grant Program. Backman reported the state developed a grant program and applications were selected on a lottery system. There were 29,000 businesses that applied for the program. Which businesses were selected through the lottery system may be known tomorrow.

COMMITTEE HIGHLIGHTS

Agriculture and Renewable Energy Development. Nancy Birkeland reported the Partners In Ag Innovation virtual conference will be held July 30, 2020. To date, 185 people have registered, including individuals from outside the area. The board was encouraged to participate.

Broadband and Advanced Technology. Birkeland provided the results of a broadband survey the committee conducted (see attached). The survey results will be used if a state broadband grant application is completed.

ADJOURNMENT—There being no further business, the meeting was adjourned at approximately 1:24 p.m.

NEXT MEETING—The next regular board meeting is 11:30 a.m., Thursday, October 22, 2020, via ZOOM video conference.


Fernando Alvarado, Secretary

APPROVED: 10/22/2020:


Roland Nissen, Chairperson

Final Progress Report
USCW – Census 2020 Educational Program
June 29, 2020

Progress on Outcomes

Daily Activity	Program Implementation
<p>* Establish office at Midtown Plaza. Educational center is open daily from 12:00 a.m. to 6:00 p.m. to accommodate folks that work 1st shift & 2nd shift.</p> <p>At the office we helped 16 families to file census online.</p>	<p>* Due to COVID-19 door knocking was suspended. Utilized Mosque Friday prayer and held a couple of meetings at Midtown Event Center: June 19th thru June 21st – we informed 186 East-African families on Census 2020.</p>
<p>* Recruit volunteers from Somali & Karen communities in Willmar. Hired four Somali volunteers and two Karen volunteers.</p>	<p>* Two Karen Census educators. Karen educators have outreached to 78 families. They have helped 13 families file census online.</p>
<p>* Developed residential map to target hard-to-count individuals:</p> <ol style="list-style-type: none">1. Downtown, including Highway 12.2. Lakeland Drive all the way to 19th Avenue, including Dana Heights & 15th Street Flats3. Willow Run, including Willmar Street SW4. College apartments, including 30th Street NE apartments	<p>* Number of hard-to-count families educated on census 2020.</p> <p>Karen: Outreach – 78 families/individuals Filing online – 13 families</p> <p>East African: Outreach – 456 families/individuals Filing online – 53 families</p> <p>Combined families educated on census: 534 families/individuals</p>

WHAT EMPLOYEES NEED TO KNOW ABOUT COVID-19 AND WORKING FOR THE KANDIYOHI COUNTY AND CITY OF WILLMAR EDC

The Kandiyohi County and City of Willmar Economic Development Commission (EDC) values all of its employees and contracted staff. The EDC is serious about making sure all employees have a safe and healthy work environment. We encourage employees to let us know if they have any concerns about their safety or health at work. We will work together to address and find reasonable solutions.

Employees/contracted staff need to stay home from work if they are sick, to protect themselves and others. When an employee is going to be absent from work, they must call their supervisor to let them know they will not be into work and the reason why.

All employees/contracted staff need to self-monitor for signs and symptoms of the coronavirus or COVID-19. The following are common symptoms of COVID-19, which are listed on the CDC's website: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat or a new loss of taste or smell. If the employee is experiencing any of these symptoms, he or she needs to stay home and call a doctor. An employee can call CentraCare Connect at 320-200-3200, 24 hours a day, to speak with a nurse who can assist with a symptom check and help set up the appropriate test.

The EDC has a vacation and sick leave policy that allows the carryover of up to 160 hours of sick leave annually or greater if permitted by contract. An employee is entitled to take sick leave related to any COVID-19 infection. If the employee tests positive for COVID-19, the employee is required to stay home for 14 days, be fever free for at least three days without the aid of fever reducing medications and obtain a negative COVID-19 test prior to returning to work. The employee is entitled to take sick leave related to COVID-19, if the employee is unable to work because of the following:

1. Is subject to a Federal, State or local quarantine or isolation order related to COVID-19;
2. Has been advised by a healthcare provider to self-quarantine related to COVID-19;
3. Is experiencing COVID-19 symptoms, or substantially-similar condition, and is seeking a medical diagnosis;
4. Is caring for an individual subject to an order described in (1) or self-quarantine as described in (2); or
5. Is caring for his or her child whose school or place of care is closed (or childcare provider is unavailable) due to COVID-19 related reasons.

The EDC has a process in place to wipe down and disinfect common areas in our building. At all times, and especially now, with COVID-19, all employees need to make sure they are washing their hands for at least 20 seconds with soap and water frequently. Employees should wash their hands at the beginning and end of their work day, prior to mealtimes and after using the toilet.

Employees need to make sure that they cover their cough and sneeze. The employee should cover their mouth and nose with a tissue when they cough or sneeze. After use, put the tissue in the wastebasket and wash one's hands. If the employee does not have a tissue, cough or sneeze into the upper sleeve or elbow, not the hands.

Due to COVID-19, employees need to practice social distancing. The CDC recommends that people stay six feet apart and not gather in groups. At the EDC, we have made changes to the way we meet with people and conduct meetings. When possible, the EDC is holding conference calls and Zoom conferences instead of in-person meetings. The EDC is trying to keep everyone safe by keeping people six feet apart and not having people gather in close proximity.

The EDC is endeavoring to create a safe work environment for staff, board members, volunteers and clients. We are concerned for everyone's safety. We ask that employees let us know if they have any safety or health concerns that we need to address in order to help everyone stay safe.

Employee Signature

Date

Supervisor Signature

Date

**KANDIYOHI COUNTY AND CITY OF WILLMAR EDC
WORKPLACE PROTECTION FOLLOWING PANDEMIC OUTBREAK
PERSONAL PROTECTION AND FACILITIES CLEANING, SANITIZING**

The EDC is committed to providing a safe and healthy workplace for all employees, contracted staff, board members, volunteers, clients and visitors. To ensure that, we have developed the following Preparedness Plan (PP) in response to the COVID-19 pandemic. All employees and contracted staff are responsible for implementing this plan. The EDC's goal is to mitigate the potential for transmission of COVID-19 in our workplace, and that requires the full cooperation of everyone. Only through this cooperative effort can we establish and maintain the safety and health of our employees and contracted staff. The EDC staff and board members are responsible for implementing and complying with all aspects of the EDC's PP.

Our employees are our most important assets. We are serious about safety and keeping our employees working at the EDC. Employee involvement is essential in developing and implementing a successful COVID-19 PP. We want our employees to know that we are committed to their safety and asking for their input that they may continue to have in making their jobs even safer.

We will post the PP on the EDC's website to let our board members and volunteers know that we are addressing COVID-19 safety issues and what we have in place to make sure our employee's place of work is safe. The EDC's PP follows the Centers for Disease Control and Prevention (CDC) and Minnesota Department of Health (MDH) guidelines and federal OSHA standards related to COVID-19 and addresses:

- hygiene and respiratory etiquette;
- engineering and administrative controls for social distancing;
- customer controls and protections for drop-off, pick-up and delivery;
- housekeeping, including cleaning, disinfecting and decontamination;
- prompt identification and isolation of sick persons;
- communications and training that will be provided to managers and workers; and
- management and supervision necessary to ensure effective implementation of the plan.

SCREENING AND POLICIES FOR EMPLOYEES EXHIBITING SIGNS AND SYMPTOMS OF COVID-19

Employees have been informed of and encouraged to self-monitor for signs and symptoms of COVID-19. The following policies and procedures are being implemented to assess workers' health status prior to entering the workplace and for workers to report when they are sick or experiencing symptoms. The EDC asks them to seek medical advice if they think they have COVID-19.

The EDC has implemented leave policies that promote workers staying at home when they are sick, when household members are sick, or when required by a healthcare provider to isolate or quarantine themselves or a member of their household.

We offer paid sick leave to all of our employees. We require our employees to call their supervisor or the EDC office when they are sick and that they will not be going to work. An employee will need to formally request sick leave to get paid leave from the EDC.

The EDC will make every effort to make office accommodations safe for all workers. Please contact the EDC Executive Director or office staff if an employee or a family member needs special accommodations because of underlying medical conditions. The EDC's goal is to develop a safe environment for employees, family members and visitors.

The EDC has also implemented a policy for informing workers if they have been exposed to a person with COVID-19 at their workplace requiring them to quarantine for the required amount of time.

EMPLOYEE POLICIES AND GUIDELINES

- All staff will read and sign off on training for new safe-at-work requirements and guidelines on the first day they return to work following quarantine.
- Safe-at-work protocols will include making sure necessary Personal Protective Equipment (PPE) and disinfecting supplies are available to employees, even if they provide for themselves.
- Posted information will include recommended protocols for hand washing, properly covering coughs and sneezes; avoiding touching the face, social distancing, on-site health screening, self-quarantining and return-to-work policies, visitor screenings, signage, and all other COVID-19-related safe workplace changes, and symptoms of COVID-19.
- Clean and sanitize surfaces frequently.
- Make wipes, sanitizer and cleaning products widely accessible throughout workplaces. Clean the common touch areas (doorknobs, etc.) frequently, including shared surfaces throughout the facility at least once every 24 hours. This includes shared spaces like copier and mail area, break/storage room, EDC boardroom, etc.
- Each employee should only use the phone at their own desk and not allow others to use it.
- If microwave/refrigerator are used, they should be wiped down after each use.

FACE COVERINGS

Masks or cloth face coverings can help with preventing your germs from infecting others—especially in situations where you may spread the virus without symptoms and vice versa. All employees are strongly encouraged to wear their face covering when leaving their work space or conversing with visitors while maintaining social distancing. All clients and visitors who visit the EDC will be required to wear a face covering and limit their movement within the office while in turn practicing safe social distancing. If meetings consist of two or three people, meeting attendees may remove their masks when they are situated six feet apart; larger groups must keep their masks on.

SOCIAL DISTANCING

- Where practical, the EDC will facilitate employees and contracted staff to work from home.
- To the greatest extent possible, EDC committee meetings will be conducted via phone or virtually instead of in-person.
- In-person meetings will be limited to no more than seven individuals with appropriate spacing in our boardroom.
- EDC board meetings will be held in locations to allow for social distancing; and individual board members and other attendees will be encouraged to participate remotely during the pandemic.
- Clients with appointments will enter the office once they have a mask on.
- There is a table by the main entrance door for drop-off and pickup.

MONITORING EMPLOYEE HEALTH

- Each employee will conduct a self-evaluation prior to reporting to work daily. Evaluation includes, but is not limited to, COVID-19 symptoms such as fever at or above 100.4 F, cough, shortness of breath/difficulty breathing.
- Each employee will keep a record of people with whom they come into personal contact each day. This will be used for contact tracing in the event of a confirmed or suspected COVID-19 exposure.
- If an employee demonstrates COVID-19 symptoms, tested positive or has been in contact with a confirmed COVID-19 case they will be required to self-quarantine for at least 14 days and to submit to a COVID-19 test if one is available.
- Before returning to work after the self-quarantine, they will need a note from a healthcare professional of their ability to safely return to work.
- Employees may work remotely during their self-quarantine, if they feel well enough to perform their job duties. If employees do not feel well, they may use their existing sick leave for as much time as needed. No employee will be terminated while under self-quarantine.

EMPLOYEE AND VISITOR COMMUNICATIONS/INSTRUCTION/SIGNAGE

- An internal notice in the EDC's boardroom will be used to alert and remind employees and visitors about guidelines, expectations and responsibilities.
- An external notice on the EDC's main entrance door will be used to alert visitors to restrictions for movement in and around the facility as well as any applicable guidelines and expectations.

COMMUNICATIONS/EDUCATION/RESPONSIBILITIES

- Communicate and educate EDC employees, contracted staff, board members, volunteers and clients with best practices about how to carry out the plan and protocols.
- Encourage all workers, board members, volunteers and clients to access resources about remote work, how to stay healthy and active at home.
- Resources will be maintained on the EDC's shared computer network so all employees have access to all COVID-19 documents and resources.

CUSTOMER AND VENDOR ENGAGEMENT

- Customers and vendors will utilize the main entrance door only to enter the EDC offices.
- Deliveries will enter from the EDC's front door and be left by the entrance table.
- No visitors are allowed to enter from the back entrance.

CUSTOMER ENGAGEMENT

- The doors to the office will be locked and customers with appointments should knock on the front door to announce to staff they are present. Prior to entering all visitors will be required to wear a mask. A supply of disposable masks will be placed on the table by the office entrance each day.
- Clients and visitors may enter the building up to the table by the EDC entrance to drop off and pick up items and conduct business that cannot be done virtually.

TRAVEL POLICIES

- During the pandemic, EDC employees are discouraged from travel on behalf of the EDC to any in-person conference or large gathering where social distancing is not possible.
- The EDC is requiring a 14-day quarantine for employees who return from personal travel outside of the country or a domestic COVID-19 hotspot.

DRAFT 2021 BUDGET	2020 Revised Budget	Actual as of 6/30/2020	Proposed 2021
REVENUES			
County Tax Levy	\$ 534,000	\$ 260,229	\$ 534,000
Creating Entrepreneurial Opportunities student loan program	\$ 28,000	\$ 12,727	\$ 28,000
Fiscal Agent			
2020 Census Education Contract	\$ 12,500	\$ 7,500	\$ -
Grants			
Childcare Business Assistance Grant	\$ 29,000	\$ 5,000	\$ -
SWIF Immigrant Disaster Relief Program	\$ 25,000	\$ 25,000	\$ -
State of MN Grant for Hemp Study	\$ 5,000		\$ 5,000
USDA Grant for Hemp Study	\$ 15,000		\$ 15,000
Other Grants (e.g. SWIF for Diverse BRE Program)	\$ 6,500		\$ 10,000
Insurance dividends	\$ 1,000	\$ -	\$ 600
Interest on investments			
Bremer Bank - WAMBC	\$ -	\$ 0	\$ -
Concorde Bank (Revolving Loan Fund savings account)	\$ 600	\$ 311	\$ 600
Heritage Bank savings account	\$ 1,500	\$ 612	\$ 1,400
Lake Region Bank Microloan savings account	\$ 150	\$ 52	
United Prairie Bank \$104,592.73 CD @ 1.5% matures 10/12/2020	\$ 1,062		
United Prairie Bank \$75,000 CD @ 1.75% matures 5/22/2020	\$ 1,300	\$ 823	\$ -
Loans			
COBAL application fees	\$ 1,375	\$ 1,075	\$ -
ELGP loan application fees	\$ 200	\$ -	\$ 200
Microenterprise Loan Fund repayments interest (WAM-BC)	\$ 500	\$ 244	\$ 516
Revolving Loan Fund application fees	\$ 600	\$ -	\$ 300
Revolving Loan Fund filing fee reimbursements	\$ 300	\$ -	\$ -
Revolving Loan Fund repayments interest	\$ 9,376	\$ 4,449	\$ 7,967
Other Income			
Legacy Planning Workshop sponsors		\$ 500	
Refunds, reimbursements and in-kind contributions	\$ 1,500	\$ -	\$ 500
Total Revenues	\$ 674,463	\$ 318,522	\$ 604,083
EXPENSES			
CREATING ENTREPRENEURIAL OPPORTUNITIES STUDENT LOAN EXPENSES			
Advertising/Promotions	\$ 150	\$ 246	\$ 250
Bank Fees	\$ 100	\$ -	\$ -
Dinner Event and Silent Auction			
Advertising	\$ 1,400	\$ 230	\$ 250
Decorations	\$ 2,100	\$ 1,479	\$ 2,000
Entertainment	\$ 800	\$ 350	\$ 500
Event Food and Beverages	\$ 11,000	\$ 7,952	\$ 9,000
Other	\$ 150		\$ -
Equipment	\$ 7,500	\$ -	\$ 2,500
Meals/Meeting refreshments	\$ 2,000	\$ 874	\$ 1,500
Memberships/Dues	\$ 300	\$ 143	\$ 300
Miscellaneous	\$ 1,500	\$ -	\$ 1,500
Scholarships	\$ 1,000		\$ 1,000
Transportation/Travel		\$ 41	\$ 200
Total CEO Loan Expenses	\$ 28,000	\$ 11,315	\$ 19,000

DRAFT 2021 BUDGET	2020 Revised Budget	Actual as of 6/30/2020	Proposed 2021
Economic Development Community Contributions			
Sponsor Fees			
U of M Technology Showcase	\$ 500	\$ -	\$ -
Vision 2040	\$ 2,000		\$ 2,000
Total Economic Development Comm. Contributions and Sponsor Fees	\$ 2,500	\$ -	\$ 2,000
Loan Program Expenses			
COBAL Credit Reports		\$ 171	\$ -
Microloan Program			
Attorneys' Fees and Costs	\$ 400		\$ 200
Court Filing Fees	\$ 200		\$ -
Total Loan Program Expenses:	\$ 600	\$ 171	\$ 200
Board Expenses:			
Joint Operations Board (includes meals/administrative time)	\$ 2,900	\$ 1,250	\$ 2,900
Joint Powers Board (includes meals/administrative time)	\$ 2,200	\$ 632	\$ 2,200
Loan writeoffs and allowance	\$ 750	\$ -	\$ 5,000
Total Board Expenses	\$ 5,850	\$ 1,882	\$ 10,100
Countywide Business Development			
Retail Business Design Meetings	0	\$ 198	\$ 200
CEO Student Program Administration	\$ 500	\$ 69	\$ 200
Countywide business development	\$ 6,000	\$ 178	\$ 6,000
Scholarships for entrepreneurs in Startup Bootcamp	\$ 1,800	\$ 900	\$ 1,800
BUILD (TIGER II) Grant - Willmar Industrial Park	\$ 35,000	\$ -	\$ 35,000
Total Countywide Business Development	\$ 43,300	\$ 1,344	\$ 43,200

DRAFT 2021 BUDGET	2020 Revised Budget	Actual as of 6/30/2020	Proposed 2021
COMMITTEE EXPENSES			
Agriculture and Renewable Energy Development			
Conferences/Seminars/Trainings (Industrial Hemp)	\$ 2,000	\$ 12	\$ 2,000
Industrial Hemp Value-Added Study	\$ 25,000	\$ 75	\$ 20,000
Meals/Meeting Refreshments	\$ 600	\$ 140	\$ 500
Mileage/Travel	\$ 1,200	\$ 14	\$ 1,200
Partners In Ag Innovation Sponsorship	\$ 1,500	\$ 1,500	\$ 1,500
Professional Services			
General Administrative Services	\$ 2,000	\$ 850	\$ 1,500
Supplies (office or program)	\$ 250	\$ -	\$ 200
Total Ag Committee Expenses	\$ 32,550	\$ 2,592	\$ 26,900
Broadband and Advanced Technology			
Conferences/Seminars/Trainings	\$ 500	\$ (30)	\$ 800
Marketing	\$ 1,000	\$ -	\$ 1,000
Meals/Meeting Refreshments	\$ 1,000	\$ 376	\$ 1,000
Mileage/Travel	\$ 800	\$ 234	\$ 1,000
Postage	\$ 500	\$ -	\$ 300
Printing, copying & publishing	\$ 500	\$ -	\$ 500
Professional Services			
General Administrative Services	\$ 1,000	\$ 750	\$ 1,000
Total Broadband and Advanced Technology Committee Expenses	\$ 5,300	\$ 1,330	\$ 5,600
Business Retention and Expansion/Recruitment			
Childcare Initiative	\$ 1,200	\$ 2	\$ 1,200
Childcare Business Assistance Grant	\$ 29,000	\$ 28,600	\$ -
Conferences/Seminars/Trainings	\$ 500	\$ 10	\$ 500
Grants	\$ 6,500		
2020 Census Education Contract	\$ 12,500	\$ 7,500	\$ -
Immigrant Business Disaster Relief Grant	\$ 25,000		
Business Grants		\$ 9,400	
Mileage/Travel		\$ 28	
Other			
Highway 23 Coalition			
Conferences/Seminars/Trainings	\$ 200	\$ -	\$ 150
General Administrative Services	\$ 200	\$ (1,203)	\$ 600
Meals/Meeting Refreshments	\$ 200	\$ -	\$ -
Mileage/Travel	\$ 1,000	\$ (158)	\$ 200
Supplies	\$ -	\$ (17)	
Total Highway 23 Coalition	\$ 1,600	\$ (1,378)	\$ 950
Marketing	\$ 500	\$ 2,000	\$ 500
Meals/Meeting Refreshments	\$ 200	\$ -	\$ -
Mileage/Travel	\$ 1,000	\$ 643	\$ 1,000
Printing, copying & publishing	\$ 150	\$ 80	\$ 150
Professional Services			
General administrative services	\$ 1,500	\$ 1,181	\$ 1,500
Professional services - Other	\$ 100	\$ -	\$ 100
Supplies (office or program)	\$ 200	\$ -	\$ 100
Workforce Development (Job Fair, CLUES, etc.)	\$ 2,500	\$ 225	\$ 3,000
Total BRE/R Committee Expenses	\$ 82,450	\$ 48,291	\$ 9,000

DRAFT 2021 BUDGET	2020 Revised Budget	Actual as of 6/30/2020	Proposed 2021
Finance			
Marketing	\$ 100	\$ -	\$ 100
Meals/Meeting Refreshments	\$ 500	\$ -	\$ 500
Mileage/Travel	\$ 50	\$ -	\$ 50
Professional services			
General administrative services	\$ 1,000	\$ 1,880	\$ 1,300
Legal services	\$ 400	\$ -	\$ 400
SCORE			
Mileage/Travel	\$ 200	\$ -	\$ -
Telephone/Telecommunications (cell phone and email account)	\$ 850	\$ 392	\$ -
Other			\$ -
Total Finance Committee Expenses	\$ 3,100	\$ 2,272	\$ 2,350
Marketing and Public Relations			
Meals/Meeting refreshments	\$ 800	\$ 165	\$ 800
Media	\$ 700	\$ 225	\$ 700
Mileage/Travel	\$ 100	\$ 16	\$ 100
Printing, copying & publishing			
Advertisements	\$ 800	\$ 695	\$ 1,500
Other - OZ Printing		\$ 1,593	\$ -
Total Printing services	\$ 800	\$ 2,288	\$ 1,500
Professional Services			
General administrative services	\$ 1,800	\$ 510	\$ 1,800
REDstar Creative			
Digital/Social Media	\$ 4,500	\$ 1,451	\$ 4,500
Marketing Materials			
General Marketing	\$ 6,200	\$ 2,435	\$ 6,200
E-Newsletters	\$ 2,500	\$ -	\$ 2,500
Website	\$ 2,000	2193.75	\$ 2,000
Other - OZ Marketing	\$ 1,000	\$ 1,736	\$ 1,500
Total REDstar Creative	\$ 16,200	\$ 7,815	\$ 16,700
Total Professional Services	\$ 18,000	\$ 8,325	\$ 18,500
Total Marketing and Public Relations Committee Expenses	\$ 20,400	\$ 11,019	\$ 21,600
Tourism/Leisure Travel			
CVB Tourism Partnership Agreement	\$ 34,000	\$ 34,000	\$ 34,000
Meals/Meeting refreshments	\$ 100	\$ 10	\$ 100
Mileage/Travel	\$ 100	\$ 7	\$ 100
Total Tourism/Leisure Travel Committee	\$ 34,200	\$ 34,017	\$ 34,200
Total Committee Expenses	\$ 178,000	\$ 99,521	\$ 99,650

DRAFT 2021 BUDGET	2020 Revised Budget	Actual as of 6/30/2020	Proposed 2021
EMPLOYEE COMPENSATION			
Executive Director			
Director's salary	\$ 116,700	\$ 58,350	\$ 116,700
Director's health insurance	\$ 14,000	\$ 7,903	\$ 14,000
Director's payroll taxes (FICA = 6.20%; Medicare = 1.45%)	\$ 8,930	\$ 4,446	\$ 8,930
Director's pension (PERA) employer rate is 7.5%	\$ 8,753	\$ 4,376	\$ 8,753
Total Executive Director's Compensation	\$ 148,383	\$ 75,076	\$ 148,383
Business Development Manager's position			
Business Development Manager's salary	\$ 76,000	\$ 38,004	\$ 76,000
Business Development Manager's health insurance	\$ 14,000	\$ 7,903	\$ 14,000
Business Development Manager's payroll taxes (7.65%)	\$ 5,814	\$ 2,828	\$ 5,814
Business Development Manager's PERA	\$ 5,700	\$ 2,850	\$ 5,700
Total Business Development Manager's Compensation	\$ 101,514	\$ 51,585	\$ 101,514
Accrued vacation and sick expense			
Executive Director	\$ 8,000		\$ 8,000
Business Development Manager	\$ 4,000		\$ 4,000
Total Accrued vacation and sick exp.	\$ 12,000	\$ -	\$ 12,000
Employee workers' compensation insurance	\$ 1,000	\$ 541	\$ 800
Total other employee compensation	\$ 13,000	\$ 541	\$ 12,800
Total Employee Compensation	\$ 262,897	\$ 127,202	\$ 262,697
ADMINISTRATIVE EXPENSES			
MCIT property/casualty insurance	\$ 2,300	\$ 3,367	\$ 3,500
Meals not for a committee	\$ 900	\$ 533	\$ 1,000
Memberships, dues, subscriptions			
Community Venture Network (CVN)	\$ 2,200	\$ 2,125	\$ 2,200
EDAM membership	\$ 495	\$ 495	\$ 495
Highway 23 Coalition membership	\$ 500	\$ 500	\$ 500
Local organizations	\$ 600	\$ 500	\$ 600
MAPCED membership	\$ 330	\$ 350	\$ 350
MN DEED Marketing Partnership dues	\$ 625	\$ 700	\$ 700
Subscriptions	\$ 600	\$ 710	\$ 400
WORKUP membership	\$ 3,600	\$ 3,150	\$ -
Other	\$ 400	\$ 150	\$ 450
Total Memberships, dues, subscription	\$ 9,350	\$ 8,680	\$ 5,695
Professional services:			
Accountant fees	\$ 1,500	\$ -	\$ 600
Auditor	\$ 7,000	\$ 70	\$ 8,350
Bookkeeping fees	\$ 6,000	\$ 2,819	\$ 6,000
Legal fees	\$ 400	\$ 377	\$ 600
Total Professional Services	\$ 14,900	\$ 3,266	\$ 15,550
Seminars and promotions	\$ 2,200	\$ 2,017	\$ 2,400
Travel, conference, school	\$ 11,000	\$ 1,352	\$ 12,000
Total Administrative Expenses	\$ 40,650	\$ 19,216	\$ 40,145
OFFICE EXPENSES			
Bank Fees	\$ 100	\$ 56	\$ 100
Cleaning person	\$ 2,700	\$ 1,068	\$ 2,000
Equipment maintenance and rental			
Software (Synchronist annual fee \$1,200)	\$ 2,200	\$ 3,451	\$ 2,200
Xerox service contract w/Loffler Companies	\$ 2,400	\$ -	\$ -
Equipment maintenance and rental - other	\$ 700	\$ 1,005	\$ 700
Total Equipment Maintenance and Rental	\$ 5,300	\$ 4,456	\$ 2,900

DRAFT 2021 BUDGET	2020 Revised Budget	Actual as of 6/30/2020	Proposed 2021
Furniture and equipment			
Xerox color copier lease/service contract	\$ 1,700	\$ 2,211	\$ 4,248
Furniture and equipment - Other	\$ 2,400	\$ 1,121	\$ 2,400
Total Furniture and Equipment	\$ 4,100	\$ 3,332	\$ 6,648
Office equipment and miscellaneous	\$ 1,800	\$ 576	\$ 1,500
Postage, mailing service	\$ 200	\$ 59	\$ 200
Printing, copying and publishing	\$ 1,000	\$ 16	\$ 400
Professional services:			
Engineering and other professional services	\$ 3,000	\$ 1,200	\$ 3,000
General administrative	\$ 52,000	\$ 15,605	\$ 52,000
Planning session facilitator	\$ 4,300	\$ 1,440	\$ 4,000
Website hosting and maintenance	\$ 250	\$ 210	\$ 250
Professional Services - Other		\$ 9,250	\$ -
Total Professional Services	\$ 59,550	\$ 27,705	\$ 59,250
Rent and storage unit	\$ 24,720	\$ 12,000	\$ 24,800
Rent (water cooler, post office box)	\$ 260	\$ 167	\$ 260
Supplies	\$ 3,500	\$ 2,319	\$ 3,500
Telephone/Telecommunications (including cell phones)	\$ 7,900	\$ 3,066	\$ 6,250
Total Office Expenses	\$ 111,130	\$ 54,820	\$ 107,808
TOTAL PROGRAM EXPENSES	\$ 672,927	\$ 315,470	\$ 584,800



CARES Pandemic Relief (CPR) Grant Application for Small Businesses

APPLICANT INFORMATION

Legal Name of the Business, including assumed name, if any: _____

<input type="checkbox"/> Sole Proprietorship	<input type="checkbox"/> Partnership	<input type="checkbox"/> Corporation	<input type="checkbox"/> LLC
Length of Time in Business	Years Months	Fed Tax ID #	MN Tax ID #
Mailing Address		City	Zip
Location Address		City	Township
Business Phone	()	Cell Phone	()
E-Mail Address		Web Address	
Contact Name		Title	
Amount of Funding Requested	\$ _____	FTE number of employees including owner(s):	
How has the COVID-19 pandemic financially affected your business?			
For what purpose will these funds be used?			

Please check all funding sources applied for: ☐ Federal PPP ☐ Federal EIDL ☐ MN SBEL ☐ MN SBRG
Please check all funding sources received: ☐ Federal PPP ☐ Federal EIDL ☐ MN SBEL ☐ MN SBRG

Principal #1

Name	DOB	SS#
Address	City	ZIP
Percentage of Ownership _____%		

Principal #2

Name	DOB	SS#
Address	City	ZIP
Percentage of Ownership _____%		

Funding Information

- Eligible applicants may request up to \$15,000 in CPR Grant assistance based upon need. Actual grant award will be based on number of employees impacted, gross revenue loss and available funding (see attached scoring criteria).
- Completed applications must be received by the EDC by 5:00 p.m. on October 29, 2020 to be considered.

- Applications will be considered and acted on by the EDC's Finance Committee/County Board.
- The status of the data supplied by applicants for CARES Act funding will be governed by MN Statute 13.591.

Eligible Applicants

- For-profit businesses that can demonstrate business losses. Businesses need to show a gross revenue reduction of at least 25% between March 1, 2020 and May 30, 2020 compared to the previous year.
- Small businesses with 50 FTEs or less employees. Employees for this grant program may be either W-2 employees or independent contractors.
- All eligible applicants must have a physical, commercial location, whether owned or leased, that is located in Kandiyohi County.
- All eligible applicants must be registered with the Minnesota Secretary of State and have been operating since March 1, 2019.
- Businesses are eligible to apply for CPR funding from only one local unit of government.

Ineligible Applicants

- Lending institutions, law firms, accounting firms, utility companies, chain convenience stores, residential rental properties, production agriculture, insurance agencies, financial advisors, passive investments and religious organizations.

Application Requirements

- The CARES Pandemic Relief (CPR) Grant application must be completed in its entirety by the applicant and submitted to the EDC Office located at 222 20th Street SE, P.O. Box 1783, Willmar, MN 56201; or submitted electronically to edc@kandiyohi.com by October 29, 2020, in order to be considered.
- The most recent federal tax return filed by the business.
- Income/expense statements for the second quarter of 2019 and the second quarter of 2020.
- Grant recipients agree to provide documentation of how funds were spent within 60 days following grant disbursement (see attached form).
- A copy of the business's current filing with the Minnesota Secretary of State Office.
- Other items as requested by the review committee.

GRANT PROGRAM POLICY AUTHORIZATION FOR RELEASE OF INFORMATION

I declare that the information provided in this application and on the accompanying exhibits is true and complete to the best of my knowledge. The Kandiyohi County and City of Willmar Economic Development Commission (EDC) has the right to verify any information contained in this application and may contact any individuals and agencies.

Signature/Title of Applicant: _____ Date: _____

Signature/Title of Applicant: _____ Date: _____

The EDC, along with the Kandiyohi County Board of Commissioners, retain final authority to determine if a business is eligible or not, whether to approve a grant or not, and the grant amount.

For questions, call 320-235-7370 or toll free 866-665-4556 or email edc@kandiyohi.com

CARES Act Payments to the County, Cities and Townships in Kandiyohi County

Distribution of funds for small businesses and nonprofits in Kandiyohi County

Governmental entities within Kandiyohi County have received CARES Act funding from the federal government through allocations made by Governor Walz. In Kandiyohi County, 9 cities and 22 townships, in addition to the County, have received funds to disburse. A portion of the funds may be utilized to support small businesses and nonprofits that have experienced challenges due to COVID-19 and the Governor's orders to reduce or close businesses.

Several local government entities have formed a coordinated program utilizing the Kandiyohi County & City of Willmar Economic Development Commission (EDC) as the application and disbursement entity for all businesses and nonprofits. The EDC has created application forms and a process for reviewing and disbursing the funds.

Criteria has been established for grant award amounts as follows:

Small Businesses

A. First measure of award amount: Number of employees

1 - 4 employees	\$2,000
5 - 19 employees	\$5,000
20 - 50 employees	\$7,500

B. Second measure of award amount: Loss of gross revenue

25% - 34%	\$5,000
35% - 49%	\$6,000
50% - 100%	\$7,500



CARES Pandemic Relief (CPR) Grant Application for Nonprofit Organizations

APPLICANT INFORMATION

Legal Name of the Nonprofit Organization, including assumed name, if any: _____

<input type="checkbox"/> 501(c)(3)	<input type="checkbox"/> 501(c)(6)	<input type="checkbox"/> Other:	
Length of Time in Operation	Years Months	Fed Tax ID #	MN Tax ID #
Mailing Address		City	Zip
Location Address		City	Township
Business Phone	()	Cell Phone	()
E-Mail Address		Web Address	
Contact Name		Title	
Amount of Funding Requested	\$ _____	FTE number of employees: Number of volunteers: Annual average number of people served:	
1. What is the purpose/mission of this nonprofit organization?			
2. What is the impact that the COVID-19 pandemic and stay-at-home orders have had on your nonprofit organization (i.e., loss of revenue, inability to serve clients, increase in demand for services, etc.)?			
3. What additional need(s), if any, has this nonprofit addressed for individuals and/or for the community as a result of COVID-19 and related orders?			
4. How will the funds be used and what would be the long-term impact of these funds (eligible expenses include, but are not limited to, PPE, building changes, technology changes incurred for remote employees, lost revenue or fundraising events, programmatic costs for additional services, retraining staff)?			

Funding Information

- Eligible applicants may request up to \$50,000 in CPR Grant assistance based upon need. Actual grant award will be based on number of employees, number of people served, urgency of needs addressed, COVID-19 organizational response, and available funding (see attached scoring criteria).
- Completed applications must be received by the EDC by 5:00 p.m. on October 23, 2020 to be considered.

- Applications will be considered and acted on by the EDC's Finance Committee/County Board.
- The grant application and related attachments will be considered public information. The social security, bank accounts and date of birth information will be considered private data.

Eligible Applicants

- Nonprofit organizations that can demonstrate a loss of income or increase in demand for services due to COVID-19 or can make an impact for individuals or the community in response to COVID-19.
- Nonprofits with 50 FTEs or less employees.
- All eligible applicants must have a physical location in Kandiyohi County and serve the residents of Kandiyohi County.
- All eligible applicants must be registered with the Minnesota Secretary of State and have been operating since March 1, 2019.
- Nonprofits are eligible to apply for CPR funding from only one local unit of government.
- Religious organizations with a social services component that is available to the general public and not restricted by ethnicity, gender, orientation or ability.

Ineligible Applicants

- Religious organizations without a social services component.

Application Requirements

- The CARES Pandemic Relief (CPR) Grant application must be completed in its entirety by the applicant and submitted to the EDC Office located at 222 20th Street SE, P.O. Box 1783, Willmar, MN 56201; or submitted electronically to edc@kandiyohi.com by October 23, 2020, in order to be considered.
- A copy of the IRS nonprofit determination letter.
- The most recent federal 990 tax return filed by the business (first six pages are sufficient).
- Income/expense statements for the first six months of 2019 and the first six months of 2020 (see attached template).
- Grant recipients agree to provide documentation of how funds were spent within 60 days following grant disbursement (see attached form).
- A copy of the nonprofit's current filing with the Minnesota Secretary of State Office.
- Other items as requested by the review committee.

GRANT PROGRAM POLICY AUTHORIZATION FOR RELEASE OF INFORMATION

I declare that the information provided in this application and on the accompanying exhibits is true and complete to the best of my knowledge. The Kandiyohi County and City of Willmar Economic Development Commission (EDC) has the right to verify any information contained in this application and may contact any individuals and agencies involved.

Signature/Title of Applicant: _____ Date: _____

Signature/Title of Applicant: _____ Date: _____

The EDC, along with the Kandiyohi County Board of Commissioners, retain final authority to determine if a nonprofit organization is eligible or not, whether to approve a grant or not, and the grant amount.

For questions, call 320-235-7370 or toll free 866-665-4556 or email edc@kandiyohi.com

CARES Act Payments to the County, Cities and Townships in Kandiyohi County

Distribution of funds for small businesses and nonprofits in Kandiyohi County

Governmental entities within Kandiyohi County have received CARES Act funding from the federal government through allocations made by Governor Walz. In Kandiyohi County, 9 cities and 22 townships, in addition to the County, have received funds to disburse. A portion of the funds may be utilized to support small businesses and nonprofits that have experienced challenges due to COVID-19 and the Governor's orders to reduce or close businesses.

Several local government entities have formed a coordinated program utilizing the Kandiyohi County & City of Willmar Economic Development Commission (EDC) as the application and disbursement entity for all businesses and nonprofits. The EDC has created application forms and a process for reviewing and disbursing the funds.

Criteria has been established for grant award amounts as follows:

Nonprofit Organizations

A. First measure of award amount: Number of employees

1 - 4 employees	\$2,000
5 - 19 employees	\$5,000
20 - 50 employees	\$7,500

B. Second measure of award amount: Loss of gross revenue

25% - 34%	\$5,000
35% - 49%	\$6,000
50% - 100%	\$7,500

C. Third measure of award amount: Number of residents directly served

1 - 25	\$ 750
26 - 100	\$2,500
101 - 300	\$5,000
301 - 500+	\$7,500

D. Fourth measure of award amount: Organizational Mission

Arts & Recreation/Other	\$5,000
Health Care	\$7,500
Social Assistance*	\$12,500

E. Fifth measure of award amount: Organizational COVID-19 Response (essential services and community-based efforts)

Minimal Response	\$1,500
Moderate Response	\$7,500
Major Response	\$15,000

*Social Assistance nonprofit organizations include: Individual and family services; community food services; housing services; emergency and relief services; vocational rehabilitation services.



Proposal to Kandiyohi County and City of Willmar Economic Development Commission – Grant Program Development & Implementation

Submitted by Cheryl K. Glaeser, July 7, 2020

Background Summary – Understanding of Needs

The mission of the **Kandiyohi County and City of Willmar Economic Development Commission** is to be a catalyst for economic growth of the greater Kandiyohi County Area. The Commission has placed business retention and business assistance as a top priority in response to the COVID-19 pandemic, providing businesses with technical assistance to navigate the process of finding credit and providing programs such as the newly developed COBAL loan program. To continue and expand assistance to businesses and also nonprofits, the Commission seeks contracted support to develop and implement the CAREs Act assistance programs, including program design, business outreach, and direct technical assistance to implement the program(s) developed. Together with EDC staff, this contracted support will strategically develop and implement funds acquired through the CARES Act and other timely economic assistance for businesses and nonprofits.

About Achieve TFC/Cheryl K. Glaeser

Achieve Consulting (TFC) is an LLC formed in 2017 to support organizations and small businesses by providing solutions that move ideas to action, strengthen leaders and teams, and help groups achieve strong results. Since 2017, Achieve has helped over 20 organizations with strategic planning, community engagement, and other organizational consulting.

The Achieve Consulting approach includes:

- Building innovative and creative options to meet the specific needs of clients
- Helping organizations maximize each other's strengths
- Helping organizations communicate thoughts and ideas into action
- Identifying relevant patterns as we build strategies together
- Applying continuous improvement practices
- Helping organizations set goals and ACHIEVE results

Cheryl K. Glaeser, Owner/President is an enthusiastic and results-oriented professional. She leverages exceptional interpersonal and communication skills and her passion for innovation and problem-solving to create positive change and exciting new possibilities. Her facilitation and training skills span over 20 years of identifying, strengthening, and creating collaborative industry and community relationships that advance organizations and communities. Cheryl has owned and operated 3 businesses and managed complex collaboratives involving a broad array of stakeholders. She excels at facilitating small and large group interactions, developing planning processes, and managing/evaluating initiatives. Cheryl has strong business, economic, and workforce development acumen. Prior to owning Achieve TFC, LLC, Cheryl was a Senior Associate with a national firm providing consulting and planning services to organizations across the United States. She has extensive knowledge of local and regional economic development through her previous work as a Program Officer with the Southwest Initiative Foundation. Cheryl holds a Bachelor's Degree in Organizational Development and Group Dynamics through Metropolitan State University as well as certificates in Economic Development and Finance, Business Credit and Analysis, Business Marketing & Attraction, Executive and Organizational Leadership, Asset-Based Community Development, and Principles/Techniques of Fundraising.

Goals and Outputs

Program design, development, and implementation needs to take place in within a short timeframe to respond to available resources. Ms. Glaeser's vast experience in these areas will help the EDC be able to respond and assist businesses in a timely manner.

Key work includes working alongside EDC staff and other key stakeholders to:

- Design and develop CARES Act business and nonprofit assistance programs that capitalize on available federal/state funding;
- Strategically develop a marketing and outreach plan to ensure area businesses and nonprofits are aware of their opportunities for assistance;
- Assisting in the implementation of developed programs through outreach and technical assistance; and
- Summarizing findings/recommendations at the close of the contract to help inform future work.

Timeframe

The specific dates and timeframe would be determined in partnership with Commission Staff and/or stakeholders, with an anticipated timeframe of July 15 through November 30 of 2020.

Cheryl incorporates a variety of individual reflection and group participation methods in helping groups be fully engaged in the success of their work. Her past experience and working knowledge of workforce, community, and economic development in rural communities as well as her Bachelor's Degree in Organizational Development and Group Dynamics positions her for this work.

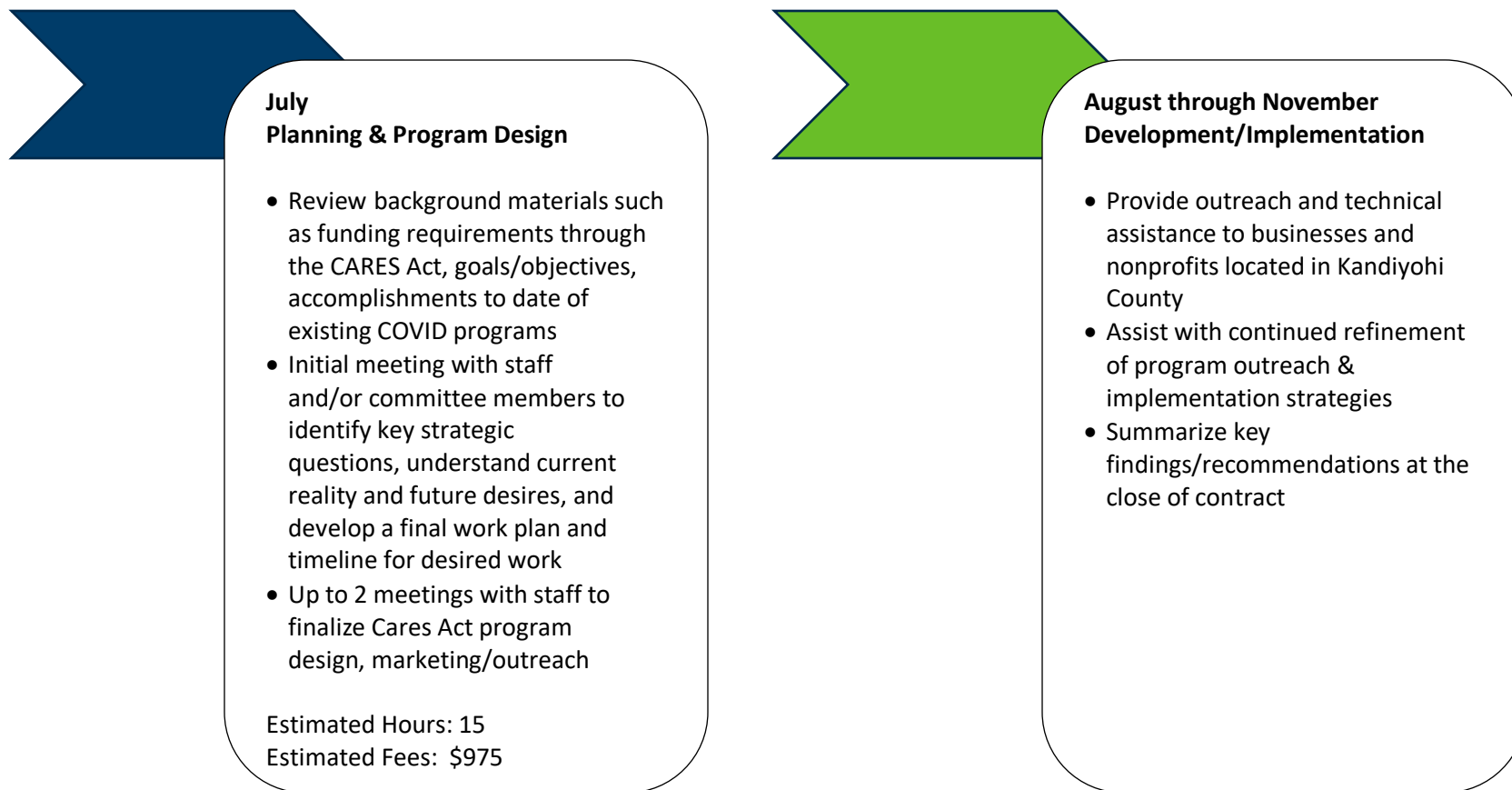
Respectfully submitted by:

Cheryl K. Glaeser
President/Owner of Achieve TFC, LLC
820 Ash St NE
Hutchinson, MN 55350
320-582-7526
cheryl@achieveresultstogether.com



References available upon request.

The following chart outlines draft concepts for proposed activities, timeline, and estimated costs required to complete them. This outline should be considered a starting point for discussion about the preferred process and timeframe to best meet the desired outcome of this project. A full scope of work will be developed based on further discussion and understanding of needs. Final estimated costs may be adjusted to reflect the work required.



Estimated Fees: Contracted Work - \$15,600; Supplies/Materials: \$150.00; Travel/Mileage Stipend: \$1,000 Estimated Total: \$16,750

APPLICANT AGENCY RESOLUTION

MINNESOTA JOB CREATION FUND

KANDIYOHI COUNTY AND CITY OF WILLMAR ECONOMIC DEVELOPMENT COMMISSION (EDC)

RESOLUTION REGARDING THE SUPPORT OF A JOB CREATION FUND APPLICATION IN CONNECTION WITH **Simply Shrimp LLC**

WHEREAS, the EDC desires to assist **Simply Shrimp**, a Limited Liability Company, which is proposing to construct a facility in Kandiyohi County; and

WHEREAS, the EDC understands that **Simply Shrimp**, through and with the support of the EDC, intends to submit to the Minnesota Department of Employment and Economic Development an application for an award and/or rebate from the Job Creation Fund Program; and

WHEREAS, the EDC held an EDC Joint Operations Board meeting on June 11, 2020, where it considered this matter.

NOW, THEREFORE, BE IT RESOLVED by the EDC Joint Operations Board, that after due consideration, the Executive Director of the EDC and the President of the EDC's Joint Operations Board, hereby adopt the following findings of fact related to the project proposed by **Simply Shrimp** and its application for an award and/or rebate from the Job Creation Fund Program and express their approval.

The EDC Joint Operations Board hereby finds and adopts the reasons and facts supporting the following findings of fact for the approval of the Job Creation Fund Program application:

1. Finding that the project is in the public interest because it will encourage the growth of commerce and industry, prevent the movement of current or future operations to locations outside Minnesota, result in increased employment in Minnesota, and preserve or enhance the state and local tax base.

The Simply Shrimp expansion, including the building of a new facility, will increase local production of a food commodity that is fairly new to inland America, will expand distribution of a food product out of Kandiyohi County to other areas of the state, will reduce the amount of food product imported to the state from other countries and other areas of the nation, will add between 7 and 10 new jobs to the area, and will increase value of the current site and the subsequent tax base of the site for the foreseeable future.

2. Finding that the proposed project, in the opinion of the EDC's Joint Operations Board, would not reasonably be expected to occur solely through private investment within the reasonably foreseeable future.

The cost of the expansion is likely to be over \$10 million. Fundraising and securing grants or other incentives is part of the financing plan. The project will not move forward without local or state financial support.

3. Finding that the proposed project conforms to the general plan for the development or redevelopment of Kandiyohi County as a whole.

The expansion of Simply Shrimp LLC, fits within all county regulations for redevelopment of agriculture land within the county, and fits the strategic goals of the EDC.

Sworn and executed this 11th day of June, 2020.

KANDIYOHI COUNTY AND CITY OF WILLMAR
ECONOMIC DEVELOPMENT COMMISSION

By: _____
Kelvin TerWisscha
Joint Operations Board President

By: _____
Aaron A. Backman
Executive Director

APPLICANT AGENCY RESOLUTION

MINNESOTA INVESTMENT PROGRAM

BE IT RESOLVED, that the Kandiyohi County and City of Willmar Economic Development Commission (EDC) acts as the legal sponsor for the project contained in the Minnesota Investment Fund Application to be submitted on or about June 15, 2020, and that Kelvin TerWisscha, President of the EDC Joint Operations Board and Aaron Backman, Executive Director, are hereby authorized to apply to the Minnesota Department of Employment and Economic Development for funding of this project on behalf of the EDC.

BE IT FURTHER RESOLVED, that the EDC has the legal authority to apply for financial assistance, and the institutional, managerial and financial capability to administer the proposed project.

BE IT FURTHER RESOLVED, that the EDC has not violated any federal, state or local laws pertaining to fraud, bribery, kickbacks, collusion, conflict of interest or other unlawful or corrupt practice.

BE IT FURTHER RESOLVED, that upon approval of its application by the state, the EDC may enter into a Grant Contract with the State of Minnesota for the approved project, and the EDC certifies that it will comply with all applicable laws, statutes, regulations and rules as stated in the Grant Contract and described in the Project Compliance Certification of the Application.

AS APPLICABLE, BE IT FURTHER RESOLVED, that the EDC has obtained credit reports and credit information on Simply Shrimp LLC and Paul Damhof, Owner. Upon review by the EDC and its attorney, Bradley Schmidt of Johnson, Moody, Schmidt & Kleinhuizen, P.A., no adverse findings or concerns regarding, but not limited to, tax liens, judgments, court actions, and filings with state, federal and other regulatory agencies were identified. Failure to disclose any such adverse information could result in revocation or other legal action.

NOW, THEREFORE, BE IT RESOLVED, that Kelly TerWisscha, President of the EDC Joint Operations Board and Aaron Backman, Executive Director, or their successors in office, are hereby authorized to execute the Grant Contract and amendments, thereto, as are necessary to implement the project on behalf of the EDC.

I CERTIFY THAT the above resolution was adopted by the EDC's Joint Operations Board on June 11, 2020.

Sworn and executed this 11th day of June, 2020.

KANDIYOHI COUNTY AND CITY OF WILLMAR
ECONOMIC DEVELOPMENT COMMISSION

By:

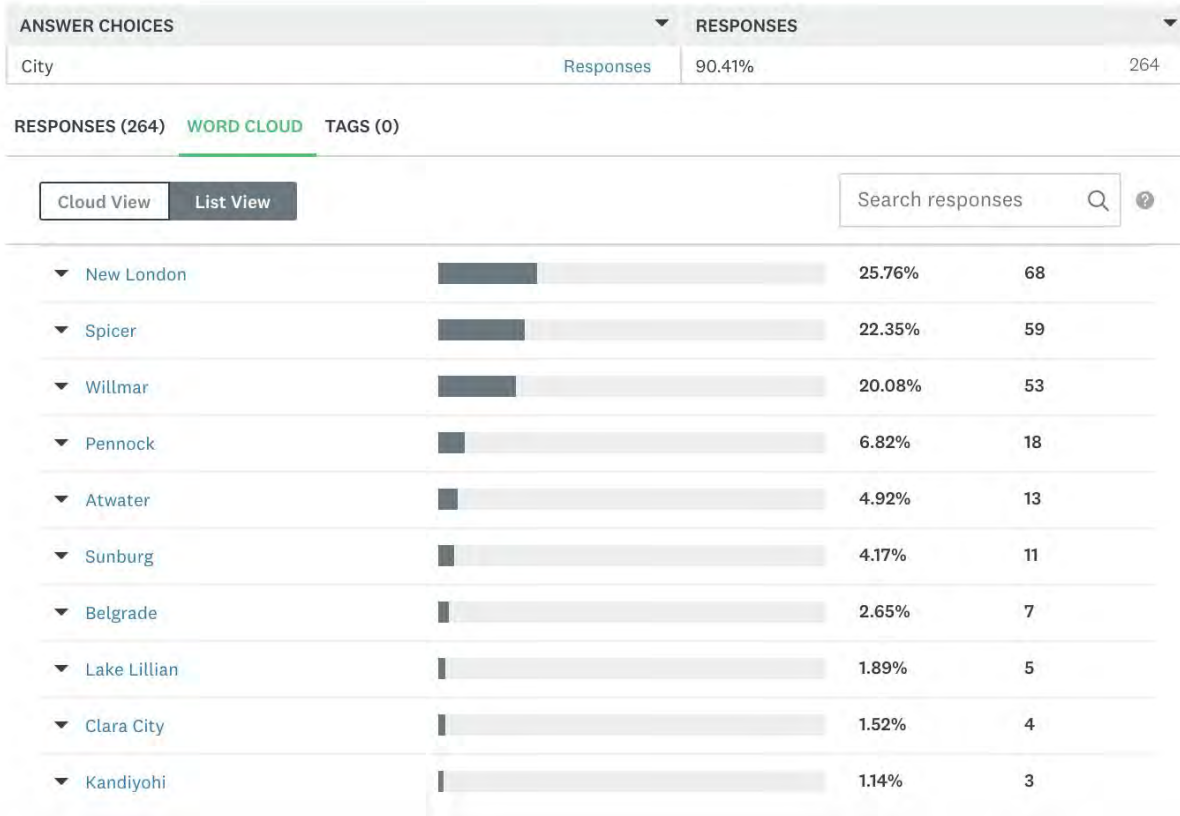
Kelvin TerWisscha
Joint Operations Board President

By:

Aaron A. Backman
Executive Director

What is the physical location of your home worksite?

Answered: 292 Skipped: 0



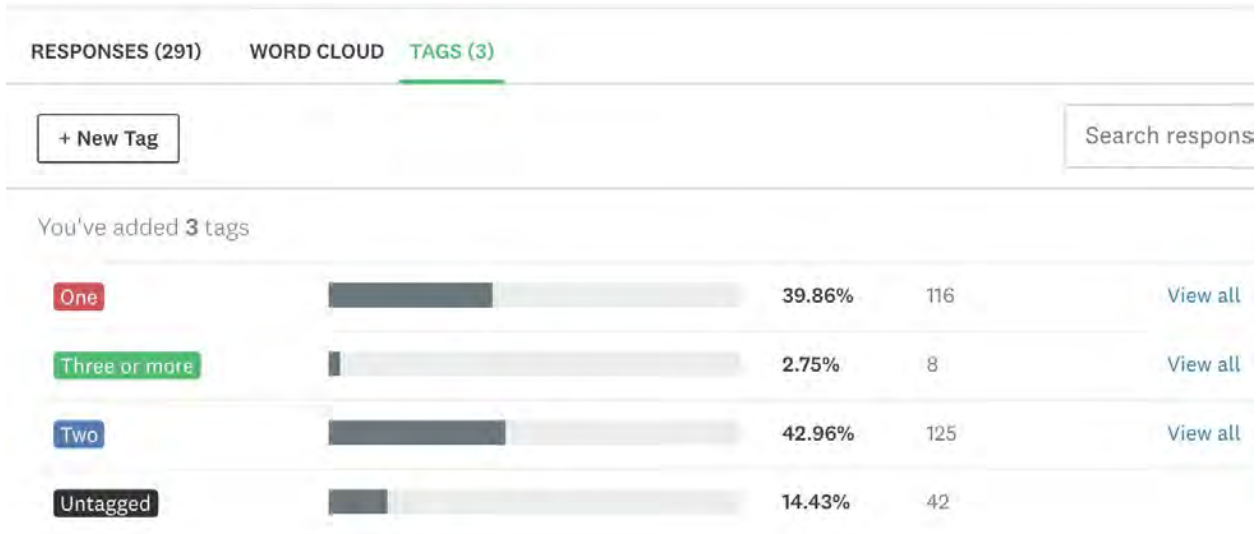
Townships:

Norway Lake Holland Harrison Kandiyohi Arctander Lake
Colfax Irving New London Mamre
Lake Andrew City Dovre Township Willmar
Genessee Burbank Andrew Green Lake



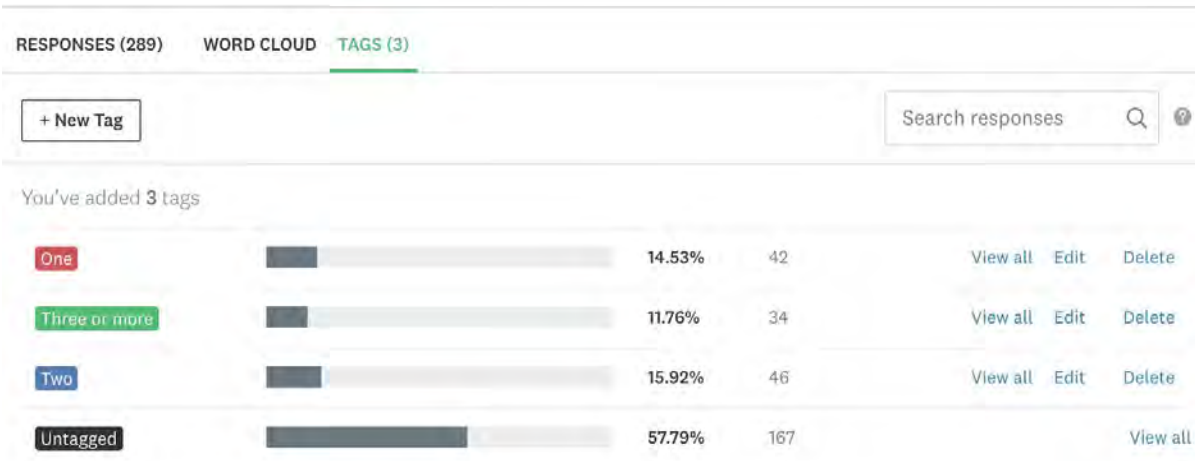
How many members of your household are working from home?

Answered: 291 Skipped: 1



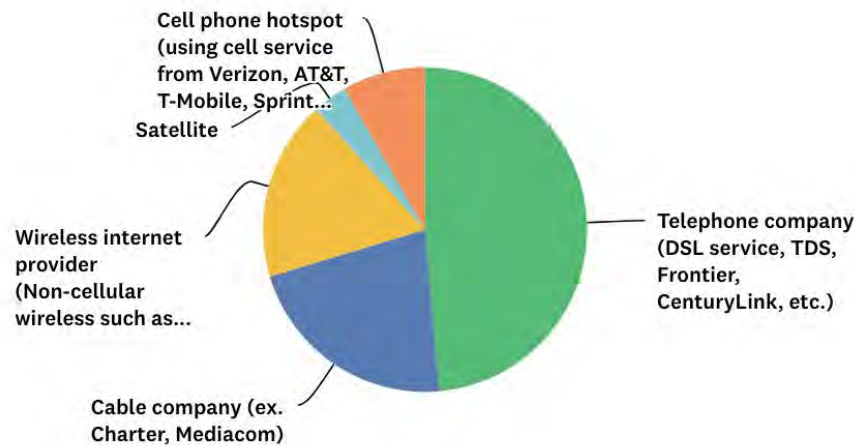
How many students in your home are using the internet to participate in distance learning?

Answered: 289 Skipped: 3



What type of internet connection do you use for working remotely from home?

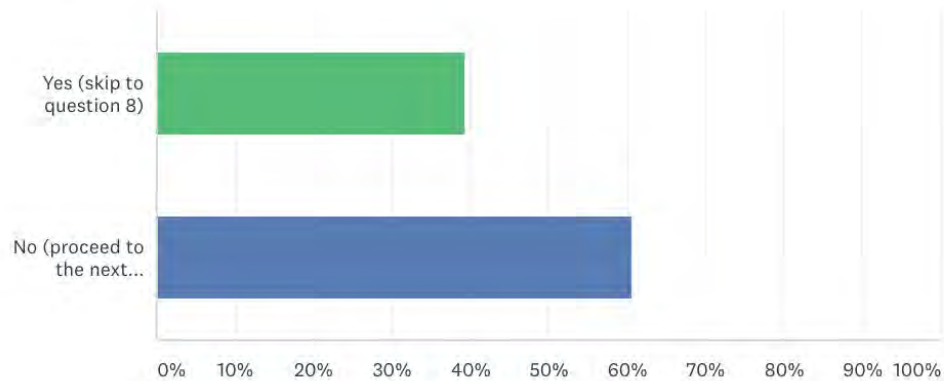
Answered: 290 Skipped: 2



ANSWER CHOICES	RESPONSES	
▼ Telephone company (DSL service, TDS, Frontier, CenturyLink, etc.)	48.62%	141
▼ Cable company (ex. Charter, Mediacom)	21.72%	63
▼ Wireless internet provider (Non-cellular wireless such as LTD, MVTU)	17.93%	52
▼ Satellite	3.45%	10
▼ Cell phone hotspot (using cell service from Verizon, AT&T, T-Mobile, Sprint or other to connect to the internet)	8.28%	24
TOTAL		290

Has your internet connection been sufficient for you?

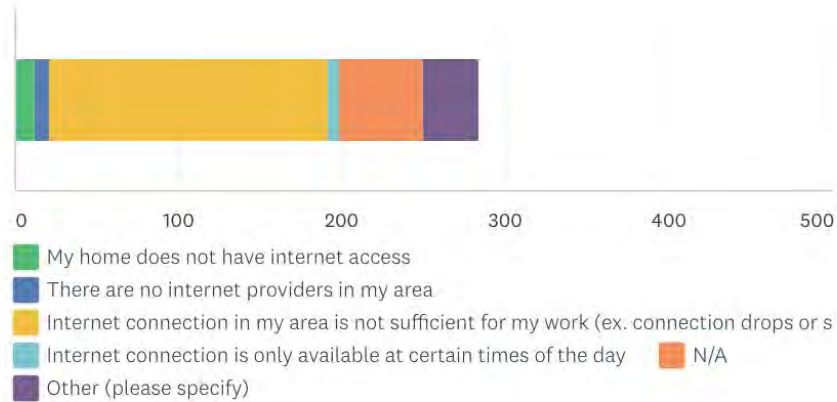
Answered: 290 Skipped: 2



ANSWER CHOICES	RESPONSES	
▼ Yes (skip to question 8)	39.31%	114
▼ No (proceed to the next question)	60.69%	176
TOTAL		290

Do you experience any of the following internet or connectivity issues? Check all that apply.

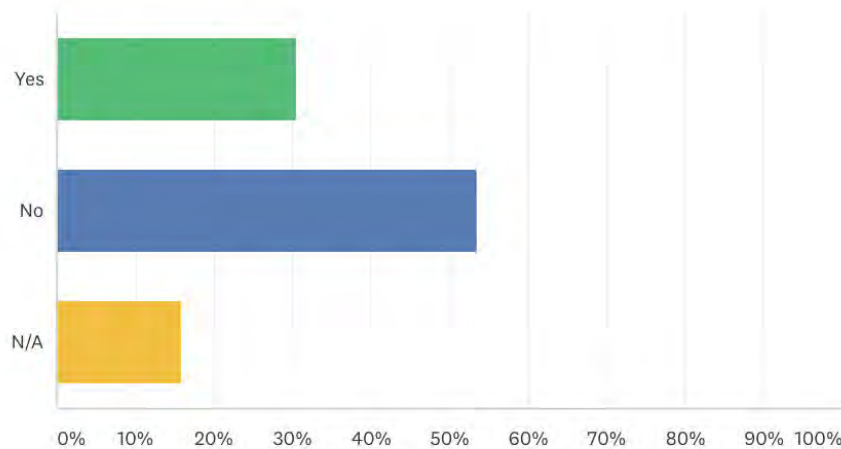
Answered: 245 Skipped: 47



ANSWER CHOICES	RESPONSES	
▼ My home does not have internet access	4.90%	12
▼ There are no internet providers in my area	3.67%	9
▼ Internet connection in my area is not sufficient for my work (ex. connection drops or slows down)	69.80%	171
▼ Internet connection is only available at certain times of the day	2.86%	7
▼ N/A	20.82%	51
▼ Other (please specify)	13.88%	34
Total Respondents: 245		

Do you have to use a public site or other hot spot to upload/ download assignments, classwork or communication from work or school?

Answered: 252 Skipped: 40



ANSWER CHOICES	RESPONSES
▼ Yes	30.56% 77
▼ No	53.57% 135
▼ N/A	15.87% 40
TOTAL	252

How has internet been helpful for you or your household during this pandemic?

Answered: 253 Skipped: 39

RESPONSES (253) **WORD CLOUD** TAGS (0)

Cloud View

List View

Search responses



Customize

connected family use Zoom necessary business essential
able work remotely children fine stay connected connection
online day allowed us internet access helpful stay
meetings order connect people service remote able
phone keep issues need keeps us school evening



Q8 How has internet been helpful for you or your household during this pandemic?

Answered: 257 Skipped: 39

#	RESPONSES	DATE
1	Yes	5/30/2020 6:27 PM
2	WE USE IT FOR EMAIL AND GOOGLE MOSTLY	5/29/2020 6:46 PM
3	WORK FROM HOME AND DISTANCE LEARNING	5/29/2020 3:34 PM
4	Video conferencing has been very helpful.	5/28/2020 2:18 PM
5	Sometimes	5/27/2020 9:02 PM
6	Zoom. Webx. Homework. College class	5/27/2020 6:42 PM
7	online school, being able to run my business from home instead of being on the location	5/27/2020 3:36 PM
8	I am happy to have internet access; however, broadband internet is desperately needed!	5/27/2020 2:33 PM
9	Getting connected with family, work, school,	5/27/2020 8:31 AM
10	It has given us a 'social' life, kept us connected to family and friends as well as school.	5/27/2020 7:45 AM
11	I get to work from home.	5/27/2020 7:42 AM
12	Allows me to work at home	5/27/2020 7:15 AM
13	Allowed us to continue with school and work at home where otherwise we won't have been.	5/26/2020 1:43 PM
14	There is no provider that can get it to us.	5/26/2020 11:59 AM
15	Allows slow completion of work.	5/26/2020 9:03 AM
16	We get our paper online. My husband is on the board for some non-profits and they have meetings online. I have an exercise class that is online. It is used throughout the day.	5/25/2020 6:54 AM
17	Realize how slow it is. Cannot download larger files	5/24/2020 11:08 AM
18	It has not been helpful. Need reset multiple times a day.	5/23/2020 10:16 PM
19	We couldn't work or have kids e learn without it	5/23/2020 9:24 AM
20	I work from home and my son is home and uses the internet for meetings, etc.	5/22/2020 8:11 PM
21	I can work from home.	5/22/2020 8:19 AM
22	A great deal	5/21/2020 9:34 PM
23	I have been able to work and my child has been able to participate in distance learning.	5/21/2020 8:59 PM
24	It hasn't	5/21/2020 6:54 PM
25	It has been essential for continuing to work from home and do distance learning but also for entertainment and social connection for the family	5/21/2020 3:19 PM
26	It has not due to downloading problems and not enough bandwidth.	5/21/2020 2:55 PM
27	Can work from home	5/21/2020 2:26 PM
28	iT HAS MADE IT SO OUR EMPLOYEE CAN WORK FROM HOME.	5/21/2020 1:22 PM
29	It has been essential. We would not be able to get anything done without it!	5/21/2020 1:07 PM
30	Work, keeping connected with family, keeping up with news, use for entertainment	5/21/2020 12:07 PM
31	If it was reliable and you could get sufficient bandwidth it would be very helpful. As it stands it is frustrating that we are not able to work reliably and forced to use our phones as hotspots to complete work	5/21/2020 11:17 AM
32	Works fine	5/21/2020 11:03 AM
33	It has kept us employed and engaged in school.	5/21/2020 10:33 AM
34	Gathering information.	5/21/2020 10:18 AM
35	Has allowed me to work from home essentially without interruption.	5/21/2020 9:30 AM

36	I am able to work and the connection stays up	5/21/2020 9:21 AM
37	Work and schooling done from home. Able to stay home and do our work.	5/21/2020 9:21 AM
38	connection to the world	5/21/2020 9:04 AM
39	It's been critical in continuing to be able to do the work necessary to remain employed. If I didn't have a workable internet solution I'd be severely disadvantaged at best, and either unemployed or made to come into a physical office and endanger my health.	5/21/2020 8:56 AM
40	very - I still do some work from home and use zoom for meetings	5/21/2020 8:53 AM
41	kept me working...somewhat	5/21/2020 8:41 AM
42	Made it possible for us to continue our jobs from home.	5/21/2020 8:28 AM
43	"This pandemic" is not correct. It should read; "How has internet has been helpful during this time of government actions restricting normal activities during this pandemic?". If that is the question then I would say it has been more important due to these government-imposed restrictions.	5/21/2020 8:24 AM
44	Access to information, work	5/21/2020 8:24 AM
45	stay working and distance learning	5/21/2020 8:20 AM
46	Has allowed us to work from home and do virtual visits with family and friends. Extremely helpful!	5/21/2020 7:27 AM
47	Gives us something to do since we are not able to go out anywhere or get together with other family or friends.	5/21/2020 7:08 AM
48	N/A	5/21/2020 7:06 AM
49	N/A	5/21/2020 7:06 AM
50	We work everyday and need internet. We have been frustrated without decent internet	5/21/2020 6:59 AM
51	Allowed for me to work from home and students to distance learn	5/20/2020 9:56 PM
52	No homework here, but for our personal use we need it. Taxes, Bank, farm maps. it has quit or really slow	5/20/2020 9:33 PM
53	News, work, homework, zoom with friends. Movies	5/20/2020 9:09 PM
54	Keeps me up to date on Covid issues and other health related issues	5/20/2020 9:03 PM
55	Allowed both of my college age children to take their classes online as well as allowing us as parents to work from home.	5/20/2020 8:37 PM
56	Yes work office, direct deposit of payroll, pull rail cars online. Important stuff	5/20/2020 7:46 PM
57	We are able to stay at home more.	5/20/2020 6:51 PM
58	I can continue to do my work and not always have to drive in to work. I've order groceries online and picked them up. Some TV viewing is done via limited streaming.	5/20/2020 6:19 PM
59	Connect with friends and family	5/20/2020 5:49 PM
60	Helpful for kids to connect to school. Helpful to remote work. Need better options especially if this is what school looks like in the fall.	5/20/2020 5:47 PM
61	It's vital for me to work from home.	5/20/2020 5:43 PM
62	I am illustrating a children's book and am constantly using my iPad Pro. I am 82 so I lack some skills, yet I am so hoping we can soon get Broadband.	5/20/2020 5:39 PM
63	keeps us in touch with vital services, and communicating with loved ones during social distancing and self isolation	5/20/2020 5:09 PM
64	I have been able to work from home and avoid contact with people	5/20/2020 3:54 PM
65	Communicating with others. Meetings.	5/20/2020 3:40 PM
66	It allows myself to work from home, and my sister to learn remotely. It also provides my mother,	5/20/2020 3:36 PM

	who runs a daycare, video content to entertain the children. However, this comes at the cost of connection speed and stability for both my sister and I, but it is unavoidable.	
67	We had Hughsnet Satalite and that was not sufficient for work. We switched to Frontier fiber at our road and to the house. Now works great!	5/20/2020 3:23 PM
68	I remote access into my work computer. I could not work from home without internet access. When my home service slows down too much, I have to use my phone's hotspot to access my remote desktop.	5/20/2020 3:12 PM
69	by understanding demand is high during this pandemic and traffic goes to network provider is high, it is great.	5/20/2020 3:09 PM
70	I wouldn't have been able to work from home without it.	5/20/2020 3:07 PM
71	Turning in assignments and working from home	5/20/2020 3:07 PM
72	We can't work at home as much as we would like because the upload speed and latency isn't good enough for multiple people. We prioritize the student traffic and the adults go to work even though we have the option of working from home. North of Ridgewater College road on County Road 5 needs wired network. Since moving I have been unable to get service even if I pay for some build out.	5/20/2020 3:01 PM
73	fine	5/20/2020 2:59 PM
74	WE have both used it for connecting to work	5/20/2020 2:54 PM
75	When the speed is operating at an acceptable level, it allows us to work from home. This is often not the case with tds service.	5/20/2020 2:22 PM
76	We need it and don't have enough service to work from home.	5/20/2020 2:19 PM
77	Allowed me to have meetings at home, but upload speeds are terrible.	5/20/2020 2:13 PM
78	Needed to continue our work	5/20/2020 2:11 PM
79	We have been able to work remotely. Most use our CenturyLink service while I do most of my work via a VZW hotspot	5/20/2020 2:09 PM
80	My internet has been a constant frustration because work and school means we have to prioritize who gets to use it.	5/20/2020 2:08 PM
81	It is a struggle to keep the wifi working. Calling Frontier often and that is very difficult.	5/20/2020 2:07 PM
82	I can work from home, but I was already doing that	5/20/2020 2:06 PM
83	This is a seasonal property. No internet in the area	5/20/2020 1:57 PM
84	Allowed me to work from and set up virtual meetings	5/20/2020 1:49 PM
85	Keeps us informed of day to day updates regarding pandemic.	5/20/2020 1:47 PM
86	Able to work from home and one child finishing college online.	5/20/2020 1:47 PM
87	It's been used for work, education, as well as entertainment. It's been working flawlessly.	5/20/2020 1:45 PM
88	enabled 1 to work remotely and student to finish school.	5/20/2020 1:38 PM
89	skip	5/20/2020 1:38 PM
90	readily more access to info	5/20/2020 1:36 PM
91	Yes	5/20/2020 1:34 PM
92	It has given us the ability to do our jobs from home.	5/20/2020 1:28 PM
93	Work has continued as usual (our office is in our home) and our children were able to easily participate in school distance learning.	5/20/2020 1:11 PM
94	It hasn't been as it is so slow for three kids and two adults to be on it at the same time trying to get work done. It is helpful late at night or early in the morning when no one else is on it.	5/20/2020 12:57 PM
95	tremendously	5/20/2020 12:51 PM

96	Allowed me the flexibility to work from home safely during the pandemic. It also allowed outside members of my family to work and complete homework safely from home.	5/20/2020 12:45 PM
97	Schooling	5/20/2020 12:34 PM
98	I teach remotely using Google Meet and need to have faster internet to maintain my connection with my students.	5/20/2020 12:23 PM
99	Very Helpful	5/20/2020 12:08 PM
100	Helps t make it easier to remain in our home	5/20/2020 11:59 AM
101	When the hotspot works, it's nice to stay connected with our church family.	5/20/2020 11:48 AM
102	Working and entertainment	5/20/2020 11:39 AM
103	My house internet is 3 mbps. Therefore everything takes way longer to use it rather than putting my cell phone hotspot on.	5/20/2020 11:31 AM
104	Couldn't work from here if I didn't have my hot spot.	5/20/2020 11:22 AM
105	I am able to stay home instead of going to the office and being exposed to my coworkers.	5/20/2020 11:16 AM
106	It's necessary for schoolwork and work access as well	5/20/2020 10:55 AM
107	Being able to still work and my son to do school work.	5/20/2020 10:45 AM
108	Slower service with School and Churches using it more	5/20/2020 10:30 AM
109	Distance learning wouldn't be possible without it.	5/20/2020 10:28 AM
110	Working from home	5/20/2020 10:25 AM
111	works fine	5/20/2020 10:24 AM
112	School work, and zoom meetings for school and work.	5/20/2020 10:21 AM
113	Working at home and intertainment.	5/20/2020 10:15 AM
114	Yes, it is absolutely necessary	5/20/2020 10:11 AM
115	Connecting to our elderly parents via video chats. I have office in town also- couldn't fully stay at home because home internet is too slow	5/20/2020 10:10 AM
116	It has given us the ability to work and school from home, but we can't all be working at once as it slows down too much	5/20/2020 10:09 AM
117	keeping connected	5/20/2020 10:08 AM
118	We can work and do school work from home.	5/20/2020 10:08 AM
119	I'm able to work from home. Wouldn't be possible without internet.	5/20/2020 10:01 AM
120	It is a necessity to complete work and homework assignments.	5/20/2020 9:55 AM
121	Research about Covid. Ability to work from home. Ability to provide schooling from home. We stream media to TV so access to News and updates is essential	5/20/2020 9:48 AM
122	It has allowed me to work from home and the kids to complete their assignments	5/20/2020 9:45 AM
123	Charter has been quite good. I wish everyone could have this good of service and connectivity.	5/20/2020 9:45 AM
124	Yes	5/20/2020 9:45 AM
125	Try to keep up with email.	5/20/2020 9:41 AM
126	I have been able to work from home, but the service gets slow and hard sometimes to stay connected.	5/20/2020 9:41 AM
127	very because I am now working remotely for a while	5/20/2020 9:41 AM
128	yes, we are currently purchasing a new home and one of the main requirements for the location of the new home is access to high speed internet.	5/20/2020 9:39 AM
129	It keeps connected to the outside world while we are stuck at home	5/20/2020 9:24 AM

130	school and work has been able to be completed	5/20/2020 8:47 AM
131	Like being connected but I can't watch a movie. I live in the country and it's tough to get a movie on Netflix	5/20/2020 8:44 AM
132	Would be nice to have at our place so we could work from home.	5/20/2020 8:23 AM
133	Keeping communication going	5/20/2020 8:16 AM
134	Extremely important	5/20/2020 8:13 AM
135	No change in internet usage	5/20/2020 8:12 AM
136	Nothing different than before the craziness.	5/20/2020 7:43 AM
137	Stay connect with work, and schooling	5/20/2020 7:38 AM
138	We can keep working and doing school at the same time.	5/20/2020 7:36 AM
139	needed to continue working from home.	5/20/2020 7:14 AM
140	It's crucial to have connect ability	5/20/2020 7:06 AM
141	Able to do work from home. Without it, have to pay through the nose for a hotspot on a phone or go into town.	5/20/2020 6:50 AM
142	very important	5/20/2020 6:47 AM
143	Being able to work and access school related sites and communicate with teachers in the needed apps	5/20/2020 6:44 AM
144	Absolutely necessary	5/20/2020 6:19 AM
145	Not especially helpful other than as a search engine. It has not allowed me to work from home. Two people can't be on the internet at a time.	5/20/2020 6:02 AM
146	Receive and send data related to work. Research information related to work	5/20/2020 5:39 AM
147	Working from home	5/19/2020 11:25 PM
148	Remote work plus connecting for meetings and family	5/19/2020 11:21 PM
149	Many meetings online	5/19/2020 11:18 PM
150	Needed it to continue with schoolwork and work.	5/19/2020 11:04 PM
151	Allows continuous contact to friends and relatives as well as business transactions.	5/19/2020 10:57 PM
152	It has provided access to school distance learning with a few glitches	5/19/2020 10:47 PM
153	Two of us work from home. We need internet access that will work for both of us at any time of day or evening. Could not work from home without it.	5/19/2020 10:35 PM
154	It is the link to everything	5/19/2020 10:34 PM
155	Na	5/19/2020 10:20 PM
156	The internet is essential to perform work duties and school work.	5/19/2020 10:11 PM
157	Keeps my job for me	5/19/2020 10:09 PM
158	Watching television, at home learning, zoom meetings	5/19/2020 9:37 PM
159	Working at home	5/19/2020 9:31 PM
160	Major source of information and communication.	5/19/2020 9:29 PM
161	Allows my wife to work from home	5/19/2020 9:25 PM
162	Keep in contact with others (Zoom..Skype)	5/19/2020 9:19 PM
163	Couldn't work and live without it..	5/19/2020 9:12 PM
164	Education, information, entertainment	5/19/2020 9:07 PM

165	To be able to work from home. We have had to juggle its usage at times so that it didn't drop out.	5/19/2020 9:06 PM
166	Marginal	5/19/2020 8:58 PM
167	Stay connected, however not as well as we would like	5/19/2020 8:52 PM
168	We already homeschool and our family business is farming. Nothing changed big.	5/19/2020 8:51 PM
169	I can work and kids can do school work	5/19/2020 8:49 PM
170	Lifeline	5/19/2020 8:48 PM
171	We are able to have all three elementary students do distance learning and one parent at home working 6 days a week	5/19/2020 8:39 PM
172	It's allowed us to stay connected and work from home!	5/19/2020 8:23 PM
173	Distant learning, purchasing essentials on line while staying home.	5/19/2020 8:09 PM
174	Necessary but not sufficient	5/19/2020 7:55 PM
175	In touch	5/19/2020 7:55 PM
176	Just like any day, need to look for answers, download items, shop.	5/19/2020 7:50 PM
177	Zoom meetings primarily	5/19/2020 7:39 PM
178	Work, school, local news, etc.	5/19/2020 7:36 PM
179	It gives us access to local and national newspapers	5/19/2020 7:17 PM
180	Working from home	5/19/2020 6:50 PM
181	Made it possible to work from home.	5/19/2020 6:45 PM
182	Only way to connect for education	5/19/2020 6:45 PM
183	One member of household was moved from an office in Willmar to work from home, required per company guidelines. We use Zoom for our religious services 3 times a week and have also used Zoom to connect with family that have had health issues during this time, and we weren't allowed to visit them in the hospital	5/19/2020 6:08 PM
184	if it works,it gets ms by	5/19/2020 5:49 PM
185	Even slow internet is better than no internet. Had to spend 60 minutes uploading kids assignments just last night as internet was too slow	5/19/2020 5:37 PM
186	Schooling	5/19/2020 5:35 PM
187	Necessary to have reliable, fast service which we don't have	5/19/2020 5:33 PM
188	Same a pre pandemic	5/19/2020 5:27 PM
189	Even though the connection is slow at times, we have been able to work from home when needed and have been able to do distance learning for college. But still frustrating when the connections slow and when both residents need to be on at the same time.	5/19/2020 5:19 PM
190	Keeping in touch with family	5/19/2020 5:19 PM
191	It has allowed us to work from home	5/19/2020 5:11 PM
192	no change	5/19/2020 5:11 PM
193	Can work from home	5/19/2020 5:07 PM
194	We need it to work.	5/19/2020 5:07 PM
195	Being able to work & do school work	5/19/2020 5:05 PM
196	Yes essential	5/19/2020 5:03 PM
197	Working remotely from home and children having to do virtual school.	5/19/2020 5:03 PM
198	Allows us to get schoolwork done, but is slower than usual.	5/19/2020 4:54 PM

199	Work, Information, news, staying in touch with friends and family	5/19/2020 4:49 PM
200	Work and information	5/19/2020 4:48 PM
201	We could not survive without internet. I cannot imagine sitting in my car trying to work and get the school assignments done using public wifi.	5/19/2020 4:47 PM
202	OK	5/19/2020 4:38 PM
203	It has allowed us to work from home but with frustrating connection issues for video meetings and uploads/downloads.	5/19/2020 4:32 PM
204	Helpful	5/19/2020 4:28 PM
205	I work using video and phone - everyone connects using internet	5/19/2020 4:25 PM
206	We have used the internet about the same before, during and after the pandemic.	5/19/2020 4:23 PM
207	to keep up with my workflow	5/19/2020 4:22 PM
208	Quick access to internet	5/19/2020 4:20 PM
209	keeps me employed	5/19/2020 4:16 PM
210	something is better than nothing	5/19/2020 4:14 PM
211	Business as usual	5/19/2020 4:11 PM
212	Extremely helpful! Wouldn't be able to do our jobs without it.	5/19/2020 4:11 PM
213	Staying connected.	5/19/2020 4:11 PM
214	Videoconferencing, email, cloud-based computing, web applications	5/19/2020 4:09 PM
215	Has allowed us to work remotely, participate in zoom calls etc., and maintain social distance	5/19/2020 4:08 PM
216	Since we were a non essential business the only people that worked from the office were our Accountant and me. I came in because our internet at home is super slow. We have to turn off our phones, Ipad and anything else in order to use it for our computers. Only one computer at a time.	5/19/2020 4:06 PM
217	too slow, so not real helpful	5/19/2020 4:06 PM
218	Work from home during the stay at home order	5/19/2020 4:04 PM
219	I can work from home 80% of the time	5/19/2020 4:04 PM
220	Ability to keep working	5/19/2020 3:59 PM
221	Internet is essential to complete the daily tasks necessary for work and school purposes.	5/19/2020 3:56 PM
222	For working from home and distance learning	5/19/2020 3:53 PM
223	I would not be able to work From home without the use of Internet / hot spot.	5/19/2020 3:52 PM
224	Zoom meetings	5/19/2020 3:51 PM
225	work from home and HS student studies at home	5/19/2020 3:51 PM
226	It's jaded for everything	5/19/2020 3:49 PM
227	very, w/o it, would be unable to perform work at all. This Wuhan virus has impacted "work at home" for all, it'll be shown to be more of a necessity once this insanity subsides.	5/19/2020 3:49 PM
228	Ordering groceries, and household needs	5/19/2020 3:47 PM
229	NA	5/19/2020 3:47 PM
230	able to work from home	5/19/2020 3:47 PM
231	yes	5/19/2020 3:46 PM
232	Keeps us informed, able to work remotely which keeps us safe and we stream most of our evening television watching which keeps us sane	5/19/2020 3:46 PM

233	Yes	5/19/2020 3:41 PM
234	Staying connected with work and family	5/19/2020 3:41 PM
235	Being able to work remotely	5/19/2020 3:40 PM
236	Yes	5/19/2020 3:39 PM
237	Necessary for work, shopping and entertainment	5/19/2020 3:33 PM
238	Distance learning for students in household. Needed to download work specific documents. During the pandemic have had to attend various online (Zoom, GoToMeeting, etc) meetings where video capabilities have been needed for viewing documents. Even the one person working away from home has needed to expand internet use for remote meetings while at home.	5/19/2020 3:31 PM
239	Online ordering, working remotely, connecting with family	5/19/2020 3:28 PM
240	Child is too young for school. Both parents have been reporting to work. We use our cell service for what is needed to work from home.	5/19/2020 3:27 PM
241	Too slow. Not helpful	5/19/2020 3:27 PM
242	allows us to connect to work site and have fewer people in office.	5/19/2020 3:26 PM
243	Without internet I would not have been able to do my job. I am fortunate that my employer will provide me with a hotspot to make up for the poor internet service that we have. My daughter has been dependent on internet for school work and social connection during the pandemic. It is necessary for my husband's business and our farm to be able to have reliable internet access.	5/19/2020 3:25 PM
244	N/A	5/19/2020 3:25 PM
245	Could not work without it	5/19/2020 3:25 PM
246	We use it for work, tv, news and music (alexa) and instead of data for our phones	5/19/2020 3:24 PM
247	ability to work from home and school	5/19/2020 3:22 PM
248	Nearly everything I do for work involves the internet.	5/19/2020 3:22 PM
249	The internet has been especially helpful for connecting with family members and my elderly parents during this time when I can visit them. The staff at Bethesda assist my parents with Facetime contact with their children. They are otherwise secluded during the stay at home and stay safe orders.	5/19/2020 3:22 PM
250	for distance learning for my college age daughter and my husbands small business needs	5/19/2020 3:20 PM
251	Don't have to return work to school. Can do continuing Ed classes online.	5/19/2020 3:18 PM
252	I had to work and home school my children from home. It was a basic necessity.	5/19/2020 3:18 PM
253	critically important	5/19/2020 3:17 PM
254	Allowed continued employment and education	5/19/2020 3:16 PM
255	qw	5/19/2020 12:25 PM
256	asdasd	5/19/2020 12:23 PM
257	Yes	5/11/2020 1:53 PM

How has internet been an issue for you or your household during this pandemic?

Answered: 259 Skipped: 33

RESPONSES (259) WORD CLOUD TAGS (0)

Cloud View

List View

Search responses



Customize

lag providers bandwidth usage faster really even phone using internet
users better None able always download cuts work home
pandemic streaming every day drops extremely slow go multiple
upload kicks service need work causing issues area
speed sufficient slow us internet also times



Q9 How has internet been an issue for you or your household during this pandemic?

Answered: 263 Skipped: 33

#	RESPONSES	DATE
1	yes, slow, have to wait to get on line sometimes	5/30/2020 6:27 PM
2	IT'S DEFINITELY BEEN SLOWER.	5/29/2020 6:46 PM
3	NONE	5/29/2020 3:34 PM
4	No issues.	5/28/2020 2:18 PM
5	Sometimes	5/27/2020 9:02 PM
6	Still slower but we have been holding at 24-25 down	5/27/2020 6:42 PM
7	no	5/27/2020 3:36 PM
8	I have a connection that cuts in and out while on conference calls and when my kids are on zoom meetings. It is 2020! Everyone should have access to high speed internet!	5/27/2020 2:33 PM
9	It's too slow and everyone needs to be on it so we have to take turns	5/27/2020 8:31 AM
10	After 15 g a month, we no longer have internet	5/27/2020 7:45 AM
11	Connection issues around 5pm	5/27/2020 7:42 AM
12	Stops working at times. Interrupts my work	5/27/2020 7:15 AM
13	Overall well but speed could be better	5/26/2020 1:43 PM
14	YES...we don't have it.	5/26/2020 11:59 AM
15	Slow	5/26/2020 9:03 AM
16	It is slow and the video breaks up. It is hard to have a conversation when the screen freezes up.	5/25/2020 6:54 AM
17	Vary slow and not reliable to down load assignments. Have to take turns using the internet	5/24/2020 5:30 PM
18	Slower than normal due to high school age usage	5/24/2020 11:08 AM
19	Requires frequent resets through the day...every day.	5/23/2020 10:16 PM
20	Too much use with teenagers	5/23/2020 9:24 AM
21	It can be very slow or not work at all. I have lost connection during meetings or had trouble signing in	5/22/2020 8:11 PM
22	A few times we have lost it briefly.	5/22/2020 8:19 AM
23	A little slow at times	5/21/2020 9:34 PM
24	It is very slow at times and it unexpectedly disconnects.	5/21/2020 8:59 PM
25	Limited	5/21/2020 6:54 PM
26	We did experience one day with bandwidth issues but otherwise it has been reliable	5/21/2020 3:19 PM
27	Not enough broadband width to do downloads or listen in on video conferencing	5/21/2020 2:55 PM
28	no	5/21/2020 2:26 PM
29	shopping personal contacts fact finding entertainment making appointments news	5/21/2020 2:14 PM
30	N/A	5/21/2020 1:22 PM
31	No, we had a very good provider with excellent speed and reliability prior to the beginning of the pandemic and that has not changed thus far.	5/21/2020 1:07 PM
32	occasionally it is slow.	5/21/2020 12:07 PM
33	bandwidth issues, reliability of service issues	5/21/2020 11:17 AM
34	No issues	5/21/2020 11:03 AM
35	Slow at times with multiple people on within house.	5/21/2020 10:33 AM

36	N/A	5/21/2020 10:18 AM
37	At certain times of the day, the internet either does not work or is incredibly slow.	5/21/2020 9:30 AM
38	Could be faster	5/21/2020 9:21 AM
39	Not enough speed!	5/21/2020 9:21 AM
40	unreliable availability	5/21/2020 9:04 AM
41	We have some periods where connectivity is iffy and unstable, but overall it's been highly adequate.	5/21/2020 8:56 AM
42	When it goes down or dips, that's hard. Also to stream Sunday services, I have to wait and watch the recorded video. Too much buffering.	5/21/2020 8:53 AM
43	no issues	5/21/2020 8:28 AM
44	It has not been an issue. See also answer to question #8. When you summarize this survey results, consider the number of survey invitations sent out to the number of responses. I would suggest that you should consider it most likely that those that had issue with internet were more likely to respond to this survey and those that did not have issue would respond in much fewer numbers. When you publish this result, please send it to all people you invited to take the survey. I would be very interested to see the results.	5/21/2020 8:24 AM
45	not	5/21/2020 8:24 AM
46	bandwidth/speed	5/21/2020 8:20 AM
47	Freezes. Trouble downloading info.	5/21/2020 7:27 AM
48	Our internet service is extremely slow. We are not able to stream movies on a firestick as it keeps stopping or hiccupping.	5/21/2020 7:08 AM
49	Yes, everyday.	5/21/2020 6:59 AM
50	have had no issues	5/21/2020 6:47 AM
51	Speed and constraints with 4 (WFH, 2 high school and 1 college distance learning) due to size of files	5/20/2020 9:56 PM
52	slow at times or not working at all	5/20/2020 9:33 PM
53	Slow speed. No connection	5/20/2020 9:09 PM
54	I have 3 in my household that use the internet and it's very slow or drops connections almost all the time. This has really been an issue when it comes to performing my job as I'm totally internet dependent.	5/20/2020 9:03 PM
55	Created stress when connection was poor or slow so unable to upload files for classes and to remote into my work's network to do my work.	5/20/2020 8:37 PM
56	Limit of speed	5/20/2020 7:46 PM
57	It's not available where we are located	5/20/2020 6:59 PM
58	N/A	5/20/2020 6:51 PM
59	It has allowed me to keep in touch with family through video conferencing. I was able to renew vehicle plates from home.	5/20/2020 6:19 PM
60	Slow does not meet advertised specs	5/20/2020 5:49 PM
61	We have limited options for internet. Our TDS option is supposed to be 15 speed. It is rare that happens. Most days it is a third of the speed to less. Kids cannot upload videos for school lessons and end up driving them to our business in Pennock to reach Charter Spectrum speed. Then the video sends instantly!	5/20/2020 5:47 PM
62	We need to drive to town multiple time a week to upload items.	5/20/2020 5:43 PM
63	I live on Social Security and a small amount of savings. I have to, each month, figure out how I am going to continue paying for TDS internet service. I do need internet because I am using it every day for illustrating a children's book.	5/20/2020 5:39 PM

64	When it is not working, my employer is down too	5/20/2020 5:09 PM
65	low speed	5/20/2020 3:54 PM
66	Not	5/20/2020 3:40 PM
67	If any download or streams are on the network, my ability to work plummets and I am unable to help clients.	5/20/2020 3:36 PM
68	No issues, now that we have Frontier fiber running to our house!	5/20/2020 3:23 PM
69	Service slows way down, very slow or drops constantly. I have used my phone hotspot to access faster speeds.	5/20/2020 3:12 PM
70	No major issue	5/20/2020 3:09 PM
71	Snags in connection sometimes	5/20/2020 3:07 PM
72	It will shut down completely at random times	5/20/2020 3:07 PM
73	We limit users and load because we decided we couldn't rely on the service enough.	5/20/2020 3:01 PM
74	no	5/20/2020 2:59 PM
75	Have had no problems	5/20/2020 2:54 PM
76	Information loads very slowly. For online video meetings the screen stalls or can even lose the connection. Email is usually fine, but sometimes even that can have problems with large files.	5/20/2020 2:22 PM
77	Can't work at home.	5/20/2020 2:19 PM
78	Upload speeds are slow.	5/20/2020 2:13 PM
79	The speed has always been an issue and it is more of an issue now since the start of the pandemic	5/20/2020 2:11 PM
80	Our connection lags periodically as most of us are collaborating via Zoom or other intensive processes.	5/20/2020 2:09 PM
81	Deciding whether I can work or my child can submit an assignment means I have to decide between education and earning money.	5/20/2020 2:08 PM
82	Slow slow speed and sometimes it goes down completely.	5/20/2020 2:07 PM
83	no issues	5/20/2020 2:06 PM
84	None in the area	5/20/2020 1:57 PM
85	Have had some issues with speed and losing connection. But have been able to work around it. Doesn't happen often.	5/20/2020 1:49 PM
86	Reliability of the service we use (Spectrum).	5/20/2020 1:47 PM
87	Certain times the connection drops or is very slow, freezing up laptop.	5/20/2020 1:47 PM
88	Have not had any issues using Charter.	5/20/2020 1:45 PM
89	we are lucky as it has not been an issue	5/20/2020 1:38 PM
90	sporadic service	5/20/2020 1:36 PM
91	No issues	5/20/2020 1:34 PM
92	It is very slow and slows down work production and also does not allow us to use streaming services.	5/20/2020 1:28 PM
93	No issues to speak of	5/20/2020 1:11 PM
94	I have been forced to go into my office building when I know there will be high usage of Internet. I have maxed out my data plan on my cellphone which made data even slower.	5/20/2020 12:59 PM
95	It is extremely slow on downloads and uploads. It reminds me of the dial up days.	5/20/2020 12:57 PM
96	hasn't been	5/20/2020 12:51 PM

97	For the most part it works fine for us. There are times mostly during the evening where the speed may slow down, and streaming may be stalled or quality is reduced. But it's pretty rare, and we are mostly satisfied.	5/20/2020 12:47 PM
98	Cost - some cannot afford this service even outside of the pandemic.	5/20/2020 12:45 PM
99	Cost	5/20/2020 12:34 PM
100	Slow speeds, disconnects	5/20/2020 12:23 PM
101	Hasn't been to much of an issue	5/20/2020 12:08 PM
102	Speed is not fast enough	5/20/2020 11:59 AM
103	We aren't able to get fast and efficient internet at our house to be able to work from home.	5/20/2020 11:48 AM
104	slow	5/20/2020 11:39 AM
105	Way too slow	5/20/2020 11:31 AM
106	n/a	5/20/2020 11:22 AM
107	Just when it is slow it is hard to get my work done.	5/20/2020 11:16 AM
108	no change	5/20/2020 10:55 AM
109	During pandemic it's ok, but it's not fast enough to support streaming.	5/20/2020 10:45 AM
110	dMuch slower	5/20/2020 10:30 AM
111	It's slow at times.	5/20/2020 10:28 AM
112	Slow for streaming	5/20/2020 10:25 AM
113	Too slow to run any online meeting services. Takes an incredible amount of time to load school videos and upload homework assignments.	5/20/2020 10:21 AM
114	It has been OK	5/20/2020 10:15 AM
115	We had connection issues. Received an upgrade but still much slower than expected due to where we live.	5/20/2020 10:11 AM
116	to slow- crashes	5/20/2020 10:10 AM
117	It slows down and kicks some off when we're all using it at the same time.	5/20/2020 10:09 AM
118	Sometimes signal strength and getting connected is an issue --- almost like overload	5/20/2020 10:08 AM
119	Our slow and sketchy internet has been stressful to complete work and homework assignments. We many times go sit outside the Lake Lillian library for their internet.	5/20/2020 10:08 AM
120	Slow at times and lags.	5/20/2020 10:01 AM
121	It is so slow and doesn't allow us to upload certain school/work because of this.	5/20/2020 9:55 AM
122	Slower response on the streaming of content.	5/20/2020 9:48 AM
123	we have been blessed with very good service by having Charter cable in our home.	5/20/2020 9:45 AM
124	The most difficult part is the television working properly. The Internet for work is fine.	5/20/2020 9:45 AM
125	Can't handle more than 1 or 2 users, depending on the content.	5/20/2020 9:41 AM
126	It has been vital that I have internet.	5/20/2020 9:41 AM
127	It would have been terrible if I hadn't had it	5/20/2020 9:41 AM
128	no	5/20/2020 9:39 AM
129	With so many on line, it is so slow	5/20/2020 9:24 AM
130	at times it slows down, but hasn't been a serious issue. We just wait a while and come back to it.	5/20/2020 8:47 AM
131	Limited use for web meetings.	5/20/2020 8:44 AM

132	Can't work from home.	5/20/2020 8:23 AM
133	Slow speed	5/20/2020 8:16 AM
134	It hasn't	5/20/2020 8:13 AM
135	No change in internet usage	5/20/2020 8:12 AM
136	Not an issue.	5/20/2020 7:43 AM
137	Slow and interruptions during peek times	5/20/2020 7:38 AM
138	The strength of the signal can be low at times.	5/20/2020 7:36 AM
139	Very slow	5/20/2020 7:36 AM
140	It's a life and sanity saver!	5/20/2020 7:22 AM
141	Buffering, sometimes very slow.	5/20/2020 7:06 AM
142	Slow at times. Have to wait to upload or connect to a VPN	5/20/2020 6:50 AM
143	is a must have	5/20/2020 6:47 AM
144	Not an issue	5/20/2020 6:44 AM
145	Basically is sufficient for 1 person working. If we had multiple users would defined need something stronger and consistent.	5/20/2020 6:19 AM
146	Unable to zoom properly. Unable to upload and download or VPN into work. The speed is way too slow.	5/20/2020 6:02 AM
147	Limited to the amount of gigabytes I can use on my hotspots	5/20/2020 5:39 AM
148	Fine for one but not for more-will be upgrading to faster speed	5/19/2020 11:25 PM
149	No issues	5/19/2020 11:18 PM
150	Sometimes the speed is slow and connection drops.	5/19/2020 11:04 PM
151	It has not been an issue!?!?	5/19/2020 10:57 PM
152	Some connectivity and loading issues. We took turns to avoid glitches	5/19/2020 10:47 PM
153	Not enough bandwidth. I need to be able to upload recordings. I cannot do this from home. I have to drive to where I would otherwise be working, sit in my car in the parking lot where I can access the internet and upload my recordings there. I typically make recordings every day as I'm teaching online. It's doable but definitely inconvenient.	5/19/2020 10:35 PM
154	periodic slow downs	5/19/2020 10:34 PM
155	Slow, and disconnective	5/19/2020 10:20 PM
156	Yes to slow	5/19/2020 10:15 PM
157	1) too slow to effectively get work done. 2) currentinternet is not capable of supporting video conferencing	5/19/2020 10:11 PM
158	Its slow	5/19/2020 10:09 PM
159	Slow speeds no choices except tds and we were not happy with the continued increases in cost and ineffective internet	5/19/2020 9:51 PM
160	Slow internet speed until we changed to mvtv wireless	5/19/2020 9:37 PM
161	Slower than normal	5/19/2020 9:31 PM
162	Definite slow downs	5/19/2020 9:25 PM
163	Slow connection--Lag in voice and video	5/19/2020 9:19 PM
164	It is very slow and expensive	5/19/2020 9:18 PM
165	slow - for what we pay. bonded 2 dsl lines for 10 MB	5/19/2020 9:12 PM

166	Slow	5/19/2020 9:07 PM
167	Not always sufficient band width for 2 people to work	5/19/2020 9:06 PM
168	Downloading is slow	5/19/2020 8:58 PM
169	Slow	5/19/2020 8:52 PM
170	We have noticed more slow down or limited capacity.	5/19/2020 8:51 PM
171	No	5/19/2020 8:49 PM
172	Too slow and drops out	5/19/2020 8:48 PM
173	Not available in our area therefore forcing us to get satellite which is not sufficient for speed. Also problems with downloading and not enough bandwidth again forcing us to use internet in town to download and print.	5/19/2020 8:39 PM
174	Children's internet learning	5/19/2020 8:09 PM
175	NEED FIBER everywhere in the county.	5/19/2020 7:55 PM
176	Not adequate speed or reliability	5/19/2020 7:55 PM
177	To slow	5/19/2020 7:55 PM
178	It would be nice to have gig speed	5/19/2020 7:50 PM
179	We rely on it for everything!	5/19/2020 7:39 PM
180	Slower service	5/19/2020 7:36 PM
181	It is difficult to upload material to professional advisors	5/19/2020 7:17 PM
182	Slow speeds and drops off and kicks on	5/19/2020 6:50 PM
183	One adult always works from home. With 2 high schoolers and another parent also working from home internet speeds were terrible. After 2 weeks of slow speeds for all 1 parent had to find alternative workday arrangement. (Went to family cabin in Spicer with Charter internet). It was impossible to participate in web based calls or webinars with all 4 of us using the internet. At one point it took almost 4 hours for a student to upload a video assignment.	5/19/2020 6:45 PM
184	S..l..o..w.. speeds make conferencing difficult	5/19/2020 6:45 PM
185	The only available internet connection for our home is DSL vs fiber optic high speed. It's been sufficient, but we need to stagger our work and also turn the WiFi off most devices while doing certain things such as participating in a Zoom or Webex meeting.	5/19/2020 6:08 PM
186	locks up	5/19/2020 5:49 PM
187	Slow	5/19/2020 5:37 PM
188	Slows if more than 1 person using.	5/19/2020 5:35 PM
189	Slow	5/19/2020 5:33 PM
190	Slow speeds	5/19/2020 5:27 PM
191	The slow speeds along with high price make it an issue. No other providers in the area to switch to.	5/19/2020 5:19 PM
192	N/A	5/19/2020 5:19 PM
193	Sometimes there is lag time or it is slow.	5/19/2020 5:11 PM
194	no change	5/19/2020 5:11 PM
195	The speed is not fast enough at times	5/19/2020 5:07 PM
196	The connection is intermittent. It will kick me out from meetings, slow to load videos, documents.	5/19/2020 5:07 PM
197	Can't always get a connection with google hangout. Slow upload for assisgments	5/19/2020 5:05 PM

198	I wish there would be a push for more providers and better pricing, last time we had an opportunity for Fiber the pricing was so high and the push for support in a lake community was in the off season so really hard to get support when the lake community is at their full time residence.	5/19/2020 5:03 PM
199	Slow/poor connection resulting in challenging communication for work. Thankfully my work provides me with a hotspot or any Vidyo or Skype options would not work for me to connect successfully.	5/19/2020 5:03 PM
200	Yes, it has been slower than usual and will lock up at times during the day.	5/19/2020 4:54 PM
201	Cutting out during class, slow to load	5/19/2020 4:49 PM
202	Poor internet speed and very poor customer service due to the lack of viable alternatives.	5/19/2020 4:48 PM
203	Sometimes when everyone is using it, we can have connection issues	5/19/2020 4:47 PM
204	N/A	5/19/2020 4:38 PM
205	same as #8	5/19/2020 4:32 PM
206	No	5/19/2020 4:28 PM
207	We haven't had issues, but if T-Mobile hadn't offered this as a service we would not be able to have two people working, digital learning, and staying connected	5/19/2020 4:25 PM
208	Not really an issue.	5/19/2020 4:23 PM
209	takes longer to complete task	5/19/2020 4:22 PM
210	None	5/19/2020 4:20 PM
211	Slowness	5/19/2020 4:19 PM
212	It went out and now I'm using a hot spot for my internet connection	5/19/2020 4:16 PM
213	it would be good to have better internet	5/19/2020 4:14 PM
214	N/A	5/19/2020 4:11 PM
215	With everyone home working and kids trying to do school work we notice we get kicked off alot	5/19/2020 4:11 PM
216	not	5/19/2020 4:11 PM
217	Speed, cost.	5/19/2020 4:09 PM
218	It has not been an issue. We have sufficient capacity for three to four people to all be working at the same time	5/19/2020 4:08 PM
219	I came into Willmar to work at my office, when I could have done the same work from home.	5/19/2020 4:06 PM
220	no options for reasonable internet connection in our area, satellite is used up within a few days and then we have extremely slow connection for the rest of the month	5/19/2020 4:06 PM
221	Speed	5/19/2020 4:04 PM
222	It makes it difficult to teleconference or send large documents	5/19/2020 4:04 PM
223	More traffic using internet, causing reduced speeds and dropped connection at timed	5/19/2020 3:59 PM
224	It is slow and lags when students are trying to download school materials.	5/19/2020 3:56 PM
225	Slow at times, gone out at times	5/19/2020 3:53 PM
226	Slowness	5/19/2020 3:52 PM
227	Hot spot only has so many minutes available so have to really limit My time while using	5/19/2020 3:52 PM
228	N/a	5/19/2020 3:51 PM
229	could use more bandwidth for multiple streams	5/19/2020 3:51 PM
230	Way too slow	5/19/2020 3:49 PM
231	performance has decreased, likely due to more users, slow, drops, unreliable.	5/19/2020 3:49 PM

232	With the stat at home policy, movie are necessary	5/19/2020 3:47 PM
233	Same as always....only 3.5 mb so can browse online but limits streaming, and does not allow me to work from home	5/19/2020 3:47 PM
234	it cuts out	5/19/2020 3:47 PM
235	slow, unavailable at times. not dependable	5/19/2020 3:46 PM
236	Sometimes I have to use the Verizon Wireless Jet Pack for internet, most of the time one of us has to get off the internet and wait our turn	5/19/2020 3:46 PM
237	No	5/19/2020 3:41 PM
238	Slow and frequent drops	5/19/2020 3:41 PM
239	It's a little high priced	5/19/2020 3:40 PM
240	No	5/19/2020 3:39 PM
241	No	5/19/2020 3:35 PM
242	Not at all	5/19/2020 3:33 PM
243	Has not	5/19/2020 3:33 PM
244	Slow service in our area to begin with. Drastic increase in users believed to further slow the system and cause issues. At some point each day service stops completely. Phone company won't upgrade our area. Have tried other systems (similar to a satellite dish) and equally poor reception.	5/19/2020 3:31 PM
245	none	5/19/2020 3:28 PM
246	We have learned to live without it as we have no feasible options. People weren't able to come into home to give us internet. Causing us to report to work.	5/19/2020 3:27 PM
247	I had to go to the work site many times because out internet was too slow.	5/19/2020 3:27 PM
248	When everyone is using internet, the internet connection is often lost and speed is slower.	5/19/2020 3:26 PM
249	We have not had adequate internet through our provider. The connection was so poor that I had to request a hotspot from my employer in order to have consistent service when teaching online classes. My daughter has often had to use our cell phone hotspot in order to upload assignments or make apps work so she can complete school work. Until my hotspot we were taking shifts on who was able to use the internet at different times during the day.	5/19/2020 3:25 PM
250	N/A	5/19/2020 3:25 PM
251	The speeds vary greatly. Sometimes I lose the connection and have to log back in. At times it will not upload or download.	5/19/2020 3:25 PM
252	Lots of lag or slower than it should be	5/19/2020 3:24 PM
253	The more people on the internet or devises the slower the programs run. My work phone has delays or cuts out if to many people on the internet.	5/19/2020 3:22 PM
254	The connection will drop fairly often or go down for some reason, then the provider will go fix the issues. It generally works okay.	5/19/2020 3:22 PM
255	I have experienced more slowing down and stopping completely, causing delays in my work schedule.	5/19/2020 3:22 PM
256	service is in and out sometimes many times a day for short periods of time and sometimes for a full day or two at a time. Also we don't have a landline phone so depend on wifi service for our cell phone usage, so at times do not have sufficient phone service when internet service goes in and out	5/19/2020 3:20 PM
257	Slow.	5/19/2020 3:18 PM
258	It is horrible. Too expensive for crappy service. It is slow, loses connection constantly, or is unavailable.	5/19/2020 3:18 PM

259	occasionally it is slow, or kicks us out of a connection. it does not seems as strong or fast at times as usual, but in large part it is fine.	5/19/2020 3:17 PM
260	Slow, doesn't handle the numbers of participants to be active,	5/19/2020 3:16 PM
261	qwe	5/19/2020 12:25 PM
262	asdasd	5/19/2020 12:23 PM
263	Okay	5/11/2020 1:53 PM