

**KANDIYOHI COUNTY AND CITY OF WILLMAR ECONOMIC DEVELOPMENT COMMISSION (EDC)**  
**JOINT OPERATIONS BOARD OF DIRECTORS (OB) MEETING**  
**MINUTES**  
**June 11, 2020**  
**Via ZOOM Video Conference**

Present: Art Benson, Rollie Boll, Donna Boonstra, Jesse Gislason, Les Heitke and Kelly TerWisscha

Excused: Kerry Johnson

Ex Officio: Julie Asmus

Staff: Aaron Backman, Executive Director and Connie Schmoll, Business Development Manager

Secretarial: Nancy Birkeland, Legal & Administrative Assistants, Inc. (LAA)

Media: Shelby Lindrud, West Central Tribune

President Kelly TerWisscha called the meeting to order at approximately 11:02 a.m. and declared a quorum was present.

**AGENDA—**

IT WAS MOVED BY Art Benson, SECONDED BY Rollie Boll, to approve the Agenda and Consent Agenda as emailed. MOTION CARRIED.

**CONSENT AGENDA**

- Approve:
1. Minutes of May 14, 2020 meeting
  2. Financial reports as of May 31, 2020
  3. Payment of bills over \$1,000:
    - a. Invoice No. BCL-612-051512 for \$1,250 from Blane Canada for annual Synchronist subscription
    - b. REDstar Creative Invoice May - 2020 for \$1,298.76
  4. Adding new committee members:
    - a. Jason Hulstein to the Broadband and Advanced Technology Committee
    - b. Jennifer Mendoza to the Business Retention and Expansion/Recruitment Committee
- Accept: Committee/Subcommittee Minutes
1. Broadband 5/4/2020
  2. Business Retention and Expansion/Recruitment 2/7/2020
  3. Finance 4/14, 4/28, 5/12, 5/26 and 6/2/2020

## UNFINISHED BUSINESS

**COVID-19 Response.** Aaron Backman reported EDC staff has responded to requests for information from 46 businesses and received 30 applications for the EDC's COVID-19 Business Assistance Loan (COBAL) Program of which 21 were approved for a total of \$97,500. Loan applications have slowed down over the past month. The most common types of businesses applying for loans are restaurants and salons. The Finance Committee has met nine times since the beginning of April and has also approved 11 grants under the new Immigrant Business Disaster Relief Grant Program. Connie Schmoll reported it has been good for staff to meet new businesses that had not been exposed to the EDC prior to the pandemic. Backman has asked the Finance Committee to let them know of any businesses that may have been missed.

**Childcare Business Assistance Update.** Schmoll reported the grant checks were sent to local childcare businesses along with a thank you letter. The EDC received \$5,000 from the Willmar Area Community Foundation through its Willmar Area Response Fund and the EDC provided \$25,000 allowing \$325 to be given to each home-based childcare business.

## NEW BUSINESS

[Donna Boonstra joined the meeting.]

**COBAL Program Criteria.** Backman reported the Finance Committee voted to expand the COBAL Program to other businesses. Applications have been received from several businesses that do not qualify under the current program criteria. If the board approves the committee's recommendation to expand the program, the businesses that applied, but did not qualify will be contacted.

IT WAS MOVED BY Les Heitke, SECONDED BY Art Benson, to approve the Finance Committee's recommendation that of the funds remaining in the COVID-19 Business Assistance Loan Program, \$25,000 be reserved for businesses under the current loan program criteria and \$25,000 be used to broaden the program. MOTION CARRIED.

**2021 Proposed Budget.** Backman reviewed the proposed 2021 budget that was emailed to the board (see attached) noting the budget remains the same as 2020. Kandiyohi County requested a proposed budget by June 22, 2020 and instructed all of its departments to hold at their 2020 levels. As a result, Backman felt the EDC should also remain at the same levy as in 2020. Total revenues proposed for 2021 are \$605,475, which is about 10% less than 2020; however, several one-time grants were received in 2020. Total expenses are budgeted at \$594,800. The 2021 budget does not include one-time revenues and expenses particular to 2020. Under Loan Program Expenses, loan writeoffs and allowance was increased due to the number of small businesses that received loans this year. Total committee expenses are budgeted at \$99,650. The committee with the largest budget decrease is the Business Retention and Expansion/Recruitment (BRE) Committee, which is due to the removal of expenses related to one-time grants and the reduction to the Highway 23 Coalition, in particular as to travel. Backman noted the Finance Committee's budget also was reduced as SCORE expenses were eliminated. The EDC has approached

Mid-Minnesota Development Commission (MMDC) to take over the SCORE counseling and it is considering it. Schmoll went through the SCORE volunteer training and does counsel businesses, but counseling new businesses is very time consuming and requires more time than EDC staff has available. No volunteers have been found to lead SCORE—MMDC may be able to hire an individual to do SCORE counseling. The EDC works closely with the Small Business Development Center, especially with financial projections, when working with new businesses. Under Employee Compensation, Backman is recommending no salary increases and that staff pay for any health insurance increase, which is unknown at this time. As to potential matching grants, Backman is comfortable with using reserves. Under Administrative Expenses, the largest reduction is under Memberships with the removal of WORKUP. WORKUP closed its office on the MinnWest Technology Campus. A lesser amount is budgeted for accountant fees as generally there are only cleanup items following the audit.

IT WAS MOVED BY Les Heitke, SECONDED BY Donna Boonstra, to recommend to the Kandiyohi County and City of Willmar Economic Development Commission Joint Powers Board that it approve the proposed 2021 budget as presented. MOTION CARRIED.

**Resolution in Support of State Funding for Simply Shrimp.** Schmoll reviewed two Resolutions that were emailed to the board (see attached). Bob Isaacson of the Minnesota Department of Employment and Economic Development (DEED) toured Simply Shrimp and suggested it apply for state funds. The resolutions will also be presented to the County Board of Commissioners next week. President TerWisscha informed the board his company is working with Simply Shrimp and he will abstain from voting.

IT WAS MOVED BY Art Benson, SECONDED BY Rollie Boll, to approve the Minnesota Job Creation Fund Resolution and that the Kandiyohi County and City of Willmar Economic Development Commission Joint Operations Board president and Executive Director be directed to sign the Resolution. MOTION CARRIED with Kelly TerWisscha abstaining.

The board was informed that Attorney Brad Schmidt reviewed the proposed Resolutions and provided a letter finding no problems with the credit searches that were done.

IT WAS MOVED BY Rollie Boll, SECONDED BY Les Heitke, to approve the Minnesota Investment Program Resolution and that the Kandiyohi County and City of Willmar Economic Development Commission Joint Operations Board president and Executive Director be directed to sign the Resolution. MOTION CARRIED with Kelly TerWisscha abstaining.

**Other.** Discussion was held on when the board will meet in person again. Backman stated if people can be spaced six feet apart, the board could meet in person and wear masks dependent on everyone's comfort level. Those who do not wish to attend in person, could still attend via ZOOM video conference. Backman suggested in-person meetings be discussed at the August meeting. In-person meetings are also dependent on the Governor's orders.

## PROGRESS REPORTS

**Willmar/Willmar Industrial Park.** Backman reported Unique Opportunities submitted plans to the City of Willmar for Phase 2, construction of another 72 units; some site work is done. Phase 1 should be completed this summer. A business is expanding into the former Pioneer Hi-Bred International Research building. Julie Asmus reported the smaller projects to be done with sales tax funds were approved last night. Robbins Island was approved, but the shelters are on hold. The City of Willmar received the March figures showing \$163,000 was received from sales tax, which was higher than anticipated. It is possible \$25 million may be available rather than \$30 million. The group is still cutting back some of the projects. Lighting and a baseball field at Swansson Field were approved; next will be the softball field at the Civic Center. The Event Center, a \$10 million project, is on hold, as well as the Community Center and City Hall. The city is looking at doing the Event Center in phases and looking at what projects will increase operational costs. Water mitigation, estimated at \$7 million, will be done as street projects are done. Asmus believes the projects are scheduled a little better now. The city will wait to see in August what the sales tax figures are for April through June.

**Agricultural Innovation.** Schmoll reported the Legacy Planning Workshop was held virtually on June 2<sup>nd</sup> and was attended by 37. Christianson PLLP is interested in partnering with the EDC for future presentations. The workshop was also sponsored by Bremer Bank and Heritage Bank. Plans are moving forward for the Partners in Ag Innovation Conference, which will now be held virtually on July 30<sup>th</sup>. The keynote speaker, Jason Broadwater, met with EDC staff; his presentation will focus on economic development and growing a community's vibrancy.

**Broadband.** Schmoll reviewed the broadband survey results to date (see attached) noting it is telling and will be extremely helpful when applying for any broadband grants. Schmoll will be on Open Mic next week encouraging individuals to complete the survey, if they have not already done so. She reported the CARES Act specifically includes funds for broadband (up to 80% of a project), if communities are hurting in response to COVID-19 and a lack of broadband. Schmoll contacted the U.S. Economic Development Administration in Chicago and is looking for someone to write a grant to obtain CARES Act funds. A grant writer will cost at least \$50 per hour at possibly 25 hours. She contacted Arvig to partner with the EDC on a project. Following a suggestion by Rollie Boll, Schmoll will ask Kandiyohi Power Cooperative if it would invest some funds. Backman and Schmoll had a conference call with the new CEO of Kandiyohi Power Cooperative, who is interested in working with the EDC on a potential broadband project.

IT WAS MOVED BY Donna Boonstra, SECONDED BY Jesse Gislason, to approve up to \$2,000 to hire a grant writer from either the Kandiyohi County and City of Willmar Economic Development Commission's Broadband and Advanced Technology Committee's budget for Professional Services or from Countywide Business Development. MOTION CARRIED.

**NEXT MEETING**—The next regular board meeting is **11:00 a.m., Thursday, July 9, 2020** via ZOOM video conference.

**ADJOURNMENT—**

IT WAS MOVED BY Jesse Gislason, SECONDED BY Donna Boonstra, to adjourn the meeting.

The meeting was adjourned at approximately 12:24 p.m.



Art Benson, Secretary

APPROVED: 7/9/2020:



Kelly TerWisscha, President

<b>DRAFT 2021 BUDGET</b>	<b>2020 Revised Budget</b>	<b>Actual as of 5/31/2020</b>	<b>Proposed 2021</b>
<b>REVENUES</b>			
County Tax Levy	\$ 534,000	\$ 7,977	\$ 534,000
Creating Entrepreneurial Opportunities student loan program	\$ 28,000	\$ 12,727	\$ 28,000
Fiscal Agent			
2020 Census Education Contract	\$ 7,500	\$ 7,500	\$ -
Grants			
Childcare Business Assistance Grant	\$ 29,000	\$ 5,000	\$ -
SWIF Immigrant Disaster Relief Program	\$ 25,000	\$ 25,000	\$ -
State of MN Grant for Hemp Study	\$ 5,000		\$ 5,000
USDA Grant for Hemp Study	\$ 15,000		\$ 15,000
Other Grants (e.g. SWIF for Diverse BRE Program)	\$ 6,500		\$ 10,000
Insurance dividends	\$ 1,000	\$ -	\$ 600
Interest on investments			
Bremer Bank - WAMBC	\$ -	\$ 0	\$ -
Concorde Bank (Revolving Loan Fund savings account)	\$ 600	\$ 249	\$ 600
Heritage Bank savings account	\$ 1,500	\$ 597	\$ 1,400
Lake Region Bank (Microloan savings account)	\$ 150	\$ 43	
United Prairie Bank \$104,592.73 CD @ 1.5% matures 10/12/2020	\$ 1,300		\$ 1,592
United Prairie Bank \$75,000 CD @ 1.75% matured 5/22/2020	\$ 1,062	\$ 823	
Loans			
COBAL application fees	\$ 1,375	\$ 975	\$ -
ELGP loan application fees	\$ 200	\$ -	\$ -
Microenterprise Loan Fund repayments interest (WAM-BC)	\$ 500	\$ 244	\$ 516
Revolving Loan Fund application fees	\$ 600	\$ -	\$ 300
Revolving Loan Fund filing fee reimbursements	\$ 300	\$ -	\$ -
Revolving Loan Fund repayments interest	\$ 9,376	\$ 3,871	\$ 7,967
Other Income			
Refunds, reimbursements and in-kind contributions	\$ 1,500	\$ 250	\$ 500
<b>Total Revenues</b>	<b>\$ 669,463</b>	<b>\$ 65,258</b>	<b>\$ 605,475</b>
<b>EXPENSES</b>			
2020 Census Education Contract	7500	7500	\$ -
Economic Development Community Contributions			
Sponsor Fees			
U of M Technology Showcase	\$ 500	\$ -	\$ -
Vision 2040	\$ 2,000		\$ 2,000
<b>Total Contributions and Sponsor Fees</b>	<b>\$ 10,000</b>	<b>\$ 7,500</b>	<b>\$ 2,000</b>
<b>Loan Program Expenses</b>			
COBAL Credit Reports		\$ 15	\$ -
Microloan Program			
Attorneys' Fees and Costs	\$ 400	\$ -	\$ 200
Court Filing Fees	\$ 200	\$ -	\$ -
Loan writeoffs and allowance	\$ 750	\$ -	\$ 15,000
<b>Total Loan Program Expenses:</b>	<b>\$ 1,350</b>	<b>\$ 15</b>	<b>\$ 15,200</b>
<b>Board Expenses:</b>			
Joint Operations Board (includes meals/administrative time)	\$ 2,900	\$ 1,000	\$ 2,900
Joint Powers Board (includes meals/administrative time)	\$ 2,200	\$ 632	\$ 2,200
<b>Total Board Expenses</b>	<b>\$ 5,100</b>	<b>\$ 1,632</b>	<b>\$ 5,100</b>

<b>DRAFT 2021 BUDGET</b>	<b>2020 Revised Budget</b>	<b>Actual as of 5/31/2020</b>	<b>Proposed 2021</b>
<b>Countywide Business Development</b>			
Retail Business Design Meetings	0	\$ 198	\$ 200
CEO Student Program Administration	\$ 500	\$ 69	\$ 200
Countywide business development	\$ 6,000	\$ -	\$ 6,000
Scholarships for entrepreneurs in Startup Bootcamp	\$ 1,800	\$ 900	\$ 1,800
BUILD (TIGER II) Grant - Willmar Industrial Park	\$ 35,000	\$ -	\$ 35,000
<b>Total Countywide Business Development</b>	<b>\$ 43,300</b>	<b>\$ 1,166</b>	<b>\$ 43,200</b>
<b>COMMITTEE EXPENSES</b>			
<b>Agriculture and Renewable Energy Development</b>			
Conferences/Seminars/Trainings (Industrial Hemp)	\$ 2,000	\$ -	\$ 2,000
Industrial Hemp Value-Added Study	\$ 25,000	\$ 75	\$ 20,000
Meals/Meeting Refreshments	\$ 600	\$ 140	\$ 500
Mileage/Travel	\$ 1,200	\$ 14	\$ 1,200
Partners In Ag Innovation Sponsorship	\$ 1,500	\$ 1,500	\$ 1,500
Professional Services			
General Administrative Services	\$ 2,000	\$ 670	\$ 1,500
Supplies (office or program)	\$ 250	\$ -	\$ 200
<b>Total Ag Committee Expenses</b>	<b>\$ 32,550</b>	<b>\$ 2,400</b>	<b>\$ 26,900</b>
<b>Broadband and Advanced Technology</b>			
Conferences/Seminars/Trainings	\$ 500	\$ (30)	\$ 800
Marketing	\$ 1,000	\$ -	\$ 1,000
Meals/Meeting Refreshments	\$ 1,000	\$ 376	\$ 1,000
Mileage/Travel	\$ 800	\$ 198	\$ 1,000
Postage	\$ 500	\$ -	\$ 300
Printing, copying & publishing	\$ 500	\$ -	\$ 500
Professional Services			
General Administrative Services	\$ 1,000	\$ 580	\$ 1,000
<b>Total Broadband and Advanced Technology Committee Expenses</b>	<b>\$ 5,300</b>	<b>\$ 1,124</b>	<b>\$ 5,600</b>
<b>Business Retention and Expansion/Recruitment</b>			
Childcare Initiative	\$ 1,200	\$ 2	\$ 1,200
Childcare Business Assistance Grant	\$ 29,000	\$ 28,600	\$ -
Conferences/Seminars/Trainings	\$ 500	\$ 10	\$ 500
Grants			
SWIF Immigrant Disaster Relief Grants	\$ 25,000	\$ 3,150	\$ -
Other	\$ 6,500	\$ -	
Highway 23 Coalition			
Conferences/Seminars/Trainings	\$ 200	\$ -	\$ 150
General Administrative Services	\$ 200	\$ (1,263)	\$ 600
Meals/Meeting Refreshments	\$ 200	\$ -	\$ -
Mileage/Travel	\$ 1,000	\$ (158)	\$ 200
Supplies	\$ -	\$ (17)	\$ -
<b>Total Highway 23 Coalition</b>	<b>\$ 1,600</b>	<b>\$ (1,438)</b>	<b>\$ 950</b>
Marketing	\$ 500	\$ 2,000	\$ 500
Meals/Meeting Refreshments	\$ 200	\$ -	\$ -
Mileage/Travel	\$ 1,000	\$ 638	\$ 1,000
Printing, copying & publishing	\$ 150	\$ 80	\$ 150
Professional Services			
General administrative services	\$ 1,500	\$ 1,021	\$ 1,500
Professional services - Other	\$ 100	\$ -	\$ 100
Supplies (office or program)	\$ 200	\$ -	\$ 100
Workforce Development (Job Fair, CLUES, etc.)	\$ 2,500	\$ 150	\$ 3,000
<b>Total BRE/R Committee Expenses</b>	<b>\$ 69,950</b>	<b>\$ 34,213</b>	<b>\$ 9,000</b>

<b>DRAFT 2021 BUDGET</b>	<b>2020 Revised Budget</b>	<b>Actual as of 5/31/2020</b>	<b>Proposed 2021</b>
<b>Finance</b>			
Marketing	\$ 100	\$ -	\$ 100
Meals/Meeting Refreshments	\$ 500	\$ -	\$ 500
Mileage/Travel	\$ 50	\$ -	\$ 50
Professional services			
General administrative services	\$ 1,000	\$ 1,150	\$ 1,300
Legal services	\$ 400	\$ -	\$ 400
SCORE			
Mileage/Travel	\$ 200	\$ -	\$ -
Telephone/Telecommunications (cell phone and email account)	\$ 850	\$ 126	\$ -
Other		\$ 201	\$ -
<b>Total Finance Committee Expenses</b>	<b>\$ 3,100</b>	<b>\$ 1,477</b>	<b>\$ 2,350</b>
<b>Marketing and Public Relations</b>			
Meals/Meeting refreshments	\$ 800	\$ 165	\$ 800
Media	\$ 700	\$ 180	\$ 700
Mileage/Travel	\$ 100	\$ 16	\$ 100
Printing, copying & publishing			
Advertisements	\$ 800	\$ 693	\$ 1,500
Other - Opportunity Zone prospectus		\$ 1,593	\$ -
<b>Total Printing services</b>	<b>\$ 800</b>	<b>\$ 2,286</b>	<b>\$ 1,500</b>
Professional Services			
General administrative services	\$ 1,800	\$ 500	\$ 1,800
REDstar Creative			
Digital/Social Media	\$ 4,500	\$ 1,226	\$ 4,500
General Marketing	\$ 6,200	\$ 1,581	\$ 6,200
E-Newsletters	\$ 2,500	\$ -	\$ 2,500
Website	\$ 2,000	\$ 788	\$ 2,000
Other - Opportunity Zone prospectus	\$ 1,000	\$ 1,567	\$ 1,500
<b>Total REDstar Creative</b>	<b>\$ 16,200</b>	<b>\$ 5,162</b>	<b>\$ 16,700</b>
<b>Total Professional Services</b>	<b>\$ 18,000</b>	<b>\$ 5,662</b>	<b>\$ 18,500</b>
<b>Total Marketing and Public Relations Committee Expenses</b>	<b>\$ 20,400</b>	<b>\$ 8,309</b>	<b>\$ 21,600</b>
<b>Tourism/Leisure Travel</b>			
CVB Tourism Partnership Agreement	\$ 34,000	\$ 34,000	\$ 34,000
Meals/Meeting refreshments	\$ 100	\$ 10	\$ 100
Mileage/Travel	\$ 100	\$ 7	\$ 100
<b>Total Tourism/Leisure Travel Committee</b>	<b>\$ 34,200</b>	<b>\$ 34,017</b>	<b>\$ 34,200</b>
<b>Total Committee Expenses</b>	<b>\$ 165,500</b>	<b>\$ 81,540</b>	<b>\$ 99,650</b>
<b>EMPLOYEE COMPENSATION</b>			
<b>Executive Director</b>			
Director's salary	\$ 116,700	\$ 48,625	\$ 116,700
Director's health insurance	\$ 14,000	\$ 6,789	\$ 14,000
Director's payroll taxes (FICA = 6.20%; Medicare = 1.45%)	\$ 8,930	\$ 3,681	\$ 8,930
Director's pension (PERA) employer rate is 7.5%	\$ 8,753	\$ 3,647	\$ 8,753
<b>Total Executive Director's Compensation</b>	<b>\$ 148,383</b>	<b>\$ 62,742</b>	<b>\$ 148,383</b>
<b>Business Development Manager's position</b>			
Business Development Manager's salary	\$ 76,000	\$ 31,667	\$ 76,000
Business Development Manager's health insurance	\$ 14,000	\$ 6,789	\$ 14,000
Business Development Manager's payroll taxes (7.65%)	\$ 5,814	\$ 2,384	\$ 5,814
Business Development Manager's PERA	\$ 5,700	\$ 2,375	\$ 5,700



<b>DRAFT 2021 BUDGET</b>	<b>2020 Revised Budget</b>	<b>Actual as of 5/31/2020</b>	<b>Proposed 2021</b>
<b>Total Business Development Manager's Compensation</b>	<b>\$ 101,514</b>	<b>\$ 43,214</b>	<b>\$ 101,514</b>
Accrued vacation and sick expense			
Executive Director	\$ 8,000		\$ 8,000
Business Development Manager	\$ 4,000		\$ 4,000
<b>Total Accrued vacation and sick exp.</b>	<b>\$ 12,000</b>	<b>\$ -</b>	<b>\$ 12,000</b>
Employee workers' compensation insurance	\$ 1,000	\$ 541	\$ 800
<b>Total other employee compensation</b>	<b>\$ 13,000</b>	<b>\$ 541</b>	<b>\$ 12,800</b>
<b>Total Employee Compensation</b>	<b>\$ 262,897</b>	<b>\$ 106,497</b>	<b>\$ 262,697</b>
<b>ADMINISTRATIVE EXPENSES</b>			
MCIT property/casualty insurance	\$ 2,300	\$ 3,367	\$ 3,500
Meals not for a committee	\$ 900	\$ 533	\$ 1,000
Memberships, dues, subscriptions			
Community Venture Network (CVN)	\$ 2,200	\$ 2,125	\$ 2,200
EDAM membership	\$ 495	\$ 495	\$ 495
Highway 23 Coalition membership	\$ 500	\$ 500	\$ 500
Local organizations	\$ 600	\$ 500	\$ 600
MAPCED membership	\$ 330	\$ 350	\$ 350
MN DEED Marketing Partnership dues	\$ 625	\$ 700	\$ 700
Subscriptions	\$ 600	\$ 378	\$ 400
WORKUP membership	\$ 3,600	\$ 3,150	\$ -
Other	\$ 400	\$ 446	\$ 450
<b>Total Memberships, dues, subscription</b>	<b>\$ 9,350</b>	<b>\$ 8,644</b>	<b>\$ 5,695</b>
Professional services:			
Accountant fees	\$ 1,500	\$ -	\$ 600
Auditor	\$ 7,000	\$ 70	\$ 8,350
Bookkeeping fees	\$ 6,000	\$ 2,036	\$ 6,000
Legal fees	\$ 400	\$ 377	\$ 600
<b>Total Professional Services</b>	<b>\$ 14,900</b>	<b>\$ 2,483</b>	<b>\$ 15,550</b>
Seminars and promotions	\$ 2,200	\$ 1,995	\$ 2,400
Travel, conference, school	\$ 11,000	\$ 1,193	\$ 12,000
<b>Total Administrative Expenses</b>	<b>\$ 40,650</b>	<b>\$ 18,215</b>	<b>\$ 40,145</b>
<b>OFFICE EXPENSES</b>			
Bank Fees	\$ 100	\$ 56	\$ 100
Cleaning person	\$ 2,700	\$ 825	\$ 2,000
Equipment maintenance and rental			
Software (Synchronist annual fee \$1,200)	\$ 2,200	\$ 2,201	\$ 2,200
Xerox service contract w/Loffler Companies	\$ 2,400	\$ -	\$ -
Equipment maintenance and rental - other	\$ 700	\$ 1,005	\$ 700
<b>Total Equipment Maintenance and Rental</b>	<b>\$ 5,300</b>	<b>\$ 3,206</b>	<b>\$ 2,900</b>
Furniture and equipment			
Xerox color copier lease/service contract	\$ 1,700	\$ 1,769	\$ 4,248
Furniture and equipment - Other	\$ 2,400	\$ 1,121	\$ 2,400
<b>Total Furniture and Equipment</b>	<b>\$ 4,100</b>	<b>\$ 2,890</b>	<b>\$ 6,648</b>
Office equipment and miscellaneous	\$ 1,800	\$ 576	\$ 1,500
Postage, mailing service	\$ 200	\$ 4	\$ 200
Printing, copying and publishing	\$ 1,000	\$ 16	\$ 400

<b>DRAFT 2021 BUDGET</b>	<b>2020 Revised Budget</b>	<b>Actual as of 5/31/2020</b>	<b>Proposed 2021</b>
Professional services:			
Engineering and other professional services	\$ 3,000	\$ 1,200	\$ 3,000
General administrative	\$ 52,000	\$ 13,475	\$ 52,000
Planning session facilitator	\$ 4,300	\$ 1,440	\$ 4,000
Website hosting and maintenance	\$ 250	\$ 210	\$ 250
Professional Services - Other		\$ 9,250	\$ -
<b>Total Professional Services</b>	<b>\$ 59,550</b>	<b>\$ 25,575</b>	<b>\$ 59,250</b>
Rent and storage unit	\$ 24,720	\$ 10,000	\$ 24,800
Rent (water cooler, post office box)	\$ 260	\$ 156	\$ 260
Supplies	\$ 3,500	\$ 1,961	\$ 3,500
Telephone/Telecommunications (including cell phones)	\$ 7,900	\$ 2,585	\$ 6,250
<b>Total Office Expenses</b>	<b>\$ 111,130</b>	<b>\$ 47,851</b>	<b>\$ 107,808</b>
<b>CREATING ENTREPRENEURIAL OPPORTUNITIES STUDENT LOAN EXPENSES</b>			
Advertising/Promotions	\$ 150	\$ 246	\$ 250
Bank Fees	\$ 100	\$ -	\$ -
Dinner Event and Silent Auction			
Advertising	\$ 1,400	\$ 230	\$ 250
Decorations	\$ 2,100	\$ 1,479	\$ 2,000
Entertainment	\$ 800	\$ 350	\$ 500
Event Food and Beverages	\$ 11,000	\$ 7,952	\$ 9,000
Equipment	\$ 7,500	\$ -	\$ 2,500
Meals/Meeting refreshments	\$ 2,000	\$ 775	\$ 1,500
Memberships/Dues	\$ 300	\$ 119	\$ 300
Miscellaneous	\$ 1,500	\$ -	\$ 1,500
Scholarships	\$ 1,000	\$ -	\$ 1,000
Transportation/Travel		\$ 41	\$ 200
<b>Total CEO Loan Expenses</b>	<b>\$ 27,850</b>	<b>\$ 11,193</b>	<b>\$ 19,000</b>
<b>TOTAL PROGRAM EXPENSES</b>	<b>\$ 667,777</b>	<b>\$ 275,610</b>	<b>\$ 594,800</b>

# APPLICANT AGENCY RESOLUTION

## MINNESOTA JOB CREATION FUND

KANDIYOHI COUNTY AND CITY OF WILLMAR ECONOMIC DEVELOPMENT COMMISSION (EDC)

RESOLUTION REGARDING THE SUPPORT OF A JOB CREATION FUND APPLICATION IN CONNECTION WITH  
**Simply Shrimp LLC**

WHEREAS, the EDC desires to assist **Simply Shrimp**, a Limited Liability Company, which is proposing to construct a facility in Kandiyohi County; and

WHEREAS, the EDC understands that **Simply Shrimp**, through and with the support of the EDC, intends to submit to the Minnesota Department of Employment and Economic Development an application for an award and/or rebate from the Job Creation Fund Program; and

WHEREAS, the EDC held an EDC Joint Operations Board meeting on June 11, 2020, where it considered this matter.

NOW, THEREFORE, BE IT RESOLVED by the EDC Joint Operations Board, that after due consideration, the Executive Director of the EDC and the President of the EDC's Joint Operations Board, hereby adopt the following findings of fact related to the project proposed by **Simply Shrimp** and its application for an award and/or rebate from the Job Creation Fund Program and express their approval.

The EDC Joint Operations Board hereby finds and adopts the reasons and facts supporting the following findings of fact for the approval of the Job Creation Fund Program application:

1. Finding that the project is in the public interest because it will encourage the growth of commerce and industry, prevent the movement of current or future operations to locations outside Minnesota, result in increased employment in Minnesota, and preserve or enhance the state and local tax base.

The **Simply Shrimp** expansion, including the building of a new facility, will increase local production of a food commodity that is fairly new to inland America, will expand distribution of a food product out of Kandiyohi County to other areas of the state, will reduce the amount of food product imported to the state from other countries and other areas of the nation, will add between 7 and 10 new jobs to the area, and will increase value of the current site and the subsequent tax base of the site for the foreseeable future.

2. Finding that the proposed project, in the opinion of the EDC's Joint Operations Board, would not reasonably be expected to occur solely through private investment within the reasonably foreseeable future.

The cost of the expansion is likely to be over \$10 million. Fundraising and securing grants or other incentives is part of the financing plan. The project will not move forward without local or state financial support.

3. Finding that the proposed project conforms to the general plan for the development or redevelopment of Kandiyohi County as a whole.

The expansion of Simply Shrimp LLC, fits within all county regulations for redevelopment of agriculture land within the county, and fits the strategic goals of the EDC.

Sworn and executed this 11<sup>th</sup> day of June, 2020.

KANDIYOHI COUNTY AND CITY OF WILLMAR  
ECONOMIC DEVELOPMENT COMMISSION

By: \_\_\_\_\_  
Kelvin TerWisscha  
Joint Operations Board President

By: \_\_\_\_\_  
Aaron A. Backman  
Executive Director

# APPLICANT AGENCY RESOLUTION

## MINNESOTA INVESTMENT PROGRAM

BE IT RESOLVED, that the Kandiyohi County and City of Willmar Economic Development Commission (EDC) acts as the legal sponsor for the project contained in the Minnesota Investment Fund Application to be submitted on or about June 15, 2020, and that Kelvin TerWisscha, President of the EDC Joint Operations Board and Aaron Backman, Executive Director, are hereby authorized to apply to the Minnesota Department of Employment and Economic Development for funding of this project on behalf of the EDC.

BE IT FURTHER RESOLVED, that the EDC has the legal authority to apply for financial assistance, and the institutional, managerial and financial capability to administer the proposed project.

BE IT FURTHER RESOLVED, that the EDC has not violated any federal, state or local laws pertaining to fraud, bribery, kickbacks, collusion, conflict of interest or other unlawful or corrupt practice.

BE IT FURTHER RESOLVED, that upon approval of its application by the state, the EDC may enter into a Grant Contract with the State of Minnesota for the approved project, and the EDC certifies that it will comply with all applicable laws, statutes, regulations and rules as stated in the Grant Contract and described in the Project Compliance Certification of the Application.

AS APPLICABLE, BE IT FURTHER RESOLVED, that the EDC has obtained credit reports and credit information on Simply Shrimp LLC and Paul Damhof, Owner. Upon review by the EDC and its attorney, Bradley Schmidt of Johnson, Moody, Schmidt & Kleinhuizen, P.A., no adverse findings or concerns regarding, but not limited to, tax liens, judgments, court actions, and filings with state, federal and other regulatory agencies were identified. Failure to disclose any such adverse information could result in revocation or other legal action.

NOW, THEREFORE, BE IT RESOLVED, that Kelly TerWisscha, President of the EDC Joint Operations Board and Aaron Backman, Executive Director, or their successors in office, are hereby authorized to execute the Grant Contract and amendments, thereto, as are necessary to implement the project on behalf of the EDC.

I CERTIFY THAT the above resolution was adopted by the EDC's Joint Operations Board on June 11, 2020.

Sworn and executed this 11<sup>th</sup> day of June, 2020.

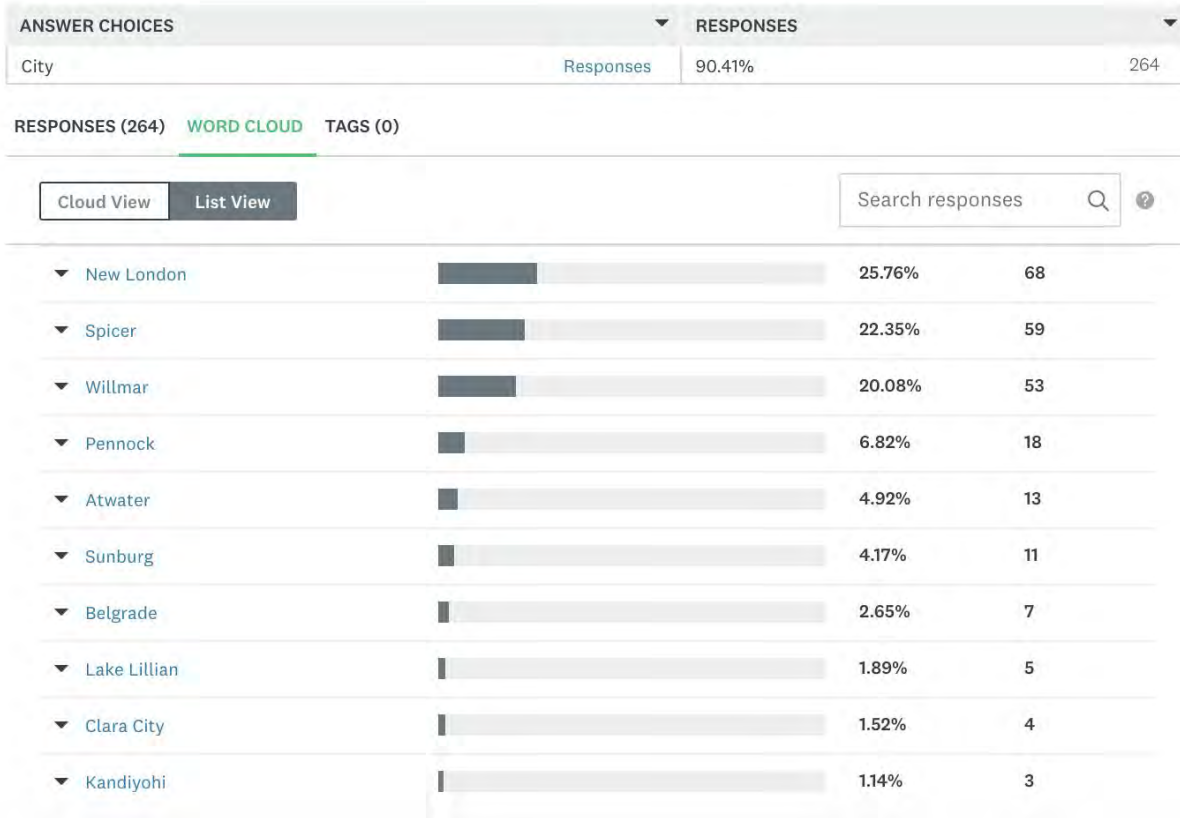
KANDIYOHI COUNTY AND CITY OF WILLMAR  
ECONOMIC DEVELOPMENT COMMISSION

By: \_\_\_\_\_  
Kelvin TerWisscha  
Joint Operations Board President

By: \_\_\_\_\_  
Aaron A. Backman  
Executive Director

## What is the physical location of your home worksite?

Answered: 292 Skipped: 0



### Townships:



## How many members of your household are working from home?

Answered: 291 Skipped: 1

RESPONSES (291) WORD CLOUD TAGS (3)

+ New Tag

Search responses

You've added 3 tags



One		39.86%	116	<a href="#">View all</a>
Three or more		2.75%	8	<a href="#">View all</a>
Two		42.96%	125	<a href="#">View all</a>
Untagged		14.43%	42	

## How many students in your home are using the internet to participate in distance learning?

Answered: 289 Skipped: 3

RESPONSES (289) WORD CLOUD TAGS (3)

+ New Tag

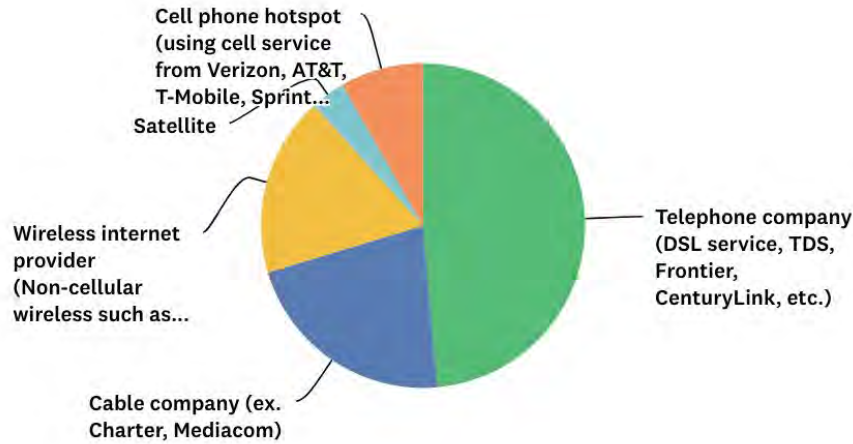
Search responses  

You've added 3 tags

One		14.53%	42	<a href="#">View all</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
Three or more		11.76%	34	<a href="#">View all</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
Two		15.92%	46	<a href="#">View all</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
Untagged		57.79%	167	<a href="#">View all</a>		

# What type of internet connection do you use for working remotely from home?

Answered: 290 Skipped: 2

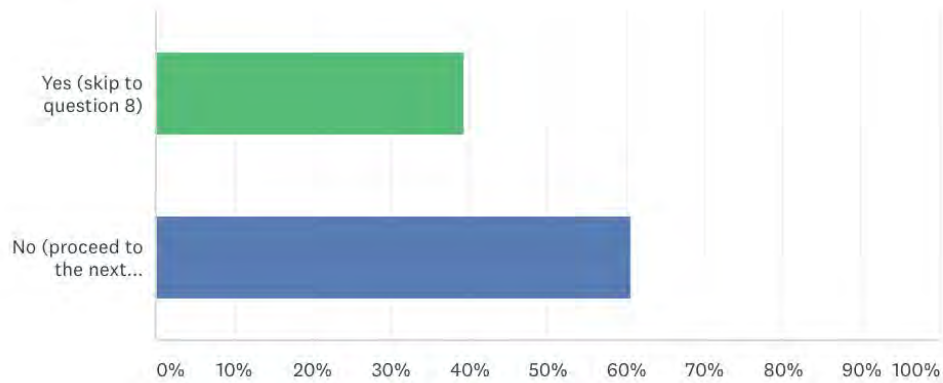


ANSWER CHOICES	RESPONSES
▼ Telephone company (DSL service, TDS, Frontier, CenturyLink, etc.)	48.62% 141
▼ Cable company (ex. Charter, Mediacom)	21.72% 63
▼ Wireless internet provider (Non-cellular wireless such as LTD, MVTV)	17.93% 52
▼ Satellite	3.45% 10
▼ Cell phone hotspot (using cell service from Verizon, AT&T, T-Mobile, Sprint or other to connect to the internet)	8.28% 24
<b>TOTAL</b>	<b>290</b>



## Has your internet connection been sufficient for you?

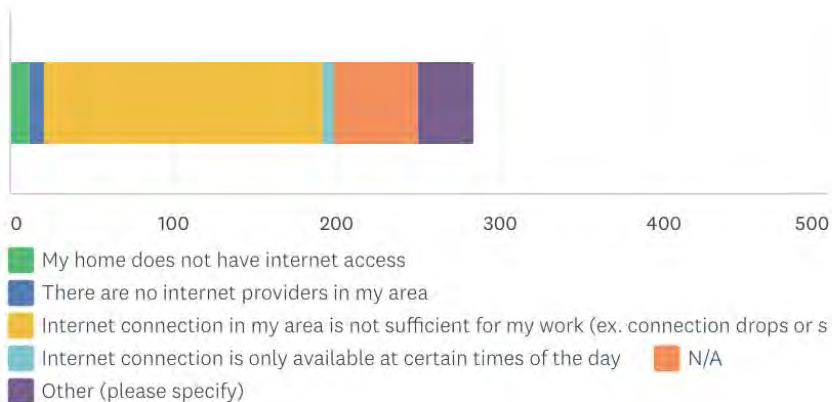
Answered: 290 Skipped: 2



ANSWER CHOICES	RESPONSES
▼ Yes (skip to question 8)	39.31% 114
▼ No (proceed to the next question)	60.69% 176
<b>TOTAL</b>	<b>290</b>

Do you experience any of the following internet or connectivity issues? Check all that apply.

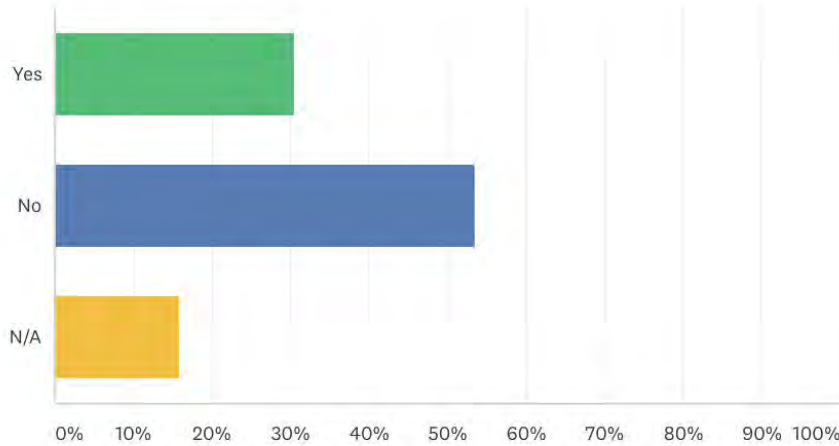
Answered: 245 Skipped: 47



ANSWER CHOICES	RESPONSES
My home does not have internet access	4.90% 12
There are no internet providers in my area	3.67% 9
Internet connection in my area is not sufficient for my work (ex. connection drops or slows down)	69.80% 171
Internet connection is only available at certain times of the day	2.86% 7
N/A	20.82% 51
Other (please specify) <a href="#">Responses</a>	13.88% 34
<b>Total Respondents: 245</b>	

Do you have to use a public site or other hot spot to upload/ download assignments, classwork or communication from work or school?

Answered: 252 Skipped: 40



ANSWER CHOICES	RESPONSES
Yes	30.56% 77
No	53.57% 135
N/A	15.87% 40
<b>TOTAL</b>	<b>252</b>

# How has internet been helpful for you or your household during this pandemic?

Answered: 253 Skipped: 39

RESPONSES (253) **WORD CLOUD** TAGS (0)

Cloud View

List View

Search responses



Customize

connected family use Zoom necessary business essential  
able work remotely children fine stay connected connection  
online day allowed us internet access helpful stay  
meetings order connect people service remote able  
phone keep issues need keeps us school evening



## Q8 How has internet been helpful for you or your household during this pandemic?

Answered: 257 Skipped: 39

#	RESPONSES	DATE
1	Yes	5/30/2020 6:27 PM
2	WE USE IT FOR EMAIL AND GOOGLE MOSTLY	5/29/2020 6:46 PM
3	WORK FROM HOME AND DISTANCE LEARNING	5/29/2020 3:34 PM
4	Video conferencing has been very helpful.	5/28/2020 2:18 PM
5	Sometimes	5/27/2020 9:02 PM
6	Zoom. Webx. Homework. College class	5/27/2020 6:42 PM
7	online school, being able to run my business from home instead of being on the location	5/27/2020 3:36 PM
8	I am happy to have internet access; however, broadband internet is desperately needed!	5/27/2020 2:33 PM
9	Getting connected with family, work, school,	5/27/2020 8:31 AM
10	It has given us a 'social' life, kept us connected to family and friends as well as school.	5/27/2020 7:45 AM
11	I get to work from home.	5/27/2020 7:42 AM
12	Allows me to work at home	5/27/2020 7:15 AM
13	Allowed us to continue with school and work at home where otherwise we won't have been.	5/26/2020 1:43 PM
14	There is no provider that can get it to us.	5/26/2020 11:59 AM
15	Allows slow completion of work.	5/26/2020 9:03 AM
16	We get our paper online. My husband is on the board for some non-profits and they have meetings online. I have an exercise class that is online. It is used throughout the day.	5/25/2020 6:54 AM
17	Realize how slow it is. Cannot download larger files	5/24/2020 11:08 AM
18	It has not been helpful. Need reset multiple times a day.	5/23/2020 10:16 PM
19	We couldn't work or have kids e learn without it	5/23/2020 9:24 AM
20	I work from home and my son is home and uses the internet for meetings, etc.	5/22/2020 8:11 PM
21	I can work from home.	5/22/2020 8:19 AM
22	A great deal	5/21/2020 9:34 PM
23	I have been able to work and my child has been able to participate in distance learning.	5/21/2020 8:59 PM
24	It hasn't	5/21/2020 6:54 PM
25	It has been essential for continuing to work from home and do distance learning but also for entertainment and social connection for the family	5/21/2020 3:19 PM
26	It has not due to downloading problems and not enough bandwidth.	5/21/2020 2:55 PM
27	Can work from home	5/21/2020 2:26 PM
28	iT HAS MADE IT SO OUR EMPLOYEE CAN WORK FROM HOME.	5/21/2020 1:22 PM
29	It has been essential. We would not be able to get anything done without it!	5/21/2020 1:07 PM
30	Work, keeping connected with family, keeping up with news, use for entertainment	5/21/2020 12:07 PM
31	If it was reliable and you could get sufficient bandwidth it would be very helpful. As it stands it is frustrating that we are not able to work reliably and forced to use our phones as hotspots to complete work	5/21/2020 11:17 AM
32	Works fine	5/21/2020 11:03 AM
33	It has kept us employed and engaged in school.	5/21/2020 10:33 AM
34	Gathering information.	5/21/2020 10:18 AM
35	Has allowed me to work from home essentially without interruption.	5/21/2020 9:30 AM

36	I am able to work and the connection stays up	5/21/2020 9:21 AM
37	Work and schooling done from home. Able to stay home and do our work.	5/21/2020 9:21 AM
38	connection to the world	5/21/2020 9:04 AM
39	It's been critical in continuing to be able to do the work necessary to remain employed. If I didn't have a workable internet solution I'd be severely disadvantaged at best, and either unemployed or made to come into a physical office and endanger my health.	5/21/2020 8:56 AM
40	very - I still do some work from home and use zoom for meetings	5/21/2020 8:53 AM
41	kept me working...somewhat	5/21/2020 8:41 AM
42	Made it possible for us to continue our jobs from home.	5/21/2020 8:28 AM
43	"This pandemic" is not correct. It should read; "How has internet has been helpful during this time of government actions restricting normal activities during this pandemic?". If that is the question then I would say it has been more important due to these government-imposed restrictions.	5/21/2020 8:24 AM
44	Access to information, work	5/21/2020 8:24 AM
45	stay working and distance learning	5/21/2020 8:20 AM
46	Has allowed us to work from home and do virtual visits with family and friends. Extremely helpful!	5/21/2020 7:27 AM
47	Gives us something to do since we are not able to go out anywhere or get together with other family or friends.	5/21/2020 7:08 AM
48	N/A	5/21/2020 7:06 AM
49	N/A	5/21/2020 7:06 AM
50	We work everyday and need internet. We have been frustrated without decent internet	5/21/2020 6:59 AM
51	Allowed for me to work from home and students to distance learn	5/20/2020 9:56 PM
52	No homework here, but for our personal use we need it. Taxes, Bank, farm maps. it has quit or really slow	5/20/2020 9:33 PM
53	News, work, homework, zoom with friends. Movies	5/20/2020 9:09 PM
54	Keeps me up to date on Covid issues and other health related issues	5/20/2020 9:03 PM
55	Allowed both of my college age children to take their classes online as well as allowing us as parents to work from home.	5/20/2020 8:37 PM
56	Yes work office, direct deposit of payroll, pull rail cars online. Important stuff	5/20/2020 7:46 PM
57	We are able to stay at home more.	5/20/2020 6:51 PM
58	I can continue to do my work and not always have to drive in to work. I've order groceries online and picked them up. Some TV viewing is done via limited streaming.	5/20/2020 6:19 PM
59	Connect with friends and family	5/20/2020 5:49 PM
60	Helpful for kids to connect to school. Helpful to remote work. Need better options especially if this is what school looks like in the fall.	5/20/2020 5:47 PM
61	It's vital for me to work from home.	5/20/2020 5:43 PM
62	I am illustrating a children's book and am constantly using my iPad Pro. I am 82 so I lack some skills, yet I am so hoping we can soon get Broadband.	5/20/2020 5:39 PM
63	keeps us in touch with vital services, and communicating with loved ones during social distancing and self isolation	5/20/2020 5:09 PM
64	I have been able to work from home and avoid contact with people	5/20/2020 3:54 PM
65	Communicating with others. Meetings.	5/20/2020 3:40 PM
66	It allows myself to work from home, and my sister to learn remotely. It also provides my mother,	5/20/2020 3:36 PM

who runs a daycare, video content to entertain the children. However, this comes at the cost of connection speed and stability for both my sister and I, but it is unavoidable.

67	We had Hughsnet Satalite and that was not sufficient for work. We switched to Frontier fiber at our road and to the house. Now works great!	5/20/2020 3:23 PM
68	I remote access into my work computer. I could not work from home without internet access. When my home service slows down too much, I have to use my phone's hotspot to access my remote desktop.	5/20/2020 3:12 PM
69	by understanding demand is high during this pandemic and traffic goes to network provider is high, it is great.	5/20/2020 3:09 PM
70	I wouldn't have been able to work from home without it.	5/20/2020 3:07 PM
71	Turning in assignments and working from home	5/20/2020 3:07 PM
72	We can't work at home as much as we would like because the upload speed and latency isn't good enough for multiple people. We prioritize the student traffic and the adults go to work even though we have the option of working from home. North of Ridgewater College road on County Road 5 needs wired network. Since moving I have been unable to get service even if I pay for some build out.	5/20/2020 3:01 PM
73	fine	5/20/2020 2:59 PM
74	WE have both used it for connecting to work	5/20/2020 2:54 PM
75	When the speed is operating at an acceptable level, it allows us to work from home. This is often not the case with tds service.	5/20/2020 2:22 PM
76	We need it and don't have enough service to work from home.	5/20/2020 2:19 PM
77	Allowed me to have meetings at home, but upload speeds are terrible.	5/20/2020 2:13 PM
78	Needed to continue our work	5/20/2020 2:11 PM
79	We have been able to work remotely. Most use our CenturyLink service while I do most of my work via a VZW hotspot	5/20/2020 2:09 PM
80	My internet has been a constant frustration because work and school means we have to prioritize who gets to use it.	5/20/2020 2:08 PM
81	It is a struggle to keep the wifi working. Calling Frontier often and that is very difficult.	5/20/2020 2:07 PM
82	I can work from home, but I was already doing that	5/20/2020 2:06 PM
83	This is a seasonal property. No internet in the area	5/20/2020 1:57 PM
84	Allowed me to work from and set up virtual meetings	5/20/2020 1:49 PM
85	Keeps us informed of day to day updates regarding pandemic.	5/20/2020 1:47 PM
86	Able to work from home and one child finishing college online.	5/20/2020 1:47 PM
87	It's been used for work, education, as well as entertainment. It's been working flawlessly.	5/20/2020 1:45 PM
88	enabled 1 to work remotely and student to finish school.	5/20/2020 1:38 PM
89	skip	5/20/2020 1:38 PM
90	readily more access to info	5/20/2020 1:36 PM
91	Yes	5/20/2020 1:34 PM
92	It has given us the ability to do our jobs from home.	5/20/2020 1:28 PM
93	Work has continued as usual (our office is in our home) and our children were able to easily participate in school distance learning.	5/20/2020 1:11 PM
94	It hasn't been as it is so slow for three kids and two adults to be on it at the same time trying to get work done. It is helpful late at night or early in the morning when no one else is on it.	5/20/2020 12:57 PM
95	tremendously	5/20/2020 12:51 PM



96	Allowed me the flexibility to work from home safely during the pandemic. It also allowed outside members of my family to work and complete homework safely from home.	5/20/2020 12:45 PM
97	Schooling	5/20/2020 12:34 PM
98	I teach remotely using Google Meet and need to have faster internet to maintain my connection with my students.	5/20/2020 12:23 PM
99	Very Helpful	5/20/2020 12:08 PM
100	Helps t make it easier to remain in our home	5/20/2020 11:59 AM
101	When the hotspot works, it's nice to stay connected with our church family.	5/20/2020 11:48 AM
102	Working and entertainment	5/20/2020 11:39 AM
103	My house internet is 3 mbps. Therefore everything takes way longer to use it rather than putting my cell phone hotspot on.	5/20/2020 11:31 AM
104	Couldn't work from here if I didn't have my hot spot.	5/20/2020 11:22 AM
105	I am able to stay home instead of going to the office and being exposed to my coworkers.	5/20/2020 11:16 AM
106	It's necessary for schoolwork and work access as well	5/20/2020 10:55 AM
107	Being able to still work and my son to do school work.	5/20/2020 10:45 AM
108	Slower service with School and Churches using it more	5/20/2020 10:30 AM
109	Distance learning wouldn't be possible without it.	5/20/2020 10:28 AM
110	Working from home	5/20/2020 10:25 AM
111	works fine	5/20/2020 10:24 AM
112	School work, and zoom meetings for school and work.	5/20/2020 10:21 AM
113	Working at home and intertainment.	5/20/2020 10:15 AM
114	Yes, it is absolutely necessary	5/20/2020 10:11 AM
115	Connecting to our elderly parents via video chats. I have office in town also- couldn't fully stay at home because home internet is too slow	5/20/2020 10:10 AM
116	It has given us the ability to work and school from home, but we can't all be working at once as it slows down too much	5/20/2020 10:09 AM
117	keeping connected	5/20/2020 10:08 AM
118	We can work and do school work from home.	5/20/2020 10:08 AM
119	I'm able to work from home. Wouldn't be possible without internet.	5/20/2020 10:01 AM
120	It is a necessity to complete work and homework assignments.	5/20/2020 9:55 AM
121	Research about Covid. Ability to work from home. Ability to provide schooling from home. We stream media to TV so access to News and updates is essential	5/20/2020 9:48 AM
122	It has allowed me to work from home and the kids to complete their assignments	5/20/2020 9:45 AM
123	Charter has been quite good. I wish everyone could have this good of service and connectivity.	5/20/2020 9:45 AM
124	Yes	5/20/2020 9:45 AM
125	Try to keep up with email.	5/20/2020 9:41 AM
126	I have been able to work from home, but the service gets slow and hard sometimes to stay connected.	5/20/2020 9:41 AM
127	very because I am now working remotely for a while	5/20/2020 9:41 AM
128	yes, we are currently purchasing a new home and one of the main requirements for the location of the new home is access to high speed internet.	5/20/2020 9:39 AM
129	It keeps connected to the outside world while we are stuck at home	5/20/2020 9:24 AM

130	school and work has been able to be completed	5/20/2020 8:47 AM
131	Like being connected but I can't watch a movie. I live in the country and it's tough to get a movie on Netflix	5/20/2020 8:44 AM
132	Would be nice to have at our place so we could work from home.	5/20/2020 8:23 AM
133	Keeping communication going	5/20/2020 8:16 AM
134	Extremely important	5/20/2020 8:13 AM
135	No change in internet usage	5/20/2020 8:12 AM
136	Nothing different than before the craziness.	5/20/2020 7:43 AM
137	Stay connect with work, and schooling	5/20/2020 7:38 AM
138	We can keep working and doing school at the same time.	5/20/2020 7:36 AM
139	needed to continue working from home.	5/20/2020 7:14 AM
140	It's crucial to have connect ability	5/20/2020 7:06 AM
141	Able to do work from home. Without it, have to pay through the nose for a hotspot on a phone or go into town.	5/20/2020 6:50 AM
142	very important	5/20/2020 6:47 AM
143	Being able to work and access school related sites and communicate with teachers in the needed apps	5/20/2020 6:44 AM
144	Absolutely necessary	5/20/2020 6:19 AM
145	Not especially helpful other than as a search engine. It has not allowed me to work from home. Two people can't be on the internet at a time.	5/20/2020 6:02 AM
146	Receive and send data related to work. Research information related to work	5/20/2020 5:39 AM
147	Working from home	5/19/2020 11:25 PM
148	Remote work plus connecting for meetings and family	5/19/2020 11:21 PM
149	Many meetings online	5/19/2020 11:18 PM
150	Needed it to continue with schoolwork and work.	5/19/2020 11:04 PM
151	Allows continuous contact to friends and relatives as well as business transactions.	5/19/2020 10:57 PM
152	It has provided access to school distance learning with a few glitches	5/19/2020 10:47 PM
153	Two of us work from home. We need internet access that will work for both of us at any time of day or evening. Could not work from home without it.	5/19/2020 10:35 PM
154	It is the link to everything	5/19/2020 10:34 PM
155	Na	5/19/2020 10:20 PM
156	The internet is essential to perform work duties and school work.	5/19/2020 10:11 PM
157	Keeps my job for me	5/19/2020 10:09 PM
158	Watching television, at home learning, zoom meetings	5/19/2020 9:37 PM
159	Working at home	5/19/2020 9:31 PM
160	Major source of information and communication.	5/19/2020 9:29 PM
161	Allows my wife to work from home	5/19/2020 9:25 PM
162	Keep in contact with others (Zoom..Skype)	5/19/2020 9:19 PM
163	Couldn't work and live without it..	5/19/2020 9:12 PM
164	Education, information, entertainment	5/19/2020 9:07 PM

165	To be able to work from home. We have had to juggle its usage at times so that it didn't drop out.	5/19/2020 9:06 PM
166	Marginal	5/19/2020 8:58 PM
167	Stay connected, however not as well as we would like	5/19/2020 8:52 PM
168	We already homeschool and our family business is farming. Nothing changed big.	5/19/2020 8:51 PM
169	I can work and kids can do school work	5/19/2020 8:49 PM
170	Lifeline	5/19/2020 8:48 PM
171	We are able to have all three elementary students do distance learning and one parent at home working 6 days a week	5/19/2020 8:39 PM
172	It's allowed us to stay connected and work from home!	5/19/2020 8:23 PM
173	Distant learning, purchasing essentials on line while staying home.	5/19/2020 8:09 PM
174	Necessary but not sufficient	5/19/2020 7:55 PM
175	In touch	5/19/2020 7:55 PM
176	Just like any day, need to look for answers, download items, shop.	5/19/2020 7:50 PM
177	Zoom meetings primarily	5/19/2020 7:39 PM
178	Work, school, local news, etc.	5/19/2020 7:36 PM
179	It gives us access to local and national newspapers	5/19/2020 7:17 PM
180	Working from home	5/19/2020 6:50 PM
181	Made it possible to work from home.	5/19/2020 6:45 PM
182	Only way to connect for education	5/19/2020 6:45 PM
183	One member of household was moved from an office in Willmar to work from home, required per company guidelines. We use Zoom for our religious services 3 times a week and have also used Zoom to connect with family that have had health issues during this time, and we weren't allowed to visit them in the hospital	5/19/2020 6:08 PM
184	if it works,it gets ms by	5/19/2020 5:49 PM
185	Even slow internet is better than no internet. Had to spend 60 minutes uploading kids assignments just last night as internet was too slow	5/19/2020 5:37 PM
186	Schooling	5/19/2020 5:35 PM
187	Necessary to have reliable, fast service which we don't have	5/19/2020 5:33 PM
188	Same a pre pandemic	5/19/2020 5:27 PM
189	Even though the connection is slow at times, we have been able to work from home when needed and have been able to do distance learning for college. But still frustrating when the connections slow and when both residents need to be on at the same time.	5/19/2020 5:19 PM
190	Keeping in touch with family	5/19/2020 5:19 PM
191	It has allowed us to work from home	5/19/2020 5:11 PM
192	no change	5/19/2020 5:11 PM
193	Can work from home	5/19/2020 5:07 PM
194	We need it to work.	5/19/2020 5:07 PM
195	Being able to work & do school work	5/19/2020 5:05 PM
196	Yes essential	5/19/2020 5:03 PM
197	Working remotely from home and children having to do virtual school.	5/19/2020 5:03 PM
198	Allows us to get schoolwork done, but is slower than usual.	5/19/2020 4:54 PM

199	Work, Information, news, staying in touch with friends and family	5/19/2020 4:49 PM
200	Work and information	5/19/2020 4:48 PM
201	We could not survive without internet. I cannot imagine sitting in my car trying to work and get the school assignments done using public wifi.	5/19/2020 4:47 PM
202	OK	5/19/2020 4:38 PM
203	It has allowed us to work from home but with frustrating connection issues for video meetings and uploads/downloads.	5/19/2020 4:32 PM
204	Helpful	5/19/2020 4:28 PM
205	I work using video and phone - everyone connects using internet	5/19/2020 4:25 PM
206	We have used the internet about the same before, during and after the pandemic.	5/19/2020 4:23 PM
207	to keep up with my workflow	5/19/2020 4:22 PM
208	Quick access to internet	5/19/2020 4:20 PM
209	keeps me employed	5/19/2020 4:16 PM
210	something is better than nothing	5/19/2020 4:14 PM
211	Business as usual	5/19/2020 4:11 PM
212	Extremely helpful! Wouldn't be able to do our jobs without it.	5/19/2020 4:11 PM
213	Staying connected.	5/19/2020 4:11 PM
214	Videoconferencing, email, cloud-based computing, web applications	5/19/2020 4:09 PM
215	Has allowed us to work remotely, participate in zoom calls etc., and maintain social distance	5/19/2020 4:08 PM
216	Since we were a non essential business the only people that worked from the office were our Accountant and me. I came in because our internet at home is super slow. We have to turn off our phones, Ipad and anything else in order to use it for our computers. Only one computer at a time.	5/19/2020 4:06 PM
217	too slow, so not real helpful	5/19/2020 4:06 PM
218	Work from home during the stay at home order	5/19/2020 4:04 PM
219	I can work from home 80% of the time	5/19/2020 4:04 PM
220	Ability to keep working	5/19/2020 3:59 PM
221	Internet is essential to complete the daily tasks necessary for work and school purposes.	5/19/2020 3:56 PM
222	For working from home and distance learning	5/19/2020 3:53 PM
223	I would not be able to work From home without the use of Internet / hot spot.	5/19/2020 3:52 PM
224	Zoom meetings	5/19/2020 3:51 PM
225	work from home and HS student studies at home	5/19/2020 3:51 PM
226	It's jaded for everything	5/19/2020 3:49 PM
227	very, w/o it, would be unable to perform work at all. This Wuhan virus has impacted "work at home" for all, it'll be shown to be more of a necessity once this insanity subsides.	5/19/2020 3:49 PM
228	Ordering groceries, and household needs	5/19/2020 3:47 PM
229	NA	5/19/2020 3:47 PM
230	able to work from home	5/19/2020 3:47 PM
231	yes	5/19/2020 3:46 PM
232	Keeps us informed, able to work remotely which keeps us safe and we stream most of our evening television watching which keeps us sane	5/19/2020 3:46 PM

233	Yes	5/19/2020 3:41 PM
234	Staying connected with work and family	5/19/2020 3:41 PM
235	Being able to work remotely	5/19/2020 3:40 PM
236	Yes	5/19/2020 3:39 PM
237	Necessary for work, shopping and entertainment	5/19/2020 3:33 PM
238	Distance learning for students in household. Needed to download work specific documents. During the pandemic have had to attend various online (Zoom, GoToMeeting, etc) meetings where video capabilities have been needed for viewing documents. Even the one person working away from home has needed to expand internet use for remote meetings while at home.	5/19/2020 3:31 PM
239	Online ordering, working remotely, connecting with family	5/19/2020 3:28 PM
240	Child is too young for school. Both parents have been reporting to work. We use our cell service for what is needed to work from home.	5/19/2020 3:27 PM
241	Too slow. Not helpful	5/19/2020 3:27 PM
242	allows us to connect to work site and have fewer people in office.	5/19/2020 3:26 PM
243	Without internet I would not have been able to do my job. I am fortunate that my employer will provide me with a hotspot to make up for the poor internet service that we have. My daughter has been dependent on internet for school work and social connection during the pandemic. It is necessary for my husband's business and our farm to be able to have reliable internet access.	5/19/2020 3:25 PM
244	N/A	5/19/2020 3:25 PM
245	Could not work without it	5/19/2020 3:25 PM
246	We use it for work, tv, news and music (alexa) and instead of data for our phones	5/19/2020 3:24 PM
247	ability to work from home and school	5/19/2020 3:22 PM
248	Nearly everything I do for work involves the internet.	5/19/2020 3:22 PM
249	The internet has been especially helpful for connecting with family members and my elderly parents during this time when I can visit them. The staff at Bethesda assist my parents with Facetime contact with their children. They are otherwise secluded during the stay at home and stay safe orders.	5/19/2020 3:22 PM
250	for distance learning for my college age daughter and my husbands small business needs	5/19/2020 3:20 PM
251	Don't have to return work to school. Can do continuing Ed classes online.	5/19/2020 3:18 PM
252	I had to work and home school my children from home. It was a basic necessity.	5/19/2020 3:18 PM
253	critically important	5/19/2020 3:17 PM
254	Allowed continued employment and education	5/19/2020 3:16 PM
255	qw	5/19/2020 12:25 PM
256	asdasd	5/19/2020 12:23 PM
257	Yes	5/11/2020 1:53 PM

# How has internet been an issue for you or your household during this pandemic?

Answered: 259 Skipped: 33

RESPONSES (259) **WORD CLOUD** TAGS (0)

Cloud View

List View

Search responses



Customize

lag providers bandwidth usage faster really even phone using internet  
 users better None able always download cuts work home  
 pandemic streaming every day drops extremely slow go multiple  
 upload kicks service need work causing issues area  
 speed sufficient slow us internet also times



# Q9 How has internet been an issue for you or your household during this pandemic?

Answered: 263 Skipped: 33

#	RESPONSES	DATE
1	yes, slow, have to wait to get on line sometimes	5/30/2020 6:27 PM
2	IT'S DEFINITELY BEEN SLOWER.	5/29/2020 6:46 PM
3	NONE	5/29/2020 3:34 PM
4	No issues.	5/28/2020 2:18 PM
5	Sometimes	5/27/2020 9:02 PM
6	Still slower but we have been holding at 24-25 down	5/27/2020 6:42 PM
7	no	5/27/2020 3:36 PM
8	I have a connection that cuts in and out while on conference calls and when my kids are on zoom meetings. It is 2020! Everyone should have access to high speed internet!	5/27/2020 2:33 PM
9	It's too slow and everyone needs to be on it so we have to take turns	5/27/2020 8:31 AM
10	After 15 g a month, we no longer have internet	5/27/2020 7:45 AM
11	Connection issues around 5pm	5/27/2020 7:42 AM
12	Stops working at times. Interrupts my work	5/27/2020 7:15 AM
13	Overall well but speed could be better	5/26/2020 1:43 PM
14	YES...we don't have it.	5/26/2020 11:59 AM
15	Slow	5/26/2020 9:03 AM
16	It is slow and the video breaks up. It is hard to have a conversation when the screen freezes up.	5/25/2020 6:54 AM
17	Vary slow and not reliable to down load assignments. Have to take turns using the internet	5/24/2020 5:30 PM
18	Slower than normal due to high school age usage	5/24/2020 11:08 AM
19	Requires frequent resets through the day...every day.	5/23/2020 10:16 PM
20	Too much use with teenagers	5/23/2020 9:24 AM
21	It can be very slow or not work at all. I have lost connection during meetings or had trouble signing in	5/22/2020 8:11 PM
22	A few times we have lost it briefly.	5/22/2020 8:19 AM
23	A little slow at times	5/21/2020 9:34 PM
24	It is very slow at times and it unexpectedly disconnects.	5/21/2020 8:59 PM
25	Limited	5/21/2020 6:54 PM
26	We did experience one day with bandwidth issues but otherwise it has been reliable	5/21/2020 3:19 PM
27	Not enough broadband width to do downloads or listen in on video conferencing	5/21/2020 2:55 PM
28	no	5/21/2020 2:26 PM
29	shopping personal contacts fact finding entertainment making appointments news	5/21/2020 2:14 PM
30	N/A	5/21/2020 1:22 PM
31	No, we had a very good provider with excellent speed and reliability prior to the beginning of the pandemic and that has not changed thus far.	5/21/2020 1:07 PM
32	occasionally it is slow.	5/21/2020 12:07 PM
33	bandwidth issues, reliability of service issues	5/21/2020 11:17 AM
34	No issues	5/21/2020 11:03 AM
35	Slow at times with multiple people on within house.	5/21/2020 10:33 AM



36	N/A	5/21/2020 10:18 AM
37	At certain times of the day, the internet either does not work or is incredibly slow.	5/21/2020 9:30 AM
38	Could be faster	5/21/2020 9:21 AM
39	Not enough speed!	5/21/2020 9:21 AM
40	unreliable availability	5/21/2020 9:04 AM
41	We have some periods where connectivity is iffy and unstable, but overall it's been highly adequate.	5/21/2020 8:56 AM
42	When it goes down or dips, that's hard. Also to stream Sunday services, I have to wait and watch the recorded video. Too much buffering.	5/21/2020 8:53 AM
43	no issues	5/21/2020 8:28 AM
44	It has not been an issue. See also answer to question #8. When you summarize this survey results, consider the number of survey invitations sent out to the number of responses. I would suggest that you should consider it most likely that those that had issue with internet were more likely to respond to this survey and those that did not have issue would respond in much fewer numbers. When you publish this result, please send it to all people you invited to take the survey. I would be very interested to see the results.	5/21/2020 8:24 AM
45	not	5/21/2020 8:24 AM
46	bandwidth/speed	5/21/2020 8:20 AM
47	Freezes. Trouble downloading info.	5/21/2020 7:27 AM
48	Our internet service is extremely slow. We are not able to stream movies on a firestick as it keeps stopping or hiccupping.	5/21/2020 7:08 AM
49	Yes, everyday.	5/21/2020 6:59 AM
50	have had no issues	5/21/2020 6:47 AM
51	Speed and constraints with 4 (WFH, 2 high school and 1 college distance learning) due to size of files	5/20/2020 9:56 PM
52	slow at times or not working at all	5/20/2020 9:33 PM
53	Slow speed. No connection	5/20/2020 9:09 PM
54	I have 3 in my household that use the internet and it's very slow or drops connections almost all the time. This has really been an issue when it comes to performing my job as I'm totally internet dependent.	5/20/2020 9:03 PM
55	Created stress when connection was poor or slow so unable to upload files for classes and to remote into my work's network to do my work.	5/20/2020 8:37 PM
56	Limit of speed	5/20/2020 7:46 PM
57	It's not available where we are located	5/20/2020 6:59 PM
58	N/A	5/20/2020 6:51 PM
59	It has allowed me to keep in touch with family through video conferencing. I was able to renew vehicle plates from home.	5/20/2020 6:19 PM
60	Slow does not meet advertised specs	5/20/2020 5:49 PM
61	We have limited options for internet. Our TDS option is supposed to be 15 speed. It is rare that happens. Most days it is a third of the speed to less. Kids cannot upload videos for school lessons and end up driving them to our business in Pennock to reach Charter Spectrum speed. Then the video sends instantly!	5/20/2020 5:47 PM
62	We need to drive to town multiple time a week to upload items.	5/20/2020 5:43 PM
63	I live on Social Security and a small amount of savings. I have to, each month, figure out how I am going to continue paying for TDS internet service. I do need internet because I am using it every day for illustrating a children's book.	5/20/2020 5:39 PM

64	When it is not working, my employer is down too	5/20/2020 5:09 PM
65	low speed	5/20/2020 3:54 PM
66	Not	5/20/2020 3:40 PM
67	If any download or streams are on the network, my ability to work plummets and I am unable to help clients.	5/20/2020 3:36 PM
68	No issues, now that we have Frontier fiber running to our house!	5/20/2020 3:23 PM
69	Service slows way down, very slow or drops constantly. I have used my phone hotspot to access faster speeds.	5/20/2020 3:12 PM
70	No major issue	5/20/2020 3:09 PM
71	Snags in connection sometimes	5/20/2020 3:07 PM
72	It will shut down completely at random times	5/20/2020 3:07 PM
73	We limit users and load because we decided we couldn't rely on the service enough.	5/20/2020 3:01 PM
74	no	5/20/2020 2:59 PM
75	Have had no problems	5/20/2020 2:54 PM
76	Information loads very slowly. For online video meetings the screen stalls or can even lose the connection. Email is usually fine, but sometimes even that can have problems with large files.	5/20/2020 2:22 PM
77	Can't work at home.	5/20/2020 2:19 PM
78	Upload speeds are slow.	5/20/2020 2:13 PM
79	The speed has always been an issue and it is more of an issue now since the start of the pandemic	5/20/2020 2:11 PM
80	Our connection lags periodically as most of us are collaborating via Zoom or other intensive processes.	5/20/2020 2:09 PM
81	Deciding whether I can work or my child can submit an assignment means I have to decide between education and earning money.	5/20/2020 2:08 PM
82	Slow slow speed and sometimes it goes down completely.	5/20/2020 2:07 PM
83	no issues	5/20/2020 2:06 PM
84	None in the area	5/20/2020 1:57 PM
85	Have had some issues with speed and losing connection. But have been able to work around it. Doesn't happen often.	5/20/2020 1:49 PM
86	Reliability of the service we use (Spectrum).	5/20/2020 1:47 PM
87	Certain times the connection drops or is very slow, freezing up laptop.	5/20/2020 1:47 PM
88	Have not had any issues using Charter.	5/20/2020 1:45 PM
89	we are lucky as it has not been an issue	5/20/2020 1:38 PM
90	sporadic service	5/20/2020 1:36 PM
91	No issues	5/20/2020 1:34 PM
92	It is very slow and slows down work production and also does not allow us to use streaming services.	5/20/2020 1:28 PM
93	No issues to speak of	5/20/2020 1:11 PM
94	I have been forced to go into my office building when I know there will be high usage of Internet. I have maxed out my data plan on my cellphone which made data even slower.	5/20/2020 12:59 PM
95	It is extremely slow on downloads and uploads. It reminds me of the dial up days.	5/20/2020 12:57 PM
96	hasn't been	5/20/2020 12:51 PM

97	For the most part it works fine for us. There are times mostly during the evening where the speed may slow down, and streaming may be stalled or quality is reduced. But it's pretty rare, and we are mostly satisfied.	5/20/2020 12:47 PM
98	Cost - some cannot afford this service even outside of the pandemic.	5/20/2020 12:45 PM
99	Cost	5/20/2020 12:34 PM
100	Slow speeds, disconnects	5/20/2020 12:23 PM
101	Hasn't been to much of an issue	5/20/2020 12:08 PM
102	Speed is not fast enough	5/20/2020 11:59 AM
103	We aren't able to get fast and efficient internet at our house to be able to work from home.	5/20/2020 11:48 AM
104	slow	5/20/2020 11:39 AM
105	Way too slow	5/20/2020 11:31 AM
106	n/a	5/20/2020 11:22 AM
107	Just when it is slow it is hard to get my work done.	5/20/2020 11:16 AM
108	no change	5/20/2020 10:55 AM
109	During pandemic it's ok, but it's not fast enough to support streaming.	5/20/2020 10:45 AM
110	dMuch slower	5/20/2020 10:30 AM
111	It's slow at times.	5/20/2020 10:28 AM
112	Slow for streaming	5/20/2020 10:25 AM
113	Too slow to run any online meeting services. Takes an incredible amount of time to load school videos and upload homework assignments.	5/20/2020 10:21 AM
114	It has been OK	5/20/2020 10:15 AM
115	We had connection issues. Received an upgrade but still much slower than expected due to where we live.	5/20/2020 10:11 AM
116	to slow- crashes	5/20/2020 10:10 AM
117	It slows down and kicks some off when we're all using it at the same time.	5/20/2020 10:09 AM
118	Sometimes signal strength and getting connected is an issue --- almost like overload	5/20/2020 10:08 AM
119	Our slow and sketchy internet has been stressful to complete work and homework assignments. We many times go sit outside the Lake Lillian library for their internet.	5/20/2020 10:08 AM
120	Slow at times and lags.	5/20/2020 10:01 AM
121	It is so slow and doesn't allow us to upload certain school/work because of this.	5/20/2020 9:55 AM
122	Slower response on the streaming of content.	5/20/2020 9:48 AM
123	we have been blessed with very good service by having Charter cable in our home.	5/20/2020 9:45 AM
124	The most difficult part is the television working properly. The Internet for work is fine.	5/20/2020 9:45 AM
125	Can't handle more than 1 or 2 users, depending on the content.	5/20/2020 9:41 AM
126	It has been vital that I have internet.	5/20/2020 9:41 AM
127	It would have been terrible if I hadn't had it	5/20/2020 9:41 AM
128	no	5/20/2020 9:39 AM
129	With so many on line, it is so slow	5/20/2020 9:24 AM
130	at times it slows down, but hasn't been a serious issue. We just wait a while and come back to it.	5/20/2020 8:47 AM
131	Limited use for web meetings.	5/20/2020 8:44 AM

132	Can't work from home.	5/20/2020 8:23 AM
133	Slow speed	5/20/2020 8:16 AM
134	It hasn't	5/20/2020 8:13 AM
135	No change in internet usage	5/20/2020 8:12 AM
136	Not an issue.	5/20/2020 7:43 AM
137	Slow and interruptions during peek times	5/20/2020 7:38 AM
138	The strength of the signal can be low at times.	5/20/2020 7:36 AM
139	Very slow	5/20/2020 7:36 AM
140	It's a life and sanity saver!	5/20/2020 7:22 AM
141	Buffering, sometimes very slow.	5/20/2020 7:06 AM
142	Slow at times. Have to wait to upload or connect to a VPN	5/20/2020 6:50 AM
143	is a must have	5/20/2020 6:47 AM
144	Not an issue	5/20/2020 6:44 AM
145	Basically is sufficient for 1 person working. If we had multiple users would defined need something stronger and consistent.	5/20/2020 6:19 AM
146	Unable to zoom properly. Unable to upload and download or VPN into work. The speed is way too slow.	5/20/2020 6:02 AM
147	Limited to the amount of gigabytes I can use on my hotspots	5/20/2020 5:39 AM
148	Fine for one but not for more-will be upgrading to faster speed	5/19/2020 11:25 PM
149	No issues	5/19/2020 11:18 PM
150	Sometimes the speed is slow and connection drops.	5/19/2020 11:04 PM
151	It has not been an issue!?!?	5/19/2020 10:57 PM
152	Some connectivity and loading issues. We took turns to avoid glitches	5/19/2020 10:47 PM
153	Not enough bandwidth. I need to be able to upload recordings. I cannot do this from home. I have to drive to where I would otherwise be working, sit in my car in the parking lot where I can access the internet and upload my recordings there. I typically make recordings every day as I'm teaching online. It's doable but definitely inconvenient.	5/19/2020 10:35 PM
154	periodic slow downs	5/19/2020 10:34 PM
155	Slow, and disconnective	5/19/2020 10:20 PM
156	Yes to slow	5/19/2020 10:15 PM
157	1) too slow to effectively get work done. 2) currentinternet is not capable of supporting video conferencing	5/19/2020 10:11 PM
158	Its slow	5/19/2020 10:09 PM
159	Slow speeds no choices except tds and we were not happy with the continued increases in cost and ineffective internet	5/19/2020 9:51 PM
160	Slow internet speed until we changed to mvtv wireless	5/19/2020 9:37 PM
161	Slower than normal	5/19/2020 9:31 PM
162	Definite slow downs	5/19/2020 9:25 PM
163	Slow connection--Lag in voice and video	5/19/2020 9:19 PM
164	It is very slow and expensive	5/19/2020 9:18 PM
165	slow - for what we pay. bonded 2 dsl lines for 10 MB	5/19/2020 9:12 PM

166	Slow	5/19/2020 9:07 PM
167	Not always sufficient band width for 2 people to work	5/19/2020 9:06 PM
168	Downloading is slow	5/19/2020 8:58 PM
169	Slow	5/19/2020 8:52 PM
170	We have noticed more slow down or limited capacity.	5/19/2020 8:51 PM
171	No	5/19/2020 8:49 PM
172	Too slow and drops out	5/19/2020 8:48 PM
173	Not available in our area therefore forcing us to get satellite which is not sufficient for speed. Also problems with downloading and not enough bandwidth again forcing us to use internet in town to download and print.	5/19/2020 8:39 PM
174	Children's internet learning	5/19/2020 8:09 PM
175	NEED FIBER everywhere in the county.	5/19/2020 7:55 PM
176	Not adequate speed or reliability	5/19/2020 7:55 PM
177	To slow	5/19/2020 7:55 PM
178	It would be nice to have gig speed	5/19/2020 7:50 PM
179	We rely on it for everything!	5/19/2020 7:39 PM
180	Slower service	5/19/2020 7:36 PM
181	It is difficult to upload material to professional advisors	5/19/2020 7:17 PM
182	Slow speeds and drops off and kicks on	5/19/2020 6:50 PM
183	One adult always works from home. With 2 high schoolers and another parent also working from home internet speeds were terrible. After 2 weeks of slow speeds for all 1 parent had to find alternative workday arrangement. (Went to family cabin in Spicer with Charter internet). It was impossible to participate in web based calls or webinars with all 4 of us using the internet. At one point it took almost 4 hours for a student to upload a video assignment.	5/19/2020 6:45 PM
184	S...l...o...w.. speeds make conferencing difficult	5/19/2020 6:45 PM
185	The only available internet connection for our home is DSL vs fiber optic high speed. It's been sufficient, but we need to stagger our work and also turn the WiFi off most devices while doing certain things such as participating in a Zoom or Webex meeting.	5/19/2020 6:08 PM
186	locks up	5/19/2020 5:49 PM
187	Slow	5/19/2020 5:37 PM
188	Slows if more than 1 person using.	5/19/2020 5:35 PM
189	Slow	5/19/2020 5:33 PM
190	Slow speeds	5/19/2020 5:27 PM
191	The slow speeds along with high price make it an issue. No other providers in the area to switch to.	5/19/2020 5:19 PM
192	N/A	5/19/2020 5:19 PM
193	Sometimes there is lag time or it is slow.	5/19/2020 5:11 PM
194	no change	5/19/2020 5:11 PM
195	The speed is not fast enough at times	5/19/2020 5:07 PM
196	The connection is intermittent. It will kick me out from meetings, slow to load videos, documents.	5/19/2020 5:07 PM
197	Can't always get a connection with google hangout. Slow upload for assignments	5/19/2020 5:05 PM

198	I wish there would be a push for more providers and better pricing, last time we had an opportunity for Fiber the pricing was so high and the push for support in a lake community was in the off season so really hard to get support when the lake community is at their full time residence.	5/19/2020 5:03 PM
199	Slow/poor connection resulting in challenging communication for work. Thankfully my work provides me with a hotspot or any Vidyo or Skype options would not work for me to connect successfully.	5/19/2020 5:03 PM
200	Yes, it has been slower than usual and will lock up at times during the day.	5/19/2020 4:54 PM
201	Cutting out during class, slow to load	5/19/2020 4:49 PM
202	Poor internet speed and very poor customer service due to the lack of viable alternatives.	5/19/2020 4:48 PM
203	Sometimes when everyone is using it, we can have connection issues	5/19/2020 4:47 PM
204	N/A	5/19/2020 4:38 PM
205	same as #8	5/19/2020 4:32 PM
206	No	5/19/2020 4:28 PM
207	We haven't had issues, but if T-Mobile hadn't offered this as a service we would not be able to have two people working, digital learning, and staying connected	5/19/2020 4:25 PM
208	Not really an issue.	5/19/2020 4:23 PM
209	takes longer to complete task	5/19/2020 4:22 PM
210	None	5/19/2020 4:20 PM
211	Slowness	5/19/2020 4:19 PM
212	It went out and now I'm using a hot spot for my internet connection	5/19/2020 4:16 PM
213	it would be good to have better internet	5/19/2020 4:14 PM
214	N/A	5/19/2020 4:11 PM
215	With everyone home working and kids trying to do school work we notice we get kicked off alot	5/19/2020 4:11 PM
216	not	5/19/2020 4:11 PM
217	Speed, cost.	5/19/2020 4:09 PM
218	It has not been an issue. We have sufficient capacity for three to four people to all be working at the same time	5/19/2020 4:08 PM
219	I came into Willmar to work at my office, when I could have done the same work from home.	5/19/2020 4:06 PM
220	no options for reasonable internet connection in our area, satellite is used up within a few days and then we have extremely slow connection for the rest of the month	5/19/2020 4:06 PM
221	Speed	5/19/2020 4:04 PM
222	It makes it difficult to teleconference or send large documents	5/19/2020 4:04 PM
223	More traffic using internet, causing reduced speeds and dropped connection at timed	5/19/2020 3:59 PM
224	It is slow and lags when students are trying to download school materials.	5/19/2020 3:56 PM
225	Slow at times, gone out at times	5/19/2020 3:53 PM
226	Slowness	5/19/2020 3:52 PM
227	Hot spot only has so many minutes available so have to really limit My time while using	5/19/2020 3:52 PM
228	N/a	5/19/2020 3:51 PM
229	could use more bandwidth for multiple streams	5/19/2020 3:51 PM
230	Way too slow	5/19/2020 3:49 PM
231	performance has decreased, likely due to more users, slow, drops, unreliable.	5/19/2020 3:49 PM

232	With the stat at home policy, movie are necessary	5/19/2020 3:47 PM
233	Same as always....only 3.5 mb so can browse online but limits streaming, and does not allow me to work from home	5/19/2020 3:47 PM
234	it cuts out	5/19/2020 3:47 PM
235	slow, unavailable at times. not dependable	5/19/2020 3:46 PM
236	Sometimes I have to use the Verizon Wireless Jet Pack for internet, most of the time one of us has to get off the internet and wait our turn	5/19/2020 3:46 PM
237	No	5/19/2020 3:41 PM
238	Slow and frequent drops	5/19/2020 3:41 PM
239	It's a little high priced	5/19/2020 3:40 PM
240	No	5/19/2020 3:39 PM
241	No	5/19/2020 3:35 PM
242	Not at all	5/19/2020 3:33 PM
243	Has not	5/19/2020 3:33 PM
244	Slow service in our area to begin with. Drastic increase in users believed to further slow the system and cause issues. At some point each day service stops completely. Phone company won't upgrade our area. Have tried other systems (similar to a satellite dish) and equally poor reception.	5/19/2020 3:31 PM
245	none	5/19/2020 3:28 PM
246	We have learned to live without it as we have no feasible options. People weren't able to come into home to give us internet. Causing us to report to work.	5/19/2020 3:27 PM
247	I had to go to the work site many times because our internet was too slow.	5/19/2020 3:27 PM
248	When everyone is using internet, the internet connection is often lost and speed is slower.	5/19/2020 3:26 PM
249	We have not had adequate internet through our provider. The connection was so poor that I had to request a hotspot from my employer in order to have consistent service when teaching online classes. My daughter has often had to use our cell phone hotspot in order to upload assignments or make apps work so she can complete school work. Until my hotspot we were taking shifts on who was able to use the internet at different times during the day.	5/19/2020 3:25 PM
250	N/A	5/19/2020 3:25 PM
251	The speeds vary greatly. Sometimes I lose the connection and have to log back in. At times it will not upload or download.	5/19/2020 3:25 PM
252	Lots of lag or slower than it should be	5/19/2020 3:24 PM
253	The more people on the internet or devices the slower the programs run. My work phone has delays or cuts out if too many people on the internet.	5/19/2020 3:22 PM
254	The connection will drop fairly often or go down for some reason, then the provider will go fix the issues. It generally works okay.	5/19/2020 3:22 PM
255	I have experienced more slowing down and stopping completely, causing delays in my work schedule.	5/19/2020 3:22 PM
256	service is in and out sometimes many times a day for short periods of time and sometimes for a full day or two at a time. Also we don't have a landline phone so depend on wifi service for our cell phone usage, so at times do not have sufficient phone service when internet service goes in and out	5/19/2020 3:20 PM
257	Slow.	5/19/2020 3:18 PM
258	It is horrible. Too expensive for crappy service. It is slow, loses connection constantly, or is unavailable.	5/19/2020 3:18 PM

259	occasionally it is slow, or kicks us out of a connection. it does not seems as strong or fast at times as usual, but in large part it is fine.	5/19/2020 3:17 PM
260	Slow, doesn't handle the numbers of participants to be active,	5/19/2020 3:16 PM
261	qwe	5/19/2020 12:25 PM
262	asdasd	5/19/2020 12:23 PM
263	Okay	5/11/2020 1:53 PM